

PUBLIC SAFETY PROGRAM REVIEW & STRATEGIC PLAN



2016-2019

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Introduction

The Lane Community College Public Safety Department has completed a comprehensive self-assessment and program review of the Department's operations, personnel, assets, and needs. This assessment was accomplished by forming a core work group, identifying key stakeholders, utilizing the Council for the Advancement of Standards (CAS) tool and a unique survey to identify programmatic needs, goals, mission, and areas for improvement.

The following pages describe the work process, survey instrument, CAS information, and the resulting goals, action steps, and measures that will be employed from July 1, 2016 through June 30th 2019.

Additionally the initial report and findings were revised and re-submitted on December 1, 2016

The undersigned individuals, representing the Lane Community College Public Safety Program Review Team, wish to thank the community members who provided work, information, and insight that made this report possible.

Sincerely,


Valeri Miller, Corporal


Ben Bower, Corporal


Lisa Rupp, Lieutenant


James Harris, Lieutenant


Trace L. Smith, Chief



November 2016

Process Review – Lane Community College Public Safety Program Review

The Program Review Team consists of Chief Jace L. Smith, LT. Lisa Rupp, LT James Harris, Corporal Ben Bower, and Corporal Valeri Miller. In addition, special support was given in task management and completion by Officer Dylan Ford, Officer Candidate Ryan Vermilyea, Officer Candidate Jacob Wyatt, and Student Assistant Dustin VanDerLinden.

Team members met weekly and started meeting May 2015 to complete the program review.

The program review process consisted of three major parts. These were: the Council for the Advancement of Standards (CAS) document, the Public Safety Survey Tool, and the resulting Strategic Plan.

Council for the Advancement of Standards document

The CAS document is a specific tool designed for Campus Police and Security Programs (CPSP) and reflects standards and best practices for the Public Safety program.

Each program at each institution is different in substantive ways. For example, some our Public Safety, some security, and some police. Programs have different reporting structures, and the land, people, facilities, and infrastructures are very different across universities and colleges in the United States. With this in mind, the Lane Community College Public Safety Program Review team reflected practices, services, and operations specific to Lane Community College.

The CAS document was completed by each member of the core Program Review Team (PRT). Each of the resulting score sheets were aggregated and a central average generated for the scores. Where an average score fell below a “meets”, (2), further consideration was given to including that program area in the generation of department goals, prioritizing, and action statements.

Scores that were “meets”, (2) or above, were not included in the strategic planning process. Feedback and evidence on compliance were included in the CAS document and in the CAS Evidence” book generated by the PRT.

Public Safety Survey Tool

The Public Safety Survey was developed in consultation with the University of Central Washington and the Institutional Research Assessment and Planning office.

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PUBLIC SAFETY



The PRT met and generated a list of all program functions for the CPSP at LCC. This was an exhaustive process that reflected the Annual Security Report, Public Safety Department websites, shift analysis, the Public Safety Manual, Training, collaborative relationships

Revisions

After administrative review, the Public Safety Department revised the Program Review document in October and November of 2016 and re-submitted all documents on December 2, 2016.

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PUBLIC SAFETY PROGRAM REVIEW & STRATEGIC PLAN SECTION II



**Mission, Purpose, Vision Statements
Individual Goals with Action Steps and Plan for
Implementation**



Public Safety Purpose, Mission and Vision Statements

Purpose

Lane Community College Public Safety is a collaborative effort between the department and the campus community. The Public Safety Department identifies and investigates crime, safety, security, and disorder problems and involves elements of the campus community to solve these problems. This collaborative effort depends on mutually beneficial relationships between Public Safety, campus community members, and agencies and organizations in the greater community.

Mission

LCC Public Safety's mission is to promote a safe, secure, and respectful learning environment by providing professional public safety and emergency services

Public Safety will accomplish this Mission by:

- Preserving individual rights and embracing diversity while engaging in community caretaking.

- Serving the communities and campuses that Public Safety serves by protecting life, maintaining order, and safeguarding property

Vision Statement

LCC Public Safety's Vision is to preserve a safe education environment through the honorable delivery of professional Public Safety services to all persons

Goal 1: Lane Community College Public Safety will increase all efforts to educate and inform the community on crime, prevention, and safety, (Time implementation July 2016 – June 2017)

Action Steps:

- a. Develop communication and marketing plans with Public Information Officer
 - i. Use webcast, consider regular monthly installments
- b. Emphasize programs, when and what is offered, in order to educate/inform the public/community about crime, safety and department operations
 - i. The department is already providing these little known (see survey) services. These programs have handouts and are mentioned on Public Safety's website.
 - ii. The program areas are noted in the plan for action.
- c. Regularly schedule promotions during college events throughout the year
- d. Increase efforts, especially in "hot spots" for community policing

Measures: Next Survey Results

Observe increased program attendance- compare with older program/event attendance

Start records on newly emphasized programs

Observe increase in web analytics on Public Safety's

Completion of communication plan

Increase number of bike registrations

Plan: Lane Community College Public Safety, will increase advertising through ads in the Torch, Public Safety Newsletter, and Local Media news sources. The Department will develop a communication plan with the Public Information Officer. This plan will include placing ads in local media for programs, special events, or services being offered. The Department will explore monthly webcast installments to inform the community about offered services. The Public Safety Department will also participate in college events throughout the year to promote services and answer questions from the community.

Lane Community College Public Safety will emphasize programs that are being under-utilized. The Public Safety Department's recent survey showed that the community was interested in under-utilized programs and services. The Public Safety Department will focus on the promotion of these programs more often and record the number of times these classes and services are utilized.

Lane Community College Public Safety will increase the instructor pool available to the department. Officers will be trained to have information for all services offered by Public Safety.

Goal 2: Lane Community College Public Safety will obtain resources to improve funding of operational areas (i.e., additional FTE's, Technologies and training), (Time implementation July 2017 – June 2019)

Action Steps:

- a. Power shift Officer to cover high traffic
 - i. 5 days a week x.2 = 1.0 FTE half foot patrol (8 hour shift, 1100 – 1900, 1200 – 2000)
 - ii. 1.4 Full Time Equivalent graveyard shift Downtown
 - iii. Captain (include in 1.0 calculation)
 - iv. .4 FTE for Foot Patrol if 1 & 3 does not work out

Measures: Increased number of Full Time Equivalents in Public Safety

Plan: In order to accomplish this goal, there must be an increased number of Full Time Equivalents in the Public Safety Department. To do this, the Department will write a proposal including survey results and perceptions, and show correlations between busyness and the new Full Time Equivalent's role. This will address day and swing high-volume call times, and the need for supervisory leadership in addition to the current command structure.

The Department will also highlight information on the number of times an officer is transferred from Main Campus to Downtown and vice versa. This will support the case for the reinstatement of an overnight officer at Titan Court and the Downtown Academic Building.

Goal 3: Lane Community College Public Safety will increase all efforts to decrease crime while addressing specific crime areas and enhancing the perception of safety on campus, (i.e., additional community policing varied directed patrol, etc.), July 2016 – June 2017.

Action Steps:

- a. Increase bike and foot patrol.
 - i. Increase Bike Patrol by 100%
 - ii. Increase Foot Patrol by 50% as compared to current foot patrol
 - iii. Increased focus on lots, wooded perimeters, and periphery
- b. Increase Department's focus and investigative follow up on the following crime/policy areas:
 - i. Thefts
 - ii. Vehicle traffic
 - iii. Drugs
 - iv. Stalking
 - v. "Vandalism"
 - vi. Smoking

Measures: Generated records of actual foot patrol time will be captured and compared to bike patrol time records and used as a baseline for program patrol time expansion.

Schedule "pass-on" briefings, that focus on different crime or geographic areas each month.

The next survey, mentioned previously in other sections, will provide new information on whether these strategies are working to change perceptions and impact safety.

Plan: In order to accomplish this goal the department will generate records tracking the different kinds of patrol activities including: foot, bike, and vehicle patrols. The Department will increase these patrol types implement policies that expand minimum bike and foot patrol hours, as well as expand the bike patrol team.

Additionally, the Department will schedule "pass-on" briefings that focus on different areas each month. The Department will also conduct a survey to measure perception of increased patrol presence.

The Department will increase crime prevention programs. The frequency of the programs and the number of instructors will be increased.

In addition, officers will be directed to focus on specific crime areas monthly.

Goal 4: Lane Community College Public Safety will implement, design, develop and review practices and structures for continued professional development of the department and its members, July 2016 – June 2018

Action Steps:

- a. Maintain standards and compliance across enterprise, i.e. copyright compliance and Title IX information additions.
- b. Review, on an ongoing basis, mission, goals, programs, review work, and engage in self-assessment, every 3 years.
- c. Create team diversity initiatives such as: bias training, female recruiting, department multicultural training
- d. Review policy and procedures with the Officer-In-Charge of the Department manual
 - i. When appropriate, implement new policy and procedure for jump packs
 - ii. New policy/procedure will include possible delivery for customers
- e. Develop additional specialized risk training for officers regarding, Jump Packs
- f. The Field Training Experience Program will be annually reviewed and aligned with department procedures and established best practices.
- g. Creation of a new, "Standards officer" to monitor all programmatic areas that involve compliance, standards of training, manuals, etc. May dovetail into proposed Captain position or new command assignment.

Measures: Survey to measure perception

Annual department meeting to discuss program review work and program
2nd survey in 2 years

Establish Professional Standards Officer (Captain) and increase FTE's
Training Team formal reviews, recommend changes in training annually
Increase diversity of officers and dispatchers (i.e. add 2 female officers)

Plan: Lane Community College Public Safety will hold monthly Program Review meetings to track the status of Program Review goals, review practices and structure of the department and its members. Public Safety will also hold Annual department meetings with the Public Safety staff and monthly meetings with the Command Staff in order to evaluate progress on established goals. The department will create team diversity initiatives by recruiting female officers and training officers for bias and multicultural communities. Public Safety will select someone to become a standards training officer by creating a Captain's Position or developing a training standards team. The Captain or team will review all training annually. A qualified officer will be appointed to review the policy and procedures manual and when appropriate propose new policies and procedures. The Field Training Experience Program will be reviewed to give new Officers consistent

training. The department will also increase the ways Officers can engage in more community policing and crime prevention.

In 2018, the Program Review Team will create another survey to collect data on how the department is perceived by the college community and how it has grown and improved.

Goal 5: Lane Community College Public Safety will actively support and lobby for a new space/ Headquarters, (Time implementation July 2016 – June 2019)

Action Steps:

- a. Committee for bond project
 - i. Assist with design

Measure: Development of draft plan with Facilities, Management, and Planning and the creation of a work group including significant engagement and interaction with the Government relations specialist.

Plan: Lane Community College Public Safety will create a work group to develop new building plans with Facilities, Management, and Planning.

Lane Community College Public Safety will create a committee to support the bond project and to assist with a design.

Lane Community College Public Safety will draft a plan that will reflect best practices in the design for a training space, conference room for meetings, a space for investigators, evidence storage, uniform and equipment space, interview rooms, a dispatch area, space for the Emergency Planning Team, shower facilities, and adequate interior storage for records, evidence, uniforms, offices, etc.

Goal 6: Lane Community College Public Safety will develop additional tools for Public Safety, and new operations equipment, (Time implementation July 2016 – June 2019)

Action Steps:

- a. Explore and research sworn status, and additional Law Enforcement tools.
- b. Equipment Procurement
 - i. 4 Taser Axon Cameras
 - ii. Additional lot cameras
 - 1. 50% increase in lot lights requested by 80% of survey respondents
 - 2. All parking Lots, incl. shelters should be included in light increases
 - iii. Survey and record current lighting to determine specific areas for improvement.

- iv. Evaluate utility of LIDAR/RADAR and obtain devices that add safety to campus
- v. Research and procure replacements for current outdated, non-supported systems for in-car cameras
- vi. Roadways, if not already addressed, will have cameras equipped.
- vii. Annual vehicle purchase (Fiscal year 18 inopportunity)

Measures: Acquisition of additional personal cameras
Acquisition of additional campus cameras
Acquisition of Tasers and associated training
Acquisition of Firearms and associated training
Acquisition of LIDAR and associated training
Annualized vehicle procurement

Plan: Research higher education institutions with sworn agencies
Continue to send Public Safety Officers to Lane County Sheriff's Reserve academy for Law Enforcement trainings and qualifications
Purchase personal body cameras
Work with Facilities, Management, and Planning for additional parking lot and smoking shelter cameras and roadway cameras
Purchase new In-Car cameras
Purchase new Lidar/Radar
Phase out older vehicles by new vehicle purchases annually

Plan to implement action steps and accomplish goals:

Public Safety will draft a project list to establish technology needs and priorities with the Facilities, Management, and Planning team. Since Facilities, Management, and Planning is the primary stakeholder and owner of acquisition, installation, and financial burden of security technologies, it is essential that buy-in and incorporation into long term FMP planning take place.

It is important to note that some of the equipment proposed is within the proposed funding scheme for current legislative review and action. Also, a portion of the equipment requested can and will come out of operational budget expenses, while other items will be requested through capital expense funding processes.

PUBLIC SAFETY PROGRAM REVIEW & STRATEGIC PLAN SECTION III



**Survey Report/Trend Analysis
Survey Instrument with Raw Data**

LCC Public Safety Survey Results

Question 2: Overall, how do you feel about crime on Main Campus?

- More than half of respondents (52%) did not think there was a lot of crime on campus.
- 26% weren't sure.
- 21% thought that there was a lot of crime.

Question 3: Overall, how safe do you feel on Main Campus (during the day)?

- 87% of respondents agreed that they felt safe on main campus.

Question 4: What do you believe is the most serious problem on campus?

- 72% of respondents believe that theft on campus is a problem.
- 50% of respondents believe that vehicle traffic (lots, roads, inner) is a problem.
- 44% of respondents believe that smoking on campus is a problem.
- 44% of respondents believe that vandalism is a problem on campus.
- 42% of respondents believe that drug usage on campus is a problem.

Question 5: Do you feel safe walking alone on Main Campus during the day?

- 98% of respondents said they feel safe walking alone on Main Campus during the day.

Question 6: Do you feel safe walking alone on Main Campus at night?

- 67% of respondents feel safe walking alone on Main Campus at night.

Question 7: Are there any areas around Main Campus that you feel are unsafe to walk during the day?

- 85% of respondents believe that there are NOT areas around Main Campus that they feel are unsafe to walk during the day.
- Of those who wrote a response (29 out of 204 people), 34% believe that they feel unsafe walking in one of the Lots during the DAY.

Question 7: Are there areas around Main Campus that you feel are unsafe to walk during the night?

- 66% of respondents said that there are areas around Main Campus that they feel are unsafe to walk in/around/through during the night.
- Of those who wrote a response (93 out of 201 people) 35% of believe that they feel unsafe walking in one of the Lots at NIGHT.

Question 8: How many contacts have you had with LCC Public Safety in the last 12 months?

- 41% of respondents said that they have had between 1 and 5 contacts with LCC Public Safety.
- 12% of respondents have had between 6 and 10 contacts with LCC Public Safety.
- 4% of respondents had 11-15 contacts with Public Safety.
- 0.06% of respondents had 16-20 contacts with LCC Public Safety.
- 26% of respondents had "Other" contacts with LCC Public Safety (like CERT or working for PS or numerous or many).
- 16% of respondents have had no contact with LCC Public Safety.

Question 9: In general, how satisfied are you with LCC PSD?

- 87% of respondents are satisfied with LCC PSD.

Question 10: Do you have confidence in LCC's Public Safety Department?

- 87% of respondents have confidence in LCC's Public Safety Department.

Question 11: About what time of day do you have contact with LCC PSD?

- 50% of respondents have contact with LCC Public Safety in the afternoon (12pm-4:59pm)

Question 12: What was the nature of the contact? (Select all that apply)

- 50% of respondents have had a contact with LCC PS that was a simple conversation that was not crime related.

Question 13: To the best of your knowledge, who contacted LCC PSD?

- 50% of respondents have contacted LCC PS themselves.

Question 14: How long did the contact last?

- 45% of reported contacts with LCC PS lasted between 1 and 5 minutes.

Question 15: What was your role during the encounter?

- 17% of respondents said that they were a citizen receiving aid/service during the reported encounter with LCC PS.

Question 16: What was the outcome of the encounter?

- 49% of respondents said that the outcome of their encounter with PS was an exchange of ideas/conversation.

Question 17: Were you satisfied with the contact?

- 89% of respondents were satisfied with their contact with PS.

Question 18: Was the LCC Public Safety employee respectful during the encounter?

- 96% of respondents believe that the LCC PS employee was respectful during their encounter.

Question 19: Did LCC Public Safety address or resolve any questions, issues, or problems during the encounter?

- 70.92% of respondents responded with a yes.

Question 20: Do you feel that LCC PSD:

- 90% of respondents agree that LCC PSD is approachable.
- 89% of respondents agree that LCC PSD is friendly.

- 86% of respondents agree that LCC PSD is honest.
- 93% of respondents agree that LCC PSD is professional.
- 73% of respondents agree that LCC PSD is effective at reducing crime on campus.
- 78% of respondents agree that LCC PSD treats people fairly.
- 89% of respondents agree that LCC PSD is a useful resource.
- 90% of respondents agree that LCC PSD is easy to contact.

Question 24. How satisfied are you with how LCC PSD handles the following complaints?
(Please check one)

- 58% of respondents are unsure of how satisfied they are with how LCC PSD handles drug complaints. 42% are satisfied.
- 58% of respondents are satisfied with how LCC PSD handles stolen property complaints. 42% are unsure.
- 53% of respondents are unsure of how satisfied they are with how LCC PSD handles dog complaints. 45% are satisfied.
- 76% of respondents are satisfied with how LCC PSD handles wild animal complaints.
- 56% of respondents are satisfied with how LCC PSD handles threats. 40% are unsure.
- 56% of respondents are satisfied with how LCC PSD handles violent behavior on campus. 43% are unsure.

Question 25. Are you comfortable contacting LCC Public Safety with a personal matter?
(confidential, consulting, etc.)

- 74% of respondents are comfortable with contacting LCC PS with a personal matter (confidential, consulting, etc.)

Question 26. Are you comfortable contacting LCC Public Safety about a criminal matter?

- **90% of respondents are comfortable with contacting LCC PS about a criminal matter.**

Question 24: Have you taken part in any student worker programs in Public Safety?

- **75% of respondents are not students and thus haven't taken part in any student worker programs in Public Safety**

Question 25: Do you feel that this program would be useful for you?

- **70.12% said this program would be very useful.**

Question 26: How likely would you be to attend such a program?

- **49.70% of respondents are highly likely to attend.**

Question 27: Would you recommend this program to a friend?

- **71.34% of respondents would strongly recommend this program.**

Question 28: Have you heard of the Bicycle Registration Program?

- **69% of respondents have not heard of the Bicycle Registration Program.**

Question 29: Do you feel that Bicycle Registration program would be useful for you?

- **47% of respondents feel that the Bicycle Registration program would be useful for them**

Question 30: How likely would you be to utilize such a program?

- **60% of respondents are not likely to utilize such a program.**

Question 31: Would you recommend this program to a friend?

- **90% of respondents would recommend this program to a friend.**

Question 32: Have you heard of LCC's Personal Safety Program?

- **58.28% of respondents had not heard of the Personal Safety Program.**

Question 33: Do you feel that this program would be useful for you?

▪ **43.75% of respondents said this program would be useful.**

Question 34: How likely would you be to attend such a program?

▪ **30.63% of respondents are likely to attend.**
▪ **50.63% of respondents are somewhat likely to attend.**

Question 35: Would you recommend this program to a friend?

▪ **48.72% of respondents would strongly recommend.**
▪ **45.51% would somewhat recommend.**

Question 36: Have you heard of such a program? (Such as: Fire, Police, Sheriff, District, Volunteer, and Sea Disease Program)

▪ **64.81 respondents have heard of the program.**

Question 37: Do you feel that this program would be useful to you?

▪ **44.79% of respondents said this program would be very useful.**
▪ **47.24% of respondents said this program would be somewhat useful.**

Question 38: How likely would you be to attend such a program?

▪ **37.11% of respondents are very likely to attend this program.**
▪ **41.51% of respondents are somewhat likely to attend this program.**

Question 39: Would you recommend this program to a friend?

▪ **56.25% would strongly recommend this program to a friend.**
▪ **38.75% would somewhat recommend this program to a friend.**

▪ **The Public Safety Office is located inside a temporary modular building that is 20 years beyond its intended span of occupancy. With this in mind, would you support the construction/designation of a new Public Safety Office?**

84% of respondents support a new Public Safety office.

10% of respondents are neutral about a new Public Safety office.

5% of respondents do NOT support a new Public Safety office.

- What other patrol options would you like to see Public Safety employees utilize on campus?

Please select all that apply

59% of respondents would like to see additional bike patrols.

73% of respondents would like to see additional foot patrols.

- In your opinion, would it be beneficial to campus crime fighting to grant LCC Public Safety this additional authority?

68% of respondents find it would be beneficial to campus crime fighting to grant PS additional authority.

- As a citizen, are there any other tools/weapons that you believe LCC Public Safety Officers should carry? Please select all that apply

55% of respondents believe that LCC Officers should carry a firearm.

64% of respondents believe that LCC Officers should carry a TASER

- What percentage of parking lots and roadways should have video surveillance?

65% of respondents believe that 75-100% of parking lots and roadways should have video surveillance

- Have you attended a program and/or presentation held by LCC's Public Safety Department?

66% of respondents have attended a program and/or presentation held by LCC PSD.

- If yes, please name and rate the most recent program/presentation you attended (1 being low, 5 being high)

About half of total survey respondents answered this question about the most recent program/presentation they attended. Of those who responded, 86% of them gave a 4 or 5. 79% of respondents who responded to this question attended an Active Shooting training.

- Have you ever dealt with LCC Public Safety in a non-law enforcement situation? For example: borrowed a jump start pack, requested assistance with access, had an access control badge printed, requested a security site survey, etc.)

81% of respondents have dealt with LCC PS in a non-law enforcement way.

87% of respondents rated the service a 4 or 5

- Have you ever been a "patient" (i.e. had an injury or illness) treated by LCC's PSD?

94% of respondents have **not** been a "patient" of LCC PSD.

- If yes, please rate the level of professionalism of the officer. (1 being low, 5 being high)

100% of respondents rated the professionalism of the officer a 4 or 5. 197 survey respondents did NOT answer this question.

90% of "patients" rated the medical treatment provided a 4 or 5

- What is your gender?

33% of survey respondents are male

67% of survey respondents are female

0.6% of respondents are transgender

51 people did not answer this question

- Which racial/ethnic demographic best describes you?

85% of respondents are White/Caucasian.

4% are Hispanic

4% are more than one ethnic group.

- How many years have you been at LCC?

22% have been at LCC between 4-10 years.

30% of respondents have been at LCC between 10-20 years.

56 people skipped this question

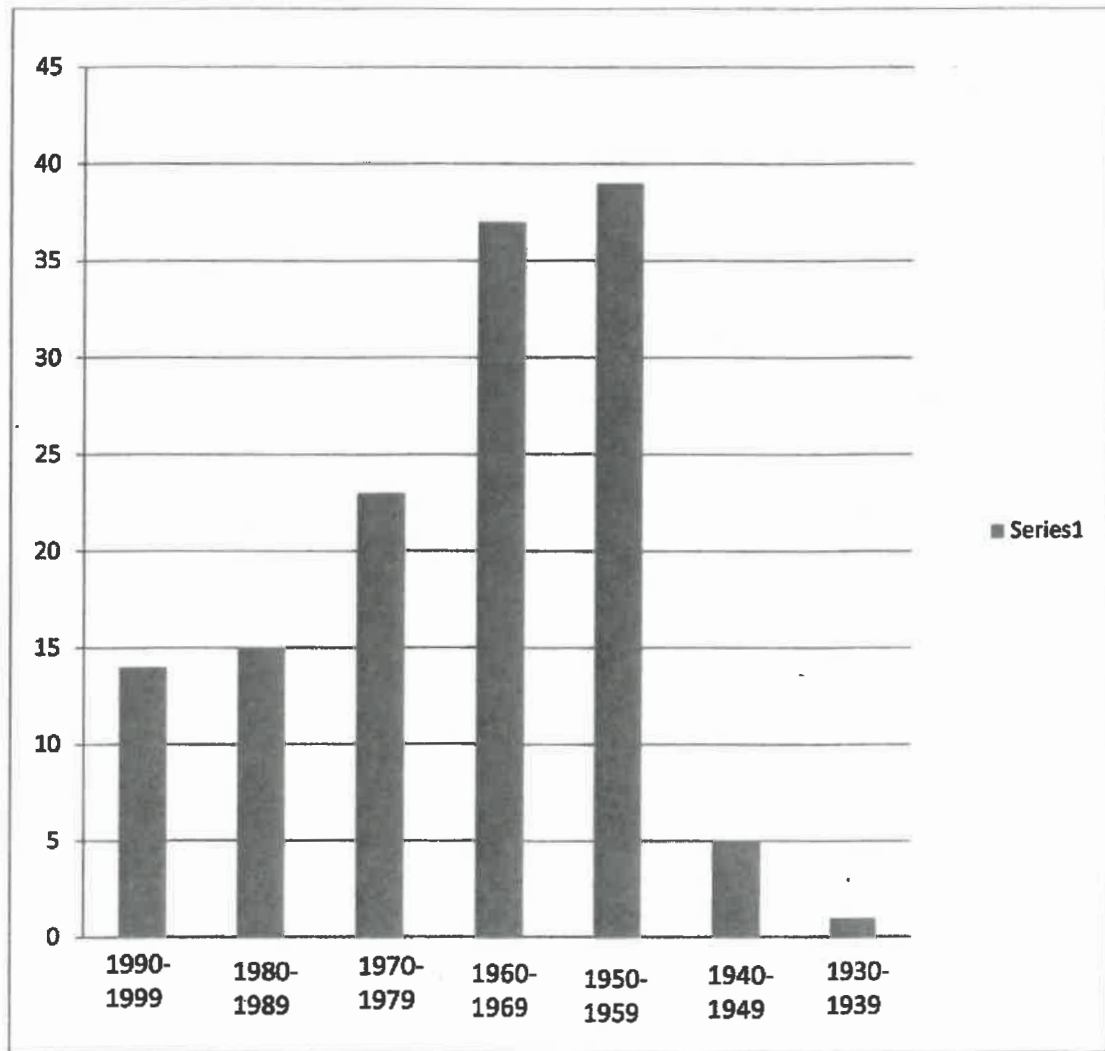
- What best describes your position at LCC? Select all that apply

19% are academic (faculty, lecturer, non-dean)

21% of respondents are students living off campus.

- On which campus do you spend most of your time?

94% of respondents spend most of their time on Main Campus.



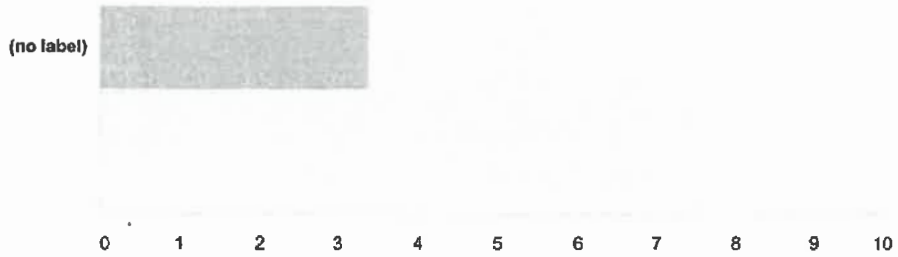
14 15 23 37 39 5 1

- X-Axis represents the years of birth years.
- Y-Axis is the amount of people that are in that year range for birth years.
- Ex. The first column are for the people who responded who were born between the years of 1990 and 1999. There were 14 people in that range.
- 75 people didn't provide a birth year.

LCC Public Safety Survey

Q1 Overall, I feel there is a lot of crime on Main Campus.

Answered: 207 Skipped: 2



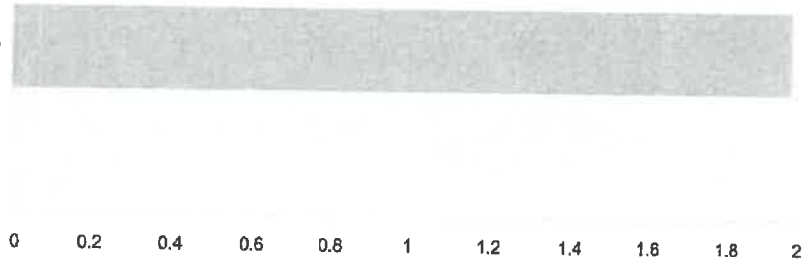
	Strongly Agree	Agree	Unsure	Disagree	Strongly Disagree	Total	Weighted Average
(no label)	1.93%	19.81%	26.09%	41.55%	10.63%	207	3.39
	4	41	54	86	22		

LCC Public Safety Survey

**Q2 Overall, I feel safe on Main Campus
(4000 E. 30th Ave).**

Answered: 208 Skipped: 1

(no label)

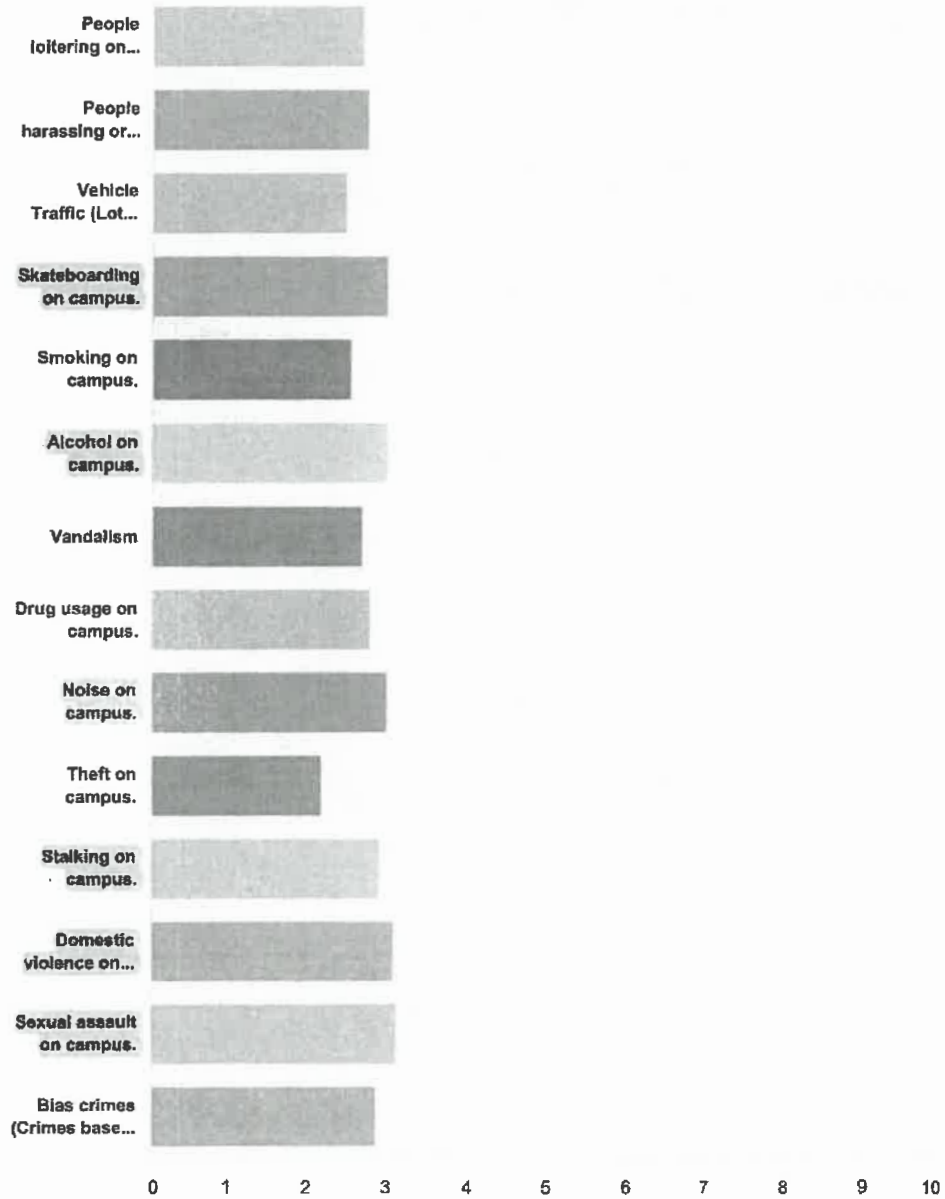


	Strongly Agree	Agree	Unsure	Disagree	Strongly Disagree	Total	Weighted Average
(no label)	23.56% 49	62.98% 131	7.69% 16	4.81% 10	0.96% 2	208	1.97

LCC Public Safety Survey

Q3 In your opinion, how big are the following issues or problems?

Answered: 207 Skipped: 2



	Big Problem	Somewhat of a Problem	Not a Problem	Unsure	Total	Weighted Average
People loitering on campus.	7.25% 15	34.78% 72	43.48% 90	14.49% 20	207	2.65
People harassing or intimidating others on campus.	6.31% 13	33.01% 68	42.72% 88	17.96% 37	206	2.72

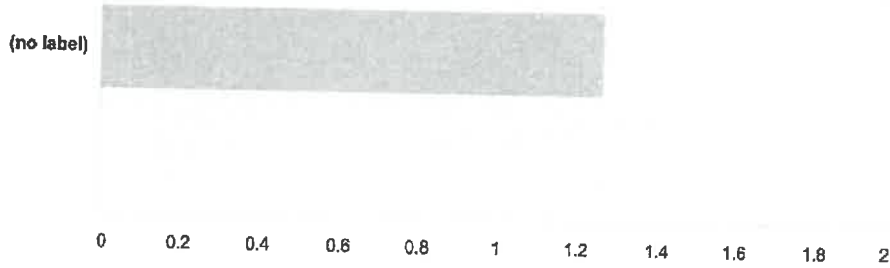
LCC Public Safety Survey

Vehicle Traffic (Lots, roads, inner campus, include carts/motor vehicles).	11.17% 23	38.35% 79	44.66% 92	5.83% 12	206	2.45
Skateboarding on campus.	0.49% 1	16.50% 34	69.90% 144	13.11% 27	206	2.96
Smoking on campus.	12.62% 26	32.04% 66	48.06% 99	7.28% 15	206	2.50
Alcohol on campus.	3.41% 7	22.93% 47	46.83% 96	26.83% 55	205	2.97
Vandalism	7.80% 16	36.59% 75	38.05% 78	17.56% 36	205	2.65
Drug usage on campus.	12.14% 25	29.61% 61	29.61% 61	28.64% 59	206	2.75
Noise on campus.	0.00% 0	17.73% 36	68.97% 140	13.30% 27	203	2.86
Theft on campus.	25.85% 53	46.83% 96	14.63% 30	12.68% 26	205	2.14
Stalking on campus.	4.88% 10	33.17% 68	30.73% 63	31.22% 64	205	2.88
Domestic violence on campus.	2.94% 6	25.49% 52	35.29% 72	36.27% 74	204	3.05
Sexual assault on campus.	1.95% 4	23.90% 49	37.07% 76	37.07% 76	205	3.09
Bias crimes (Crimes based on gender, ethnicity, religion...)	4.90% 10	35.78% 73	29.90% 61	29.41% 60	204	2.84

LCC Public Safety Survey

Q4 Do you feel safe walking alone on Main Campus during the day?

Answered: 206 Skipped: 0

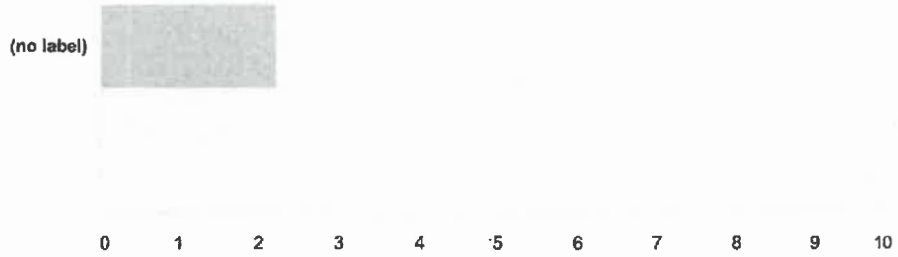


	Very Safe	Somewhat Safe	Somewhat Unsafe	Very Unsafe	Total	Weighted Average
(no label)	77.18% 159	20.39% 42	1.94% 4	0.49% 1	206	1.25

LCC Public Safety Survey

Q5 Do you feel safe walking alone on Main Campus at night?

Answered: 205 Skipped: 4



	Very Safe	Somewhat Safe	Somewhat Unsafe	Very Unsafe	Total	Weighted Average
(no label)	19.51% 40	46.83% 96	26.34% 54	7.32% 15	205	2.21

LCC Public Safety Survey

Q6 Are there areas around Main Campus that you feel are unsafe to walk during the day?

Answered: 204 Skipped: 5

(no label)

0 0.2 0.4 0.6 0.8 1 1.2 1.4 1.6 1.8 2

	No	Yes, whole campus	Yes, only specific areas	Total	Weighted Average
(no label)	84.80% 173	1.47% 3	13.73% 28	204	1.29

#	Which, if any, specific areas?	Date
1	In the morning, walking from Parking lot N	4/14/2016 8:38 AM
2	parking lots, mostly do to speeding and running stop signs; not stalking	4/12/2016 11:17 AM
3	Lot B & Transit Station	4/11/2016 8:21 PM
4	Areas in the backs of some buildings and under around bld 17	4/7/2016 1:32 PM
5	just where the cougars are seen	3/31/2016 4:54 PM
6	Don't work on main campus	3/30/2016 10:08 AM
7	I am scared of public safety. Public safety is not there to protect students. I know many people who have been ticketed for not fully stopping for a stop sign. Publis safety? I think not, more like harassment of the students. I have seen safety looking for cars parked in handicaps to ticket. Even though the school has so many of them there are loads of them free. To me and to many people I have talked to on campus. Campus safety is not there for student safety. They are there to harass students and ticket them in any means possible. It's just like a regular corrupt police force no different.	3/29/2016 12:48 PM
8	Out lying areas, between buildings, track and field areas.	3/17/2016 12:31 AM
9	woods	3/14/2016 12:16 PM
10	Out around the busses	3/11/2016 3:47 PM
11	N/A	3/11/2016 8:13 AM
12	Building 10/11/12, that side of campus	3/8/2016 10:52 AM
13	Behind or between buildings	3/8/2016 8:21 AM
14	Running on the trails in the woods always feels a little sketchy both for possible human problems and cougar problems	3/1/2016 4:29 PM
15	Woods, remote areas of parking lots, remote areas of buildings.	2/29/2016 1:05 PM
16	Under areas	2/29/2016 12:48 PM
17	areas without much foot traffic	2/26/2016 10:10 AM

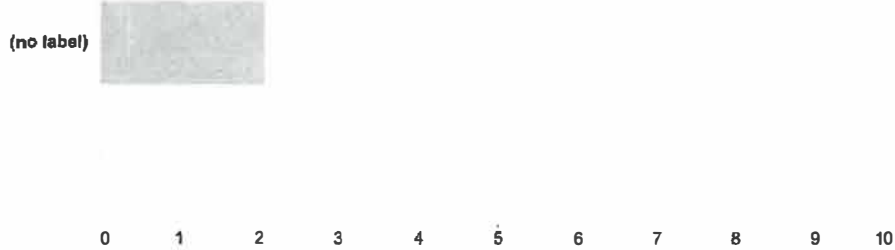
LCC Public Safety Survey

18	A path going around building 19 and the walk in from the parking lot by building 10	2/26/2016 9:44 AM
19	UP on the hill parking areas, by day care area	2/25/2016 9:33 PM
20	Shop & Track area	2/24/2016 1:00 PM
21	I walked on the gravel road to the south of Lot L one day and there was someone smoking pot back there. That made me feel a little unsafe.	2/24/2016 10:10 AM
22	Center Building in the cafeteria area	2/24/2016 8:25 AM
23	South lot, near bus station, smoking shelters	2/23/2016 11:55 AM
24	Outlying areas and in the darker areas between buildings.	2/23/2016 10:41 AM
25	outer parking areas	2/23/2016 9:58 AM
26	parking lots	2/23/2016 9:28 AM
27	woods	2/20/2016 3:01 PM
28	Lot B, Transit Station, Parking Lots	2/19/2016 5:49 PM
29	Below the ramp area, east side of center, access road between track and 5, jogging trail, hiking trails on south and west. At night in the east lot	2/19/2016 4:59 PM

LCC Public Safety Survey

Q7 Are there areas around Main Campus that you feel are unsafe to walk during the night?

Answered: 201 Skipped: 0



	No	Yes, whole campus	Yes, only specific areas	Total	Weighted Average
(no label)	33.83%	26.37%	39.80%	201	2.06
	68	53	80		

#	Which, if any, specific areas?	Date
1	The upper parking lots where there is less lighting.	4/14/2016 8:56 AM
2	parking lot behind building 19 and the "Bird Alley" by building 19. There are lots of trees and bushes, and not much lighting.	4/13/2016 3:04 PM
3	parking lots, mostly do to speeding and running stop signs; not stalking	4/12/2016 11:17 AM
4	Areas in the backs of some buildings and under around bld 17, parking lots near long house, child care, back lots etc	4/7/2016 1:32 PM
5	the perimeter, where the cougars might be	4/6/2016 10:07 PM
6	Parking Lots	4/5/2016 4:39 PM
7	Dark alleys	4/5/2016 9:48 AM
8	Areas not well lit including parking areas	4/5/2016 9:17 AM
9	Parking Lots	4/4/2016 4:52 PM
10	Low light areas	4/3/2016 9:59 AM
11	Inner campus	4/1/2016 8:17 AM
12	I don't walk alone at night, but if I did, it would only be in main routes with lots of lights.	3/31/2016 4:54 PM
13	Old Bus Run, Building 19 and Center Building.	3/31/2016 11:05 AM
14	Outer edges of campus.	3/30/2016 11:01 PM
15	Don't work on main campus	3/30/2016 10:08 AM
16	The area on the south side of center under the overhang is very dark. I was heading back to my office the other night and could barely see a housekeeper walking under there.	3/29/2016 3:22 PM
17	Around Bldg 5-6, and toward the parking lot	3/29/2016 1:17 PM

LCC Public Safety Survey

18	I am scared of public safety. Public safety is not there to protect students. I know many people who have been ticketed for not fully stopping for a stop sign. Public safety? I think not, more like harassment of the students. I have seen safety looking for cars parked in handicaps to ticket. Even though the school has so many of them there are loads of them free. To me and to many people I have talked to on campus. Campus safety is not there for student safety. They are there to harass students and ticket them in any means possible. It's just like a regular corrupt police force no different.	3/29/2016 12:48 PM
19	isolated areas; I'm always extra cautious wherever I go.	3/29/2016 9:44 AM
20	South of the Childcare complex & Learning Garden; between longhouse (B31) & Wastewater treatment plant	3/29/2016 7:42 AM
21	Inner campus.	3/23/2016 11:43 AM
22	Forest, East Side behind bldg 12	3/22/2016 5:09 PM
23	parking lot	3/20/2016 11:58 PM
24	the far parking lots	3/20/2016 2:10 AM
25	primarily parking areas/ parking lots at night	3/17/2016 2:37 PM
26	perimeter	3/17/2016 2:22 PM
27	I park in Lot M - kinda deserted and dark	3/17/2016 1:18 PM
28	bldg. 2 due to lighting	3/16/2016 12:06 PM
29	outlying areas away from the Center Building--Need more light	3/15/2016 6:20 PM
30	South p-lot (L) near tree line. Walkways between Buildings 6, 7, and 9. Walkways to P-lot M. Ground level below terrace between Building 17, 18 and Center. These areas need more light.	3/15/2016 3:46 PM
31	parking lots	3/15/2016 3:20 PM
32	1) To the gravel parking lots at night. 2) When it is dark and facilities let the grass/weeds get 5 feet tall.	3/15/2016 1:13 PM
33	Extreme Parking Areas	3/15/2016 12:41 PM
34	Only when there are no other visible people around it can be a little spooky	3/15/2016 11:04 AM
35	Darker areas without light	3/15/2016 10:52 AM
36	Areas not well lighted or where someone could hide	3/15/2016 10:51 AM
37	walking from lot M to Center Building, have encountered dogs, turkeys. Lighting is very poor at the lot 5 am.	3/15/2016 10:33 AM
38	going from Building 4/5 to Building 19	3/15/2016 10:28 AM
39	Darker unlit areas	3/15/2016 9:41 AM
40	Out by Building 12, 11, 10	3/15/2016 9:40 AM
41	There should be n/a response I never am in campus at night	3/15/2016 9:04 AM
42	Dark unlit areas with lots of shrubbery.	3/14/2016 4:12 PM
43	Parking Lots	3/14/2016 12:50 PM
44	perimeter	3/14/2016 12:16 PM
45	The woods.	3/14/2016 11:14 AM
46	Parking lot near woods (animals)	3/14/2016 10:30 AM
47	Under center building, landscape areas (bdg 4)	3/14/2016 10:23 AM
48	Isolated areas, childcare at night	3/14/2016 10:15 AM
49	just any place that is closed in as opposed to open outdoor walkways	3/14/2016 8:31 AM
50	in the woods	3/13/2016 7:57 PM
51	When I walk out at 5 in the fall and winter when it is dark by 5. I never see any officers on the west end or southwest end of campus at that time. In an emergency it would be nice to know that an officer will be coming through soon that could help. I feel that I am on my own to rescue myself.	3/11/2016 3:47 PM
52	behind building 10, 9, lighting is poor, driveway is unlevel.	3/11/2016 10:34 AM
53	N/A	3/11/2016 8:13 AM

LCC Public Safety Survey

54	back areas where parking is. not alot of light	3/10/2016 12:14 AM
55	behind Titan store, covered area - truck delivery way	3/9/2016 8:33 AM
56	I'm not generally on Main Campus at night.	3/8/2016 3:40 PM
57	Routes heading to lots M & N & 3 & 4	3/8/2016 2:03 PM
58	The lighting is very poor just east of the public safety building.	3/8/2016 10:48 AM
59	remote parking areas	3/8/2016 10:05 AM
60	Just seems like there are a lot of areas where a person could be dragged off unseen.	3/8/2016 9:49 AM
61	Lots of dark isolated spots behind bldg 10 and 7. Also, upper parking lot behind bldg 10 lights often don't come on at dusk, but a lot later. Parking lot behind Blue Door theater corridor.	3/8/2016 8:21 AM
62	It's more my fears and anxietys not really public safety's fault	3/4/2016 4:15 PM
63	The path leading to the bottom north parking lot to the north of the theater music building. There are bushes there and it is dark at night. I felt better when public safety was located there in the past.	3/4/2016 2:43 PM
64	deserted, unlit areas	3/2/2016 9:26 PM
65	areas w/out lights	3/1/2016 5:15 PM
66	upper east side of the Center Building: there very little lighting	3/1/2016 12:09 PM
67	Mostly outer parking lots.	2/29/2016 2:17 PM
68	Dark, unlit sections. Remote areas of parking lots.	2/29/2016 1:05 PM
69	varies	2/29/2016 10:51 AM
70	The far parking lots	2/27/2016 2:20 AM
71	outer parking lots; areas around building 5	2/26/2016 10:10 AM
72	same as above, plus any area not well lit	2/26/2016 9:44 AM
73	Between some of the buildings, from the theater to parking area	2/25/2016 9:33 PM
74	Unlite or Poorly lite areas. South side of Center/Learning commons. The route to Public Safety. I do not frequent other areas at night currently.	2/25/2016 6:09 PM
75	where there are no lights	2/25/2016 3:23 PM
76	I could be careful between bldg where it is darker, be careful. in parking areas.	2/25/2016 2:55 PM
77	parking lots are very poorly lit	2/25/2016 2:29 PM
78	The forested areas and the outer parking lots	2/25/2016 1:22 PM
79	not enough lights, or the lights are not turned on.	2/24/2016 1:00 PM
80	I wouldn't walk on the trails that are on the outskirts of campus. I feel safe everywhere on the interior of campus including the parking lots.	2/24/2016 10:10 AM
81	generally feel dark + no people = unsafe - not particularly on campus, just in life	2/23/2016 8:19 PM
82	East side of the center building is really dark when walking around that building at night. There are lights on the stairs but i noticed the other night it is pretty dark on the 2nd level when going from building 17 to east side of center building	2/23/2016 12:24 PM
83	low light areas, parking lots, in between buildings	2/23/2016 12:20 PM
84	Any area - you never know who is around & where they might be or what they're doing - going through garbage cans, car break in's, just looking for an opportunity to steal something.	2/23/2016 11:37 AM
85	Mostly parking lots, but wouldn't want to walk around campus much either.	2/23/2016 10:41 AM
86	Parking lots, covered walkways under Center	2/23/2016 9:53 AM
87	parking lots	2/23/2016 9:28 AM
88	Unlit area	2/22/2016 4:01 PM
89	woods	2/20/2016 3:01 PM

LCC Public Safety Survey

90	Inner Campus and lots near the woods	2/19/2016 7:57 PM
91	The areas that have low light. Need more blue phones, and public safety.	2/19/2016 4:59 PM
92	Ramp area between buildings 11 and 12, bus stop.	2/19/2016 4:21 PM
93	Areas that are unlit between buildings, even between the CML and main lot when it is dark.	2/19/2016 3:26 PM

LCC Public Safety Survey

Q8 How many contacts have you had with LCC Public Safety? (List Number, 0 = No contacts)

Answered: 160 Skipped: 44

#	Responses	Date
1	3	4/14/2016 8:59 AM
2	5	4/14/2016 8:41 AM
3	3-5	4/13/2016 3:41 PM
4	0	4/13/2016 3:05 PM
5	5	4/12/2016 11:23 AM
6	1 contact. Reporting a crime in progress. No other contacts.	4/11/2016 9:10 PM
7	2	4/11/2016 3:33 PM
8	Many... over 10	4/7/2016 1:40 PM
9	0	4/7/2016 1:13 PM
10	0	4/7/2016 12:48 PM
11	I work with them...not sure how to list the number	4/6/2016 10:10 PM
12	3	4/5/2016 4:43 PM
13	2	4/5/2016 9:40 AM
14	0	4/5/2016 9:31 AM
15	Regular contact as part of my job	4/5/2016 9:27 AM
16	1	4/5/2016 9:23 AM
17	frequently	4/4/2016 9:50 AM
18	6	3/31/2016 4:58 PM
19	0	3/31/2016 1:59 PM
20	Twice	3/31/2016 11:11 AM
21	5	3/31/2016 10:46 AM
22	0	3/30/2016 11:04 PM
23	Just the officer at the DCA	3/30/2016 10:12 AM
24	In the last year almost daily at DCA and 1-2 times a term on Main Campus	3/30/2016 7:54 AM
25	0	3/30/2016 3:39 AM
26	Numerous	3/29/2016 8:40 PM
27	2	3/29/2016 4:58 PM
28	Between 10 and 15 I am guessing.	3/29/2016 3:28 PM
29	1	3/29/2016 12:51 PM
30	0	3/29/2016 9:49 AM
31	saying hello nearly everyday.	3/29/2016 9:47 AM
32	2	3/29/2016 9:25 AM
33	1	3/29/2016 9:19 AM

LCC Public Safety Survey

34	Dozens, maybe hundreds - 18 year employee	3/29/2016 9:11 AM
35	10	3/29/2016 8:22 AM
36	More than 10 as I volunteer with C-CERT.	3/29/2016 7:46 AM
37	5	3/29/2016 7:05 AM
38	10	3/28/2016 5:09 PM
39	More than 100 (employee)	3/23/2016 6:40 PM
40	0	3/23/2016 11:47 AM
41	too many to count	3/20/2016 2:13 AM
42	a few, mostly years ago with Officer Gross	3/19/2016 2:36 PM
43	a lot	3/17/2016 2:41 PM
44	frequently/weekly	3/17/2016 2:27 PM
45	A 3 or 4 times in the last 3 or 4 years.	3/17/2016 1:25 PM
46	3	3/17/2016 12:34 AM
47	A lot 8	3/16/2016 12:10 PM
48	15	3/15/2016 6:23 PM
49	IN 22 years, maybe 12	3/15/2016 3:55 PM
50	many, 200	3/15/2016 3:24 PM
51	0	3/15/2016 1:49 PM
52	5	3/15/2016 1:27 PM
53	5	3/15/2016 11:43 AM
54	5	3/15/2016 11:34 AM
55	Quite a few	3/15/2016 11:11 AM
56	About 20 -25 over 10 years. We currently have a problem with people smoking outside of Rm 117 and vehicle exhaust comes through our vents on the East side of the old section of Bldg. 16 coming from the roadway underneath.	3/15/2016 11:00 AM
57	6	3/15/2016 10:59 AM
58	A few	3/15/2016 10:55 AM
59	numerous	3/15/2016 10:35 AM
60	5	3/15/2016 10:34 AM
61	6	3/15/2016 10:29 AM
62	2	3/15/2016 10:18 AM
63	1	3/15/2016 9:48 AM
64	4	3/15/2016 9:45 AM
65	10	3/15/2016 9:44 AM
66	0	3/15/2016 9:43 AM
67	0	3/15/2016 9:42 AM
68	1 in 15 years	3/15/2016 9:12 AM
69	1, was while I was working in my work study position, not as a student, and was instructed to call by another staff member	3/15/2016 8:46 AM
70	NA	3/14/2016 3:45 PM
71	weekly 50/year	3/14/2016 12:23 PM
72	Tons	3/14/2016 11:18 AM

LCC Public Safety Survey

73	Frequent	3/14/2016 10:31 AM
74	100's	3/14/2016 10:25 AM
75	Multiple times per week	3/14/2016 10:17 AM
76	1	3/14/2016 8:34 AM
77	3	3/13/2016 8:02 PM
78	0	3/11/2016 10:22 PM
79	a few	3/11/2016 3:52 PM
80	Many	3/11/2016 12:31 PM
81	Numerous, almost daily	3/11/2016 12:16 PM
82	3	3/11/2016 12:15 PM
83	over a dozen	3/11/2016 11:49 AM
84	5	3/11/2016 10:40 AM
85	8	3/11/2016 10:16 AM
86	4	3/11/2016 9:47 AM
87	Numerous (almost Daily)	3/11/2016 8:42 AM
88	Dozens/month	3/11/2016 8:28 AM
89	At least 5	3/10/2016 12:55 PM
90	0	3/10/2016 12:18 AM
91	2	3/9/2016 12:55 PM
92	1	3/9/2016 12:35 PM
93	2	3/9/2016 8:37 AM
94	As an employee at Lane, a few over the years having to do with students. Also a few having to do with locking/unlocking doors.	3/8/2016 3:44 PM
95	Numerous over 40+ years	3/8/2016 3:10 PM
96	6	3/8/2016 10:59 AM
97	0	3/8/2016 10:09 AM
98	0	3/8/2016 9:54 AM
99	2	3/8/2016 9:51 AM
100	0	3/8/2016 8:45 AM
101	dozens of times (LCC employee)	3/8/2016 8:36 AM
102	Several over the years, a few.	3/8/2016 8:26 AM
103	8	3/8/2016 7:46 AM
104	3	3/4/2016 4:18 PM
105	2	3/4/2016 2:47 PM
106	3	3/2/2016 4:50 PM
107	numerous for information and training	3/2/2016 9:33 AM
108	4	3/2/2016 8:47 AM
109	0	3/1/2016 8:04 PM
110	0	3/1/2016 7:56 PM
111	1	3/1/2016 7:00 PM
112	Many... at least 1 per week because of my job.	3/1/2016 5:19 PM

LCC Public Safety Survey

113	3	3/1/2016 4:34 PM
114	2	3/1/2016 2:56 PM
115	100+	3/1/2016 1:35 PM
116	several	3/1/2016 1:30 PM
117	0	3/1/2016 1:26 PM
118	I see them daily	3/1/2016 12:13 PM
119	25+ over 33 years	3/1/2016 11:34 AM
120	5 or 6	2/29/2016 5:59 PM
121	2	2/29/2016 2:54 PM
122	1	2/29/2016 2:20 PM
123	6	2/29/2016 1:15 PM
124	0	2/29/2016 12:57 PM
125	5	2/26/2016 5:02 PM
126	I have had regular contacts (average 3-5 contacts per month). These have been calls for assistance, meeting to discuss issues, etc	2/26/2016 10:14 AM
127	2	2/26/2016 9:47 AM
128	0	2/25/2016 9:36 PM
129	Because of my position at LCC-service desk and because I close a department in the evening, I have contact with Public Safety more than most.	2/25/2016 6:15 PM
130	MANY	2/25/2016 5:01 PM
131	Watching them work many times and when I needed help 2 times!	2/25/2016 3:34 PM
132	Multiple, as a colleague.	2/25/2016 3:28 PM
133	In the last year- 10-20.	2/25/2016 2:59 PM
134	several, but only because of my position, only one contact that was personal (non-work related) incident	2/25/2016 2:34 PM
135	2	2/25/2016 1:26 PM
136	10	2/24/2016 1:04 PM
137	Lots...I work with them frequently for my job.	2/24/2016 10:15 AM
138	3	2/24/2016 8:30 AM
139	3	2/23/2016 8:22 PM
140	2	2/23/2016 4:11 PM
141	5	2/23/2016 3:56 PM
142	7	2/23/2016 1:52 PM
143	12 or so	2/23/2016 12:28 PM
144	3	2/23/2016 12:23 PM
145	Lots	2/23/2016 12:10 PM
146	4	2/23/2016 12:06 PM
147	27	2/23/2016 12:01 PM
148	5	2/23/2016 10:44 AM
149	1	2/23/2016 10:29 AM
150	0	2/23/2016 10:11 AM
151	multiple contacts, probably about once a week, due to the area my job is located	2/23/2016 10:04 AM

LCC Public Safety Survey

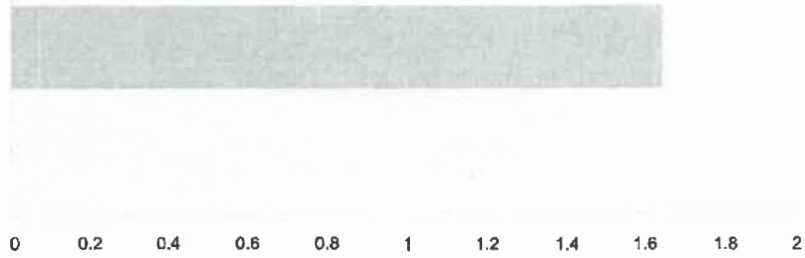
152	Over what time period? Since I started working here in 2008 I have had the opportunity to work with LCC-PS a few times. I am estimating over 10.	2/23/2016 10:01 AM
153	0	2/23/2016 9:55 AM
154	1	2/23/2016 9:54 AM
155	3	2/23/2016 9:54 AM
156	5	2/23/2016 9:51 AM
157	5-6 acting as liaison for students, and to take things over to Public Safety, obtain keys, etc.	2/23/2016 9:49 AM
158	0	2/23/2016 9:49 AM
159	3	2/23/2016 9:31 AM
160	5	2/22/2016 3:28 PM
161	0	2/21/2016 4:38 PM
162	5	2/20/2016 3:03 PM
163	0	2/19/2016 8:00 PM
164	Numerous, like hundreds.	2/19/2016 5:11 PM
165	2-3	2/19/2016 3:27 PM

LCC Public Safety Survey

Q9 In general, how satisfied are you with LCC PSD?

Answered: 159 Skipped: 5

(no label)

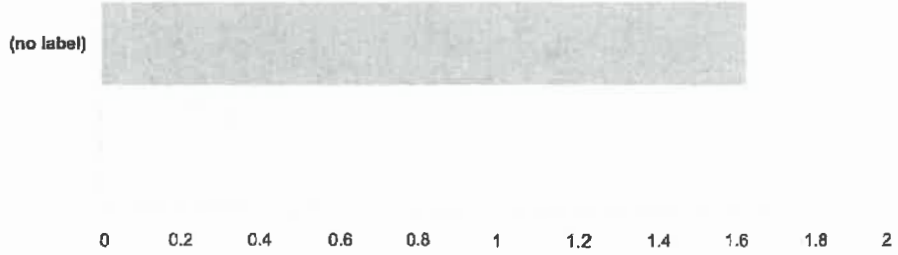


	Very Satisfied	Satisfied	Unsure	Unsatisfied	Very Unsatisfied	Total	Weighted Average
(no label)	55.35% 88	32.08% 51	7.55% 12	3.14% 5	1.89% 3	159	1.64

LCC Public Safety Survey

Q10 Do you have confidence in LCC's Public Safety Department?

Answered: 159 Skipped: 51

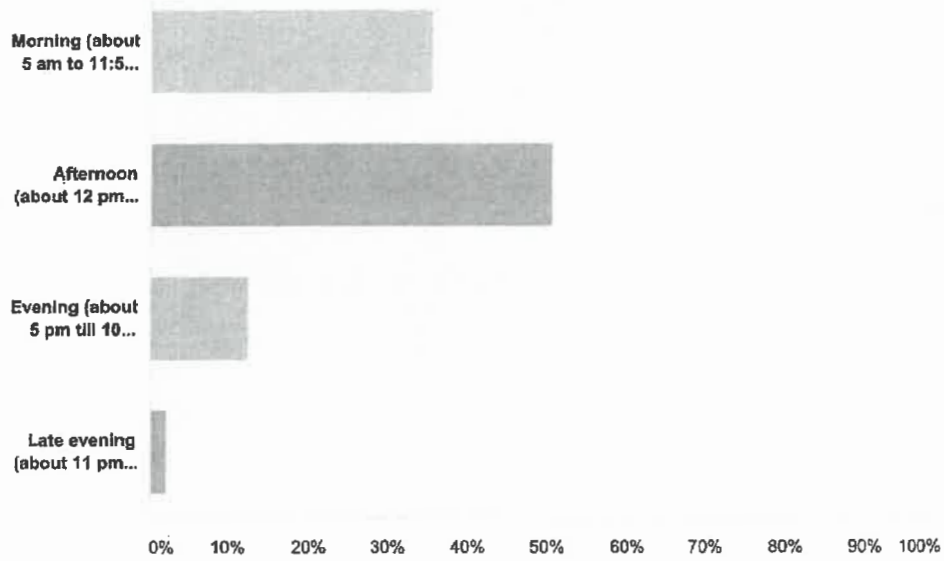


	Very Confident	Somewhat Confident	Unsure	Somewhat Not Confident	No Confidence	Total	Weighted Average
(no label)	58.49%	28.93%	6.29%	4.40%	1.89%	159	1.62
	93	46	10	7	3		

LCC Public Safety Survey

Q11 About what time of day did you have contact with LCC PSD?

Answered: 139 Skipped: 7

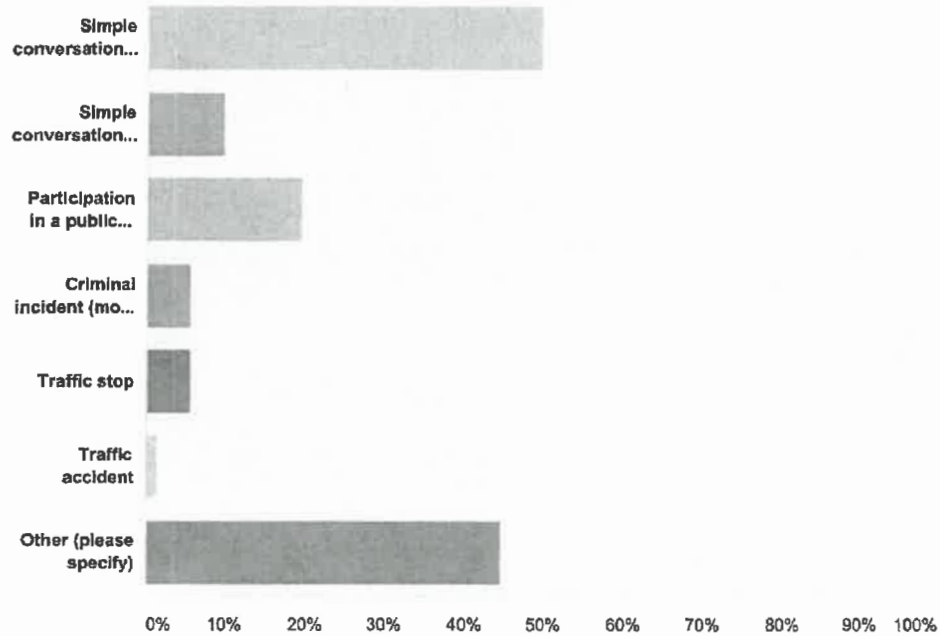


Answer Choices	Responses	
Morning (about 5 am to 11:59 am)	35.25%	49
Afternoon (about 12 pm to 4:59 pm)	50.36%	70
Evening (about 5 pm till 10:59 pm)	12.23%	17
Late evening (about 11 pm till 4:59 am)	2.16%	3
Total		139

LCC Public Safety Survey

**Q12 What was the nature of the contact?
(Select all that apply)**

Answered: 143 Skipped: 66



Answer Choices

- Simple conversation (not crime related)
- Simple conversation (crime related)
- Participation in a public safety sponsored event
- Criminal incident (more than a traffic stop)
- Traffic stop
- Traffic accident
- Other (please specify)

Responses

Percentage	Count
49.65%	71
9.79%	14
19.58%	28
5.59%	8
5.59%	8
1.40%	2
44.76%	64

Total Respondents: 143

#	Other (please specify)	Date
1	Assistance with getting into my locked office	4/12/2016 11:23 AM
2	Reporting Crime	4/11/2016 9:10 PM
3	Disoriented/mentally disassociated member of public	4/7/2016 1:40 PM
4	Cigarette smoke	4/5/2016 9:27 AM
5	felt threatened by a student	4/5/2016 9:23 AM
6	Removing student from my class for disruptive behavior. - and separately - Rendering first aid for my student.	3/31/2016 4:59 PM
7	just see the officer at the desk at DCA	3/30/2016 10:12 AM

LCC Public Safety Survey

8	Campus shutdown	3/29/2016 3:28 PM
9	Not fully stopping for stop sign	3/29/2016 12:51 PM
10	A student had slipped and fell.	3/29/2016 9:19 AM
11	Campus closed Down.. Needed entry to a building	3/29/2016 9:11 AM
12	Helped with traffic control during water outage.	3/29/2016 8:22 AM
13	Safety	3/29/2016 7:05 AM
14	CERT	3/28/2016 5:09 PM
15	Working w/ officers	3/23/2016 6:40 PM
16	questions about LCC rules and regulations	3/19/2016 2:36 PM
17	student conduct hearing	3/17/2016 2:27 PM
18	Student incident	3/17/2016 1:25 PM
19	arranging to have work done on PS vehicle	3/15/2016 6:23 PM
20	parking violation	3/15/2016 11:43 AM
21	cigarette smoking outside Bldg 16, Rm 117	3/15/2016 11:00 AM
22	work related	3/15/2016 10:59 AM
23	waiting for Ambulance for student	3/15/2016 10:34 AM
24	medical response, assistance with student	3/15/2016 10:29 AM
25	bringing patients to the health clinic	3/15/2016 9:45 AM
26	I was racially harassed at parking lot. Public Safety officer couldn't understand, and took the white person's side.	3/15/2016 9:12 AM
27	FMP Issues	3/14/2016 12:23 PM
28	I work there.	3/14/2016 11:18 AM
29	Escort emp. off campus	3/14/2016 10:25 AM
30	Code of Conduct	3/14/2016 10:17 AM
31	reported dog in hot car	3/14/2016 8:34 AM
32	1. checking lost and found, 2. presentation at department meeting	3/13/2016 8:02 PM
33	safety concern	3/11/2016 3:52 PM
34	Multiple related to fire/alarm issues.	3/11/2016 8:28 AM
35	lost property	3/10/2016 12:18 AM
36	Called about someone flying a camera over child care playground.	3/9/2016 12:35 PM
37	Follow up after incident with student	3/8/2016 3:44 PM
38	Keyless Entry card, computer support assistance, active shooter training, tec.	3/8/2016 3:10 PM
39	student code of conduct	3/8/2016 10:59 AM
40	My phone was taken. Never got it back & was told to just keep checking with them.	3/8/2016 9:51 AM
41	welfare check on an individual near our building	3/8/2016 8:36 AM
42	To report suspicious person in building after hours. And to notify when I'm on campus after hours.	3/8/2016 8:26 AM
43	Escorted to car due to possible retaliation from upset student	3/4/2016 4:18 PM
44	Student conduct.	3/4/2016 2:47 PM
45	Active shooter training	3/2/2016 9:33 AM
46	hit & run of my car in a parking lot	3/2/2016 8:47 AM
47	alert about a students' unsafe behavior	3/1/2016 5:19 PM

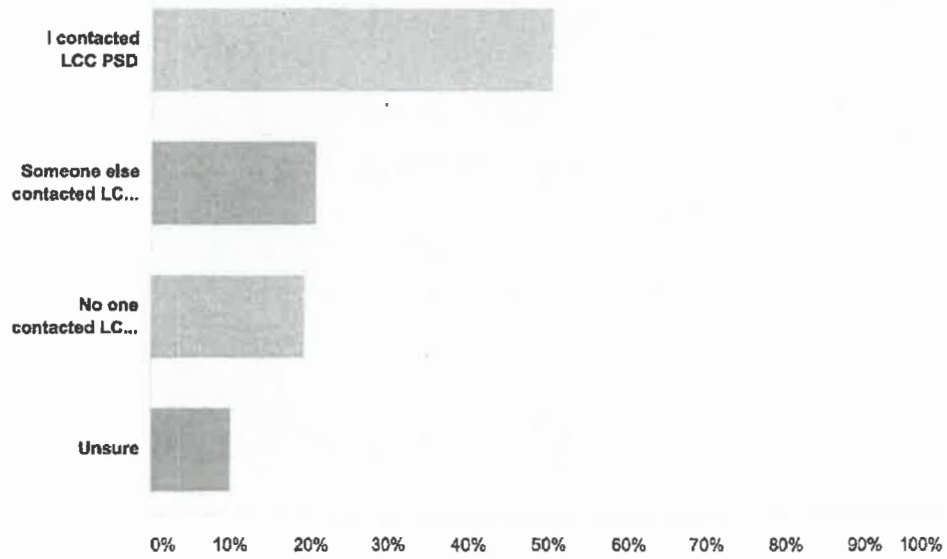
LCC Public Safety Survey

48	I was illegally stopped by a Public Safety Officer while driving on a public city street under the suspicion of "trespassing"	3/1/2016 2:56 PM
49	I'm staff. I engage with Officers regularly.	3/1/2016 1:35 PM
50	lost and found	2/29/2016 2:54 PM
51	Car broke down.	2/29/2016 2:20 PM
52	Retrieved personal item from list and found.	2/29/2016 1:15 PM
53	Assistance opening up and closing class rooms.	2/28/2016 5:02 PM
54	I had a dead battery in my car	2/25/2016 3:34 PM
55	colleague/co-worker.	2/25/2016 3:28 PM
56	I was alerted by PS that my car window had been broken	2/25/2016 2:34 PM
57	reported outside doors open in Bldg 19	2/24/2016 1:04 PM
58	Once when student had seizure in class, another time to escort agitated student out of class after my request to leave was refused	2/23/2016 8:22 PM
59	Question on student pedophile	2/23/2016 4:11 PM
60	Simply conversation while leaving campus.	2/23/2016 12:28 PM
61	Called in for assistance with a traffic accident I viewed	2/23/2016 12:10 PM
62	pick up lost and found	2/23/2016 12:06 PM
63	disruptive student	2/23/2016 10:29 AM
64	students needed help; departmental business	2/23/2016 9:49 AM

LCC Public Safety Survey

Q13 To the best of your knowledge, who contacted LCC PSD?

Answered: 141 Skipped: 68

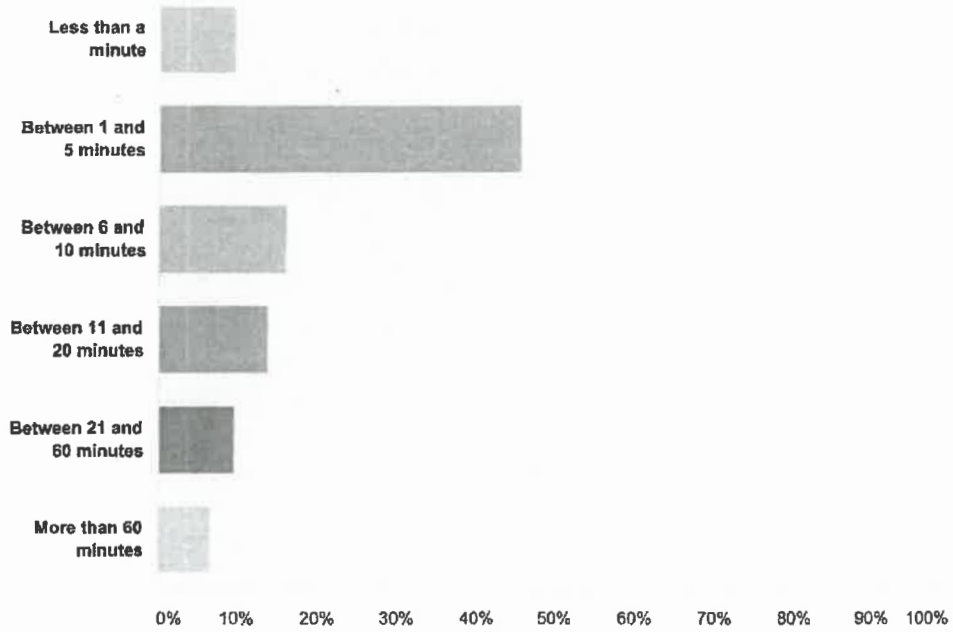


Answer Choices	Responses	Count
I contacted LCC PSD	50.35%	71
Someone else contacted LCC PSD	20.57%	29
No one contacted LCC PSD (they were in the area and contacted me)	19.15%	27
Unsure	9.93%	14
Total		141

LCC Public Safety Survey

Q14 How long did the contact last?

Answered: 139 Skipped: 70



Answer Choices

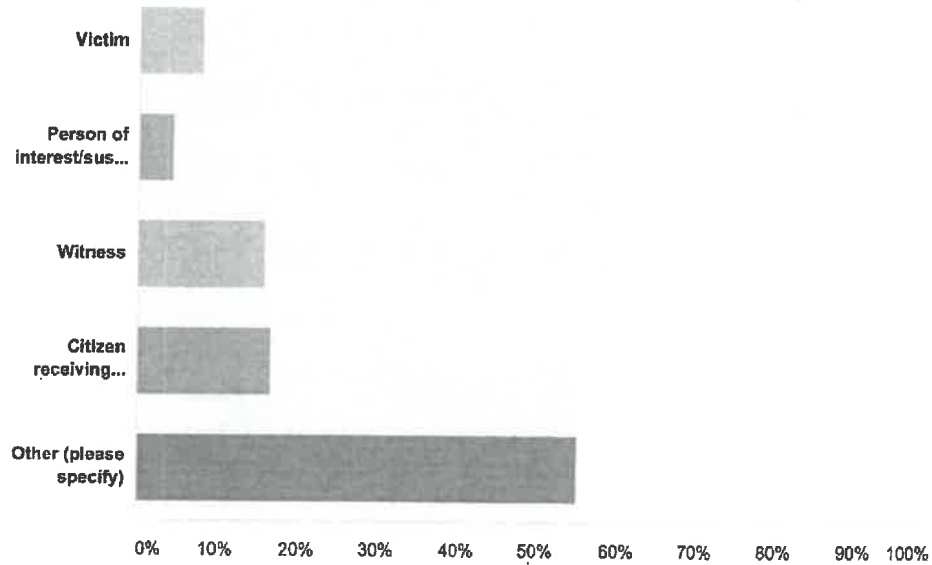
Responses

Less than a minute	9.35%	13
Between 1 and 5 minutes	45.32%	65
Between 6 and 10 minutes	15.83%	22
Between 11 and 20 minutes	13.67%	19
Between 21 and 60 minutes	9.35%	13
More than 60 minutes	6.47%	9
Total		139

LCC Public Safety Survey

Q15 What was your role during the encounter?

Answered: 138 Skipped: 71



Answer Choices	Responses	
Victim	7.97%	11
Person of interest/suspect	4.35%	6
Witness	15.94%	22
Citizen receiving aid/service	16.67%	23
Other (please specify)	55.07%	76
Total		138

#	Other (please specify)	Date
1	Assisting students as an employee	4/14/2016 8:59 AM
2	morn of victim	4/11/2016 3:33 PM
3	colleague	4/6/2016 10:10 PM
4	Asked to contact PS by faculty	4/5/2016 9:27 AM
5	teacher	3/31/2016 4:59 PM
6	Safety seminar attendee	3/31/2016 10:46 AM
7	just see officer at desk at DCA	3/30/2016 10:12 AM
8	conversation	3/30/2016 7:54 AM
9	I asked to be able to go into the building and lock up my office and get my stuff so I could go home.	3/29/2016 3:28 PM
10	Training	3/29/2016 9:49 AM
11	fellow employee.	3/29/2016 9:47 AM

LCC Public Safety Survey

12	call report in.	3/29/2016 9:19 AM
13	Cert assistance	3/29/2016 8:22 AM
14	C-CERT volunteer participating in training	3/29/2016 7:46 AM
15	Office Assistant	3/28/2016 3:57 PM
16	Supervisor	3/23/2016 6:40 PM
17	Informing I'll be late in my office	3/20/2016 2:13 AM
18	student related info	3/17/2016 2:41 PM
19	consultant	3/17/2016 2:27 PM
20	Instructor of a student who vandalized chair in classroom	3/17/2016 1:25 PM
21	co-worker	3/15/2016 6:23 PM
22	client was suspect, because of role in problem was being consulted about incident	3/15/2016 3:24 PM
23	Employee	3/15/2016 11:34 AM
24	Casual conversation	3/15/2016 11:11 AM
25	Employee learning from Lane Public Safety	3/15/2016 11:04 AM
26	Admin asked to call in cigarette smoke problem	3/15/2016 11:00 AM
27	worker asking guidance for work	3/15/2016 10:59 AM
28	Staff Intervention	3/15/2016 10:55 AM
29	general information	3/15/2016 10:35 AM
30	person to show where the ambulance needed to come	3/15/2016 10:34 AM
31	rep from dept	3/15/2016 10:29 AM
32	passing conversation	3/15/2016 9:48 AM
33	receiving a patient from public safety	3/15/2016 9:45 AM
34	Information	3/15/2016 9:44 AM
35	FMP Issues	3/14/2016 12:23 PM
36	Employee	3/14/2016 11:18 AM
37	Ex. Dean of student affairs	3/14/2016 10:17 AM
38	audience	3/13/2016 8:02 PM
39	Didn't specify	3/11/2016 12:16 PM
40	training	3/11/2016 12:15 PM
41	I was one the persons involved in traffic accident	3/11/2016 11:49 AM
42	building entry	3/11/2016 10:40 AM
43	conversation	3/11/2016 10:16 AM
44	didn't specify	3/11/2016 8:42 AM
45	Administrator checking in	3/11/2016 8:28 AM
46	I received a call from a scammer trying to sell cartridges.	3/9/2016 12:55 PM
47	Normal staff business	3/8/2016 3:10 PM
48	instructor	3/8/2016 10:59 AM
49	Reporting the interaction of the subject for the welfare check	3/8/2016 8:36 AM
50	Instructor.	3/4/2016 2:47 PM
51	receiving ticket	3/2/2016 4:50 PM
52	work study student received active shooter presentation at women's center	3/1/2016 7:00 PM

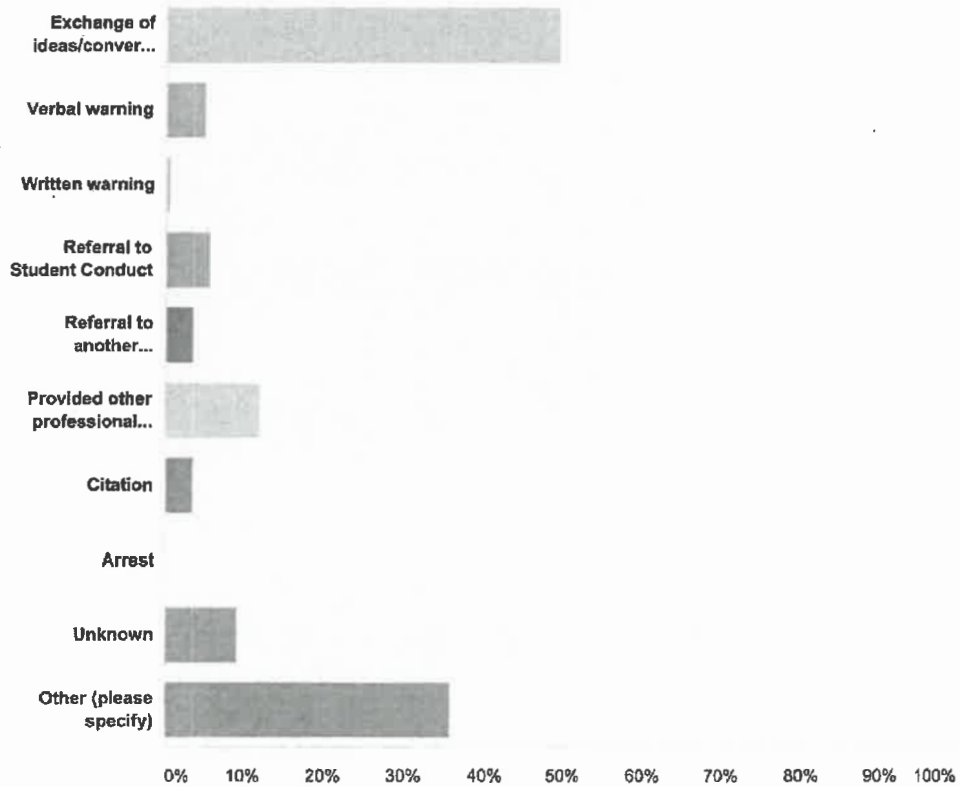
LCC Public Safety Survey

53	Active Shooter Training participant	3/1/2016 4:34 PM
54	Staff at a meeting.	3/1/2016 1:35 PM
55	conversation	3/1/2016 1:30 PM
56	Depends on which interaction.	2/26/2016 5:02 PM
57	I have been a victim and a witness;	2/26/2016 10:14 AM
58	Training	2/26/2016 9:47 AM
59	Lost and found issues; doors not locking	2/25/2016 6:15 PM
60	colleague/co-worker.	2/25/2016 3:28 PM
61	Employee	2/25/2016 2:59 PM
62	Just nearby,	2/25/2016 1:26 PM
63	Public safety provides coverage when we are letting employees go. They also respond to chemical emergencies and they've done trainings for our department. They are great.	2/24/2016 10:15 AM
64	Asking questions about gun safety on campus	2/24/2016 8:30 AM
65	Faculty - once my students called (seizure incident) once the office called (escort incident)	2/23/2016 8:22 PM
66	instructor with questions on students rights	2/23/2016 4:11 PM
67	Not crime related	2/23/2016 3:56 PM
68	mediator	2/23/2016 1:52 PM
69	They were just checking to see how I was doing while walking out to my car.	2/23/2016 12:28 PM
70	employee getting lost and found for them	2/23/2016 12:06 PM
71	PS officer was in our area to be in close proximity to another department where there could have been a potential problem	2/23/2016 10:04 AM
72	audience participant	2/23/2016 10:01 AM
73	warning for not a full stop	2/23/2016 9:55 AM
74	Seeking support for a student	2/23/2016 9:51 AM
75	liaison	2/23/2016 9:49 AM
76	Just saying hello	2/19/2016 8:00 PM

LCC Public Safety Survey

Q16 What was the outcome of the encounter? (Select all that apply)

Answered: 140 Skipped: 69



Answer Choices	Responses	
Exchange of ideas/conversation	49.29%	69
Verbal warning	5.00%	7
Written warning	0.71%	1
Referral to Student Conduct	5.71%	8
Referral to another agency/department	3.57%	5
Provided other professional resources	12.14%	17
Citation	3.57%	5
Arrest	0.00%	0
Unknown	9.29%	13
Other (please specify)	35.71%	50

Total Respondents: 140

Other (please specify)

Date

LCC Public Safety Survey

1	significant latency with helping me enter my office.	4/12/2016 11:23 AM
2	person was communicated with and assisted on LTD bus off campus rather than held/arrested	4/7/2016 1:40 PM
3	student disappeared before officer arrived	4/5/2016 9:23 AM
4	I've called them to help injured students and to remove disruptive students.	3/31/2016 4:59 PM
5	Learning	3/31/2016 10:46 AM
6	She called HQ and got permission for me. When I left I made sure she saw me so everyone could be accounted for.	3/29/2016 3:28 PM
7	N/A	3/29/2016 9:49 AM
8	PS came to help student.	3/29/2016 9:19 AM
9	Facilitated entry by providing an officer escort	3/29/2016 9:11 AM
10	Wonderful to help	3/29/2016 8:22 AM
11	Directions	3/29/2016 7:05 AM
12	Information exchange	3/28/2016 3:57 PM
13	Information exchange	3/23/2016 6:40 PM
14	Thanks for letting us know!	3/20/2016 2:13 AM
15	assess, eval of students	3/17/2016 2:41 PM
16	A citation was previously issued, but there is another person regularly smoking	3/15/2016 11:00 AM
17	work completed	3/15/2016 10:59 AM
18	Student has not been on campus	3/15/2016 10:55 AM
19	passing conversation	3/15/2016 9:48 AM
20	Aid to an individual who was loitering & causing disruption in the area	3/15/2016 8:46 AM
21	Fixed FMP Issues	3/14/2016 12:23 PM
22	PSD came to car to check condition of dog and was going to attempt to contact owner	3/14/2016 8:34 AM
23	Didn't specify	3/11/2016 12:16 PM
24	two officers responded, one being an EMT. they were very professional and pleasant.	3/11/2016 11:49 AM
25	assistance provided	3/11/2016 10:40 AM
26	Didn't specify	3/11/2016 8:42 AM
27	Clarification of notification	3/11/2016 8:28 AM
28	PSD collected information	3/9/2016 12:55 PM
29	They never came.	3/9/2016 12:35 PM
30	Perpetrator was identified	3/9/2016 8:37 AM
31	Services given or received	3/8/2016 3:10 PM
32	Student with unpredictable/volatile behavior escorted to next class!	3/8/2016 10:59 AM
33	PS had the person leave campus; he was not a student	3/8/2016 8:36 AM
34	For suspicious person call, an officer came to building to investigate. The suspicious person turned out to be staff I was unfamiliar with.	3/8/2016 8:26 AM
35	training	3/7/2016 2:29 PM
36	Escorted a group of us to cars and discussed basic safety and when to call	3/4/2016 4:18 PM
37	Educational program	3/2/2016 9:33 AM
38	incident report I could use for my insurance	3/2/2016 8:47 AM
39	I learned a lot about what to do in a specific situation, and I also learned a lot about public safety's role on campus	3/1/2016 4:34 PM
40	I had my personal item returned to me.	2/29/2016 1:15 PM

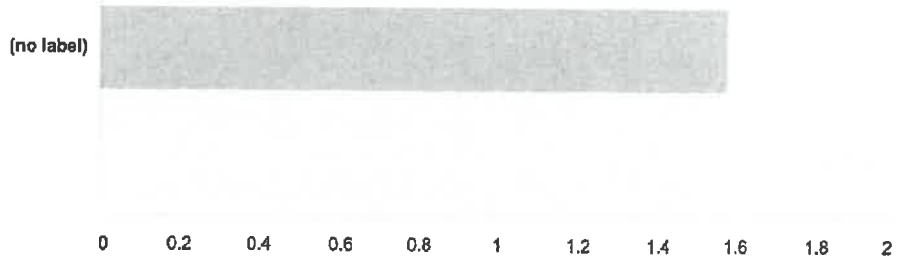
LCC Public Safety Survey

41	Assistance opening room and Locking up afterwards.	2/26/2016 5:02 PM
42	PS helped me to patch up the broken window so that no theft would occur	2/25/2016 2:34 PM
43	PSD Came & locked the door.	2/24/2016 1:04 PM
44	see above	2/23/2016 8:22 PM
45	I was glad to know they were driving around when it was dark outside	2/23/2016 12:28 PM
46	successful working contact	2/23/2016 12:06 PM
47	PS followed through with my report of the students behavior, and ended up B6ing him from the campus	2/23/2016 10:29 AM
48	Non-emergency assistance	2/23/2016 9:54 AM
49	Report	2/23/2016 9:31 AM
50	sald hi	2/19/2016 8:00 PM

LCC Public Safety Survey

Q17 Were you satisfied with the contact?

Answered: 144 Skipped: 65



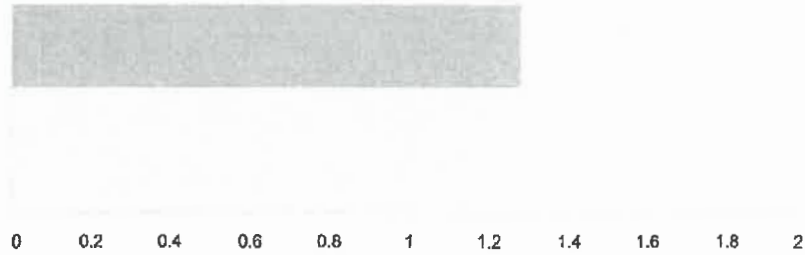
	Very satisfied	Satisfied	Unsure	Unsatisfied	Very unsatisfied	Total	Weighted Average
(no label)	64.58%	24.31%	3.47%	3.47%	4.17%	144	1.58
	93	35	5	5	6		

LCC Public Safety Survey

Q18 Was the LCC Public Safety employee respectful during the encounter?

Answered: 141 Skipped: 66

(no label)

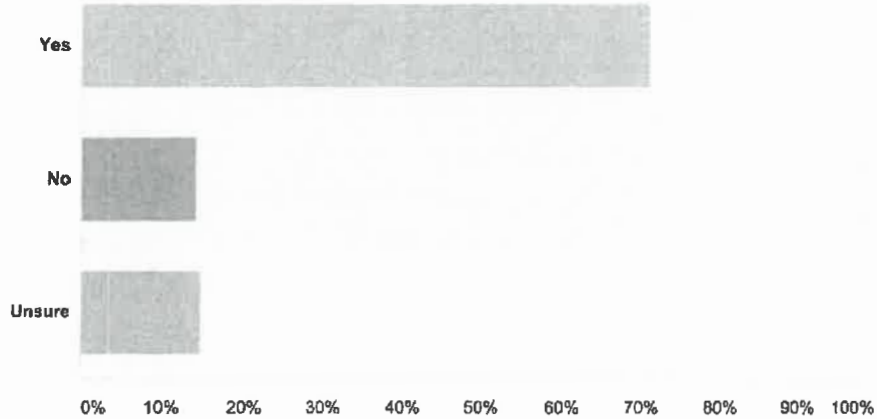


	Very respectful	Respectful	Unsure	Disrespectful	Very disrespectful	Total	Weighted Average
(no label)	75.89% 107	20.57% 29	2.84% 4	0.71% 1	0.00% 0	141	1.28

LCC Public Safety Survey

Q19 Did LCC Public Safety address or resolve any questions, issues, or problems during the encounter?

Answered: 141 Skipped: 68



Answer Choices	Responses	
Yes	70.92%	100
No	14.18%	20
Unsure	14.89%	21
Total		141

#	Feedback	Date
1	After I had made multiple calls for assistance and PS dispatch referring me to FMP and FMP referring me back to PS an officer finally let me into my office after 1.5 hours of me requesting help. This process kept from being able to do my job and impacted multiple users my position supports.	4/12/2016 11:23 AM
2	I reported drunk and disorderly male on campus near bus station a number of years ago. Male was chasing young women and dropped vodka bottle and cut hand. Male threw broken glass bottle into bushes. Public Safety Officers took over 5 min to respond. Male had already walked out to Gonyea Rd. Officers caught up to the male. I don't know outcome. Sgt. L. Rupp and Officer N. Smith were professional and approachable. Sgt. J. Ryker returned to the bus station and approached me asking "Where's the bottle?" J. Ryker then pulled out cell phone and started texting. He was not approachable nor friendly. It made me feel discouraged in reporting crimes to Public Safety.	4/11/2016 9:10 PM
3	We were thankful for PS involvement and that the person was able to be treated with respect and assisted without escalating the situation.	4/7/2016 1:40 PM
4	On-going problem	4/5/2016 9:27 AM
5	wasn't much they could do the student had left. they did look for him.	4/5/2016 9:23 AM
6	I don't like the shift of first aid from the health center to Public Safety. I don't hear the outcome on students who are removed from class.	3/31/2016 4:59 PM
7	We had a safety seminar in the Math Resource Center years ago. It was great!	3/31/2016 10:46 AM
8	Just see officer at desk at DCA	3/30/2016 10:12 AM
9	Public Safety officers are all friendly helpful and respectful in my experiences.	3/30/2016 7:54 AM
10	sometimes answers questions I wonder about.	3/29/2016 9:47 AM

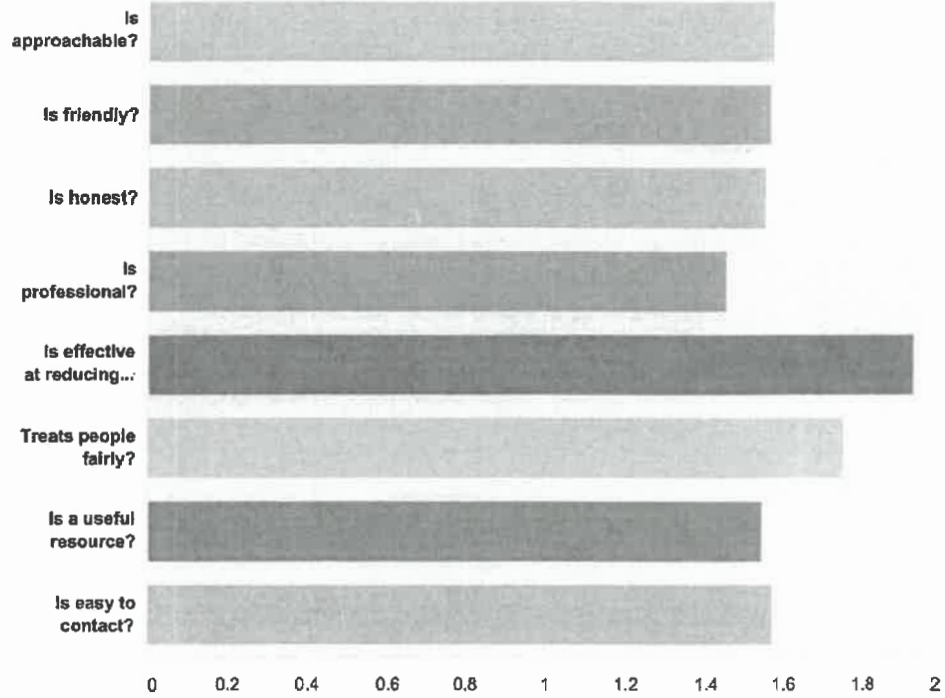
LCC Public Safety Survey

11	The officers were professional and courteous.	3/29/2016 9:11 AM
12	The LCC Public Safety Dept is outstanding!	3/28/2016 5:09 PM
13	Yes, relationship, btw/CJ has been very reciprocal, benefits program, LCC, state, student, campus	3/17/2016 2:41 PM
14	Very helpful and knowledgeable.	3/16/2016 12:10 PM
15	Sharon and Shawna are great to work with. Office Stan Munaku does a great job in trying to get this resolved.	3/15/2016 11:00 AM
16	There was not much he could do, the incident already happened, I just reported for my own safety in case the person who attacked me, will do it again.	3/15/2016 9:12 AM
17	in this sit. emp. was being separated.	3/14/2016 10:25 AM
18	Without exception, all my interactions with LCC public safety have been positive, professional, and pleasant. You good folks do a wonderful job in a challenging environment with limited resources.	3/11/2016 9:47 AM
19	was aware of the alarms and was taking necessary steps to address.	3/11/2016 8:28 AM
20	was just giving them description of my encounter with the perp, answering questions, and looking at photos	3/9/2016 8:37 AM
21	Dealing with unpredictable/volatile student behavior is a campus wide issue, not exclusively the responsibility of LCC PS. This is a campus wide issue where instructors are constantly at risk. I do not have a phone in my classroom to even call PS when there are issues or concerns so I am regularly having to talk down situations. An incident just came up yesterday when an angry student escalated. We are constant targets and the campus consistently errors on the side of student rights, including returning students right back into the classroom even once they have been removed by an instructor. It's scary, we are threatened, yelled at, it's not OK.	3/8/2016 10:59 AM
22	Rude and unnecessary hostility for not completely stopping at a stop sign on a Sunday.	3/2/2016 4:50 PM
23	Excellent educational programs	3/2/2016 9:33 AM
24	they came and did a presentation after shooting at UCC, it was very informative	3/1/2016 7:00 PM
25	It was an incredibly well-done training. I could not have imagined how it could have been better.	3/1/2016 4:34 PM
26	I asked if they had a particular item, they verified that I was in fact the owner, then it was returned to me.	2/29/2016 1:15 PM
27	Communication and training were lacking. Adherence to written standards was inconsistent. An overall orientation to employment expectations and structure (seniority and union contract) would help. Greater emphasis on customer service might improve campus perceptions. Officers and Senior Management are excellent.	2/25/2016 3:28 PM
28	Public Safety staff are very professional and well trained. I am very impressed by the service they provide.	2/24/2016 10:15 AM
29	While the officer was thorough with his responses, I did NOT like the fact that our public safety officers are not armed and will not engage with active shooters.	2/24/2016 8:30 AM
30	There were no questions, issues or problems. Consider it a wellness check. Much appreciated.	2/23/2016 12:28 PM
31	n/a	2/23/2016 12:06 PM
32	I believe that the college population does not understand the role of PS on campus. I think that during an all staff conference a break session for people to meet and greet PS would be great. Or even a weekly "did you know?" in the Weekly would be great.	2/23/2016 12:01 PM
33	Nothing to resolve with the myself or the other people in our department	2/23/2016 10:04 AM
34	I am glad that the office is taking extra care in connecting with LCC folk as a preemptive effort to keep a safe campus. I wish there was better coverage on weekends.	2/23/2016 10:01 AM
35	I'm glad they did a report, it helped with my case away from college.	2/23/2016 9:31 AM
36	Very impressed with how professional and dedicated the officer was with the incident.	2/19/2016 5:11 PM

LCC Public Safety Survey

Q20 Do you feel that LCC PSD:

Answered: 175 Skipped: 34

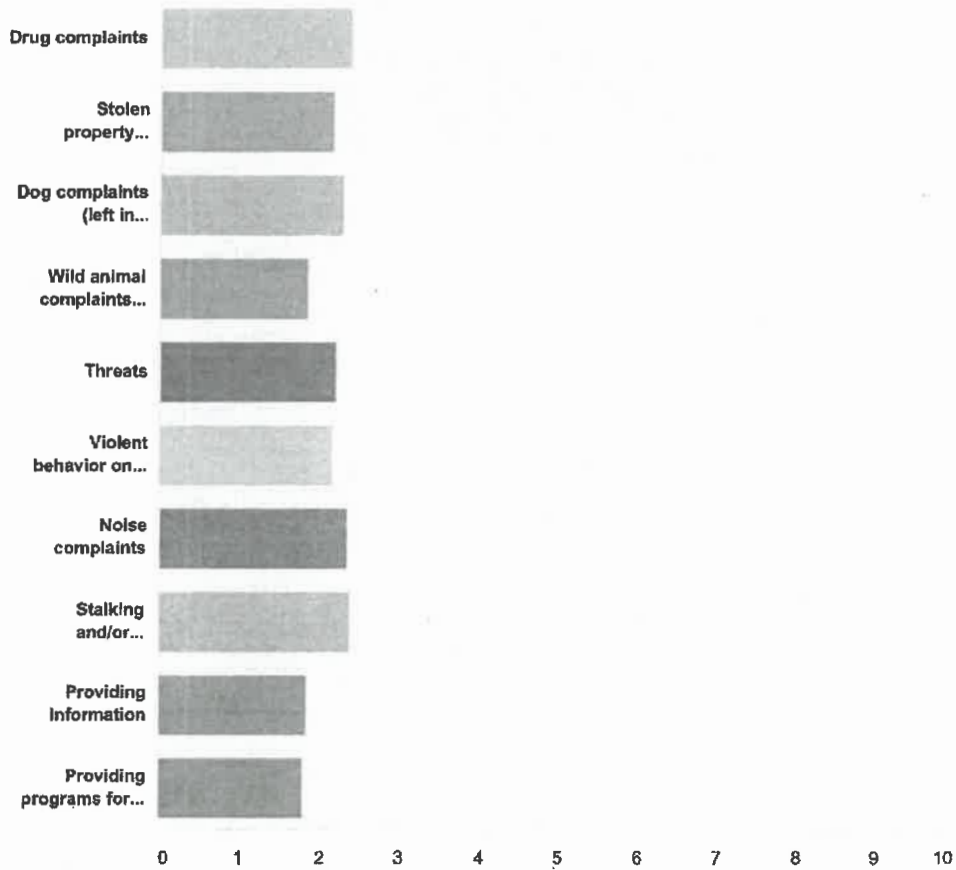


	Strongly agree	Agree	Unsure	Disagree	Strongly disagree	Total	Weighted Average
Is approachable?	59.20% 103	30.46% 53	5.75% 10	2.87% 5	1.72% 3	174	1.57
Is friendly?	59.20% 103	29.31% 51	8.62% 15	1.72% 3	1.15% 2	174	1.56
Is honest?	61.14% 107	25.14% 44	12.57% 22	0.00% 0	1.14% 2	175	1.55
Is professional?	64.57% 113	28.00% 49	6.29% 11	0.57% 1	0.57% 1	175	1.45
Is effective at reducing crime on campus?	37.36% 65	35.63% 62	24.14% 42	2.30% 4	0.57% 1	174	1.93
Treats people fairly?	50.29% 88	26.86% 47	20.57% 36	1.71% 3	0.57% 1	175	1.75
Is a useful resource?	62.86% 110	24.57% 43	9.14% 16	2.86% 5	0.57% 1	175	1.54
Is easy to contact?	56.57% 99	33.71% 59	6.86% 12	1.71% 3	1.14% 2	175	1.57

LCC Public Safety Survey

Q21 How satisfied are you with how the LCC PSD handles these issues or performs these duties:

Answered: 175 Skipped: 34



	Very satisfied	Satisfied	Unsure	Unsatisfied	Very unsatisfied	Total	Weighted Average
Drug complaints	20.23% 35	21.97% 38	57.23% 99	0.58% 1	0.00% 0	173	2.38
Stolen property complaints	28.32% 49	29.48% 51	41.62% 72	0.58% 1	0.00% 0	173	2.14
Dog complaints (left in vehicles or otherwise on campus)	27.91% 48	17.44% 30	52.91% 91	1.74% 3	0.00% 0	172	2.28
Wild animal complaints (cougars, bears, etc.)	41.04% 71	35.26% 61	23.12% 40	0.58% 1	0.00% 0	173	1.83
Threats	31.03% 54	24.71% 43	39.66% 69	2.87% 5	1.72% 3	174	2.20
Violent behavior on campus	30.23% 52	25.00% 43	43.02% 74	1.74% 3	0.00% 0	172	2.16

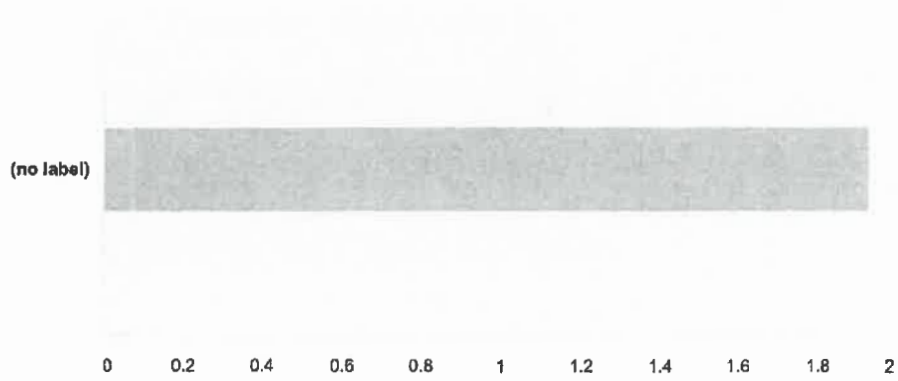
LCC Public Safety Survey

Noise complaints	23.12% 40	20.23% 35	56.65% 98	0.00% 0	0.00% 0	173	2.34
Stalking and/or harassment	24.28% 42	20.23% 35	50.87% 88	2.89% 5	1.73% 3	173	2.38
Providing information	45.35% 78	31.40% 54	18.02% 31	4.65% 8	0.58% 1	172	1.84
Providing programs for the LCC Community (education, training, prevention presentations)	47.40% 82	28.90% 50	20.81% 36	2.31% 4	0.58% 1	173	1.80

LCC Public Safety Survey

Q22 Are you comfortable contacting LCC Public Safety with a personal matter (confidential, consulting, etc.)?

Answered: 171 Skipped: 38



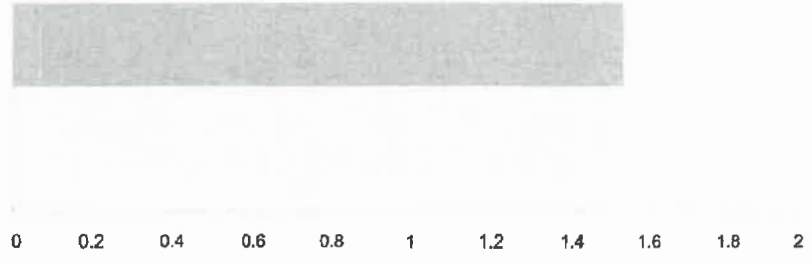
	Very comfortable	Comfortable	Unsure	Uncomfortable	Very uncomfortable	Total	Weighted Average
(no label)	45.61%	28.07%	17.54%	5.26%	3.51%	171	1.93
	78	48	30	9	6		

LCC Public Safety Survey

Q23 Are you comfortable contacting LCC Public Safety about a criminal matter?

Answered: 173 Skipped: 36

(no label)

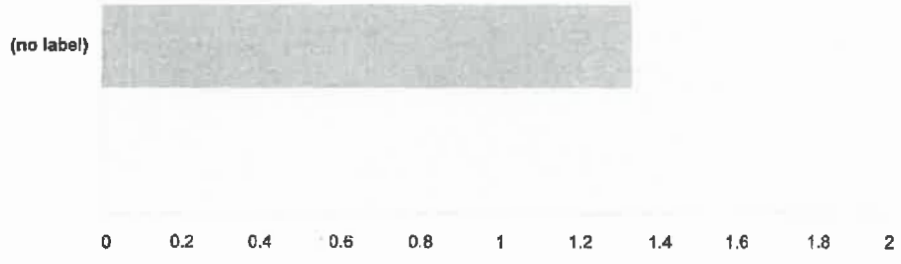


	Very comfortable	Comfortable	Unsure	Uncomfortable	Very uncomfortable	Total	Weighted Average
(no label)	63.01%	26.59%	7.51%	0.58%	2.31%	173	1.53
	109	46	13	1	4		

LCC Public Safety Survey

Q24 Do you feel that this program would be useful for you?

Answered: 164 Skipped: 45



	Very useful	Somewhat useful	Not useful at all	Total	Weighted Average
(no label)	70.12% 115	26.83% 44	3.05% 5	164	1.33

LCC Public Safety Survey

Q25 How likely would you be to attend such a program?

Answered: 165 Skipped: 41

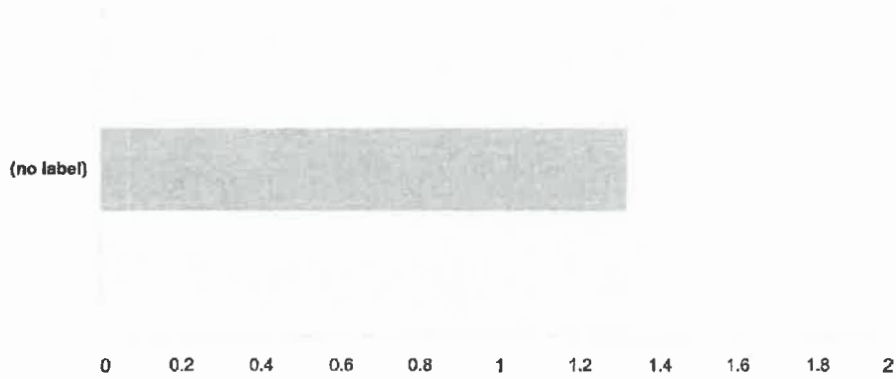


	Highly likely	Somewhat likely	Not likely at all	I have already attended this LCC Public Safety program	Total	Weighted Average
(no label)	49.70% 82	21.21% 35	6.06% 10	23.03% 38	165	2.02

LCC Public Safety Survey

Q26 Would you recommend this program to a friend?

Answers: 164 Skipped: 45

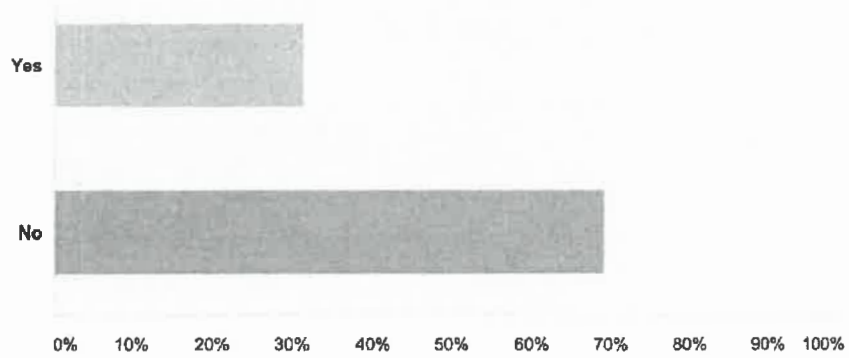


	Strongly recommend	Somewhat recommend	Not recommend	Total	Weighted Average
(no label)	71.34% 117	25.61% 42	3.05% 5	164	1.32

LCC Public Safety Survey

Q27 Have you heard of the Bicycle Registration Program?

Answered: 164 Skipped: 45



Answer Choices	Responses	
Yes	31.10%	51
No	68.90%	113
Total		164

LCC Public Safety Survey

Q28 Do you feel that Bicycle Registration program would be useful for you?

Answered: 159 Skipped: 5%

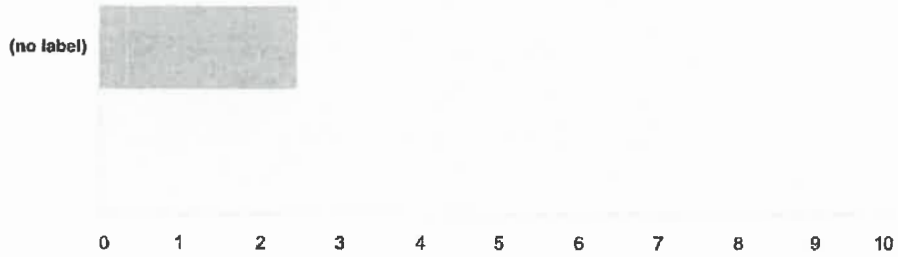


	Very useful	Somewhat useful	Not useful at all	Total	Weighted Average
(no label)	20.13% 32	26.42% 42	53.46% 85	159	2.33

LCC Public Safety Survey

Q29 How likely would you be to utilize such a program?

Answered: 159 Skipped: 50

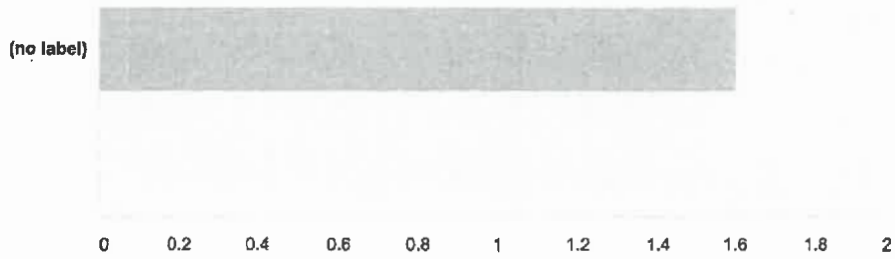


	Very likely	Somewhat likely	Not likely	I have registered my bicycle with LCC Public Safety	Total	Weighted Average
(no label)	15.72% 25	23.27% 37	60.38% 96	0.63% 1	159	2.46

LCC Public Safety Survey

Q30 Would you recommend this program to a friend?

Answered: 154 Skipped: 5%

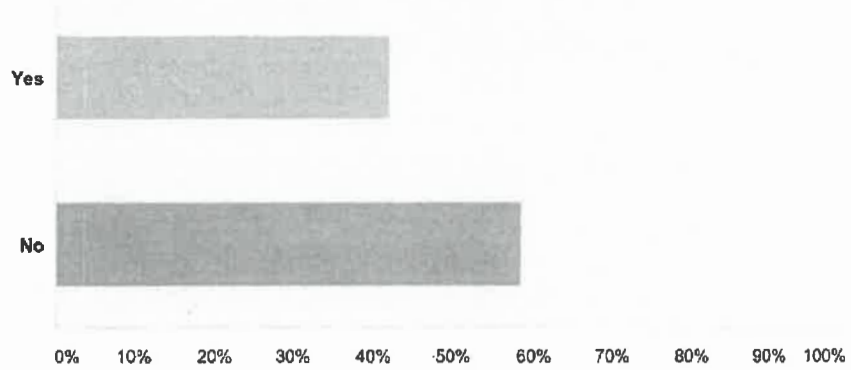


	Strongly recommend	Somewhat recommend	Not recommend at all	Total	Weighted Average
(no label)	50.65% 78	38.96% 60	10.39% 16	154	1.60

LCC Public Safety Survey

Q31 Have you heard of LCC's Personal Safety Program?

Answered: 163 Skipped: 4%

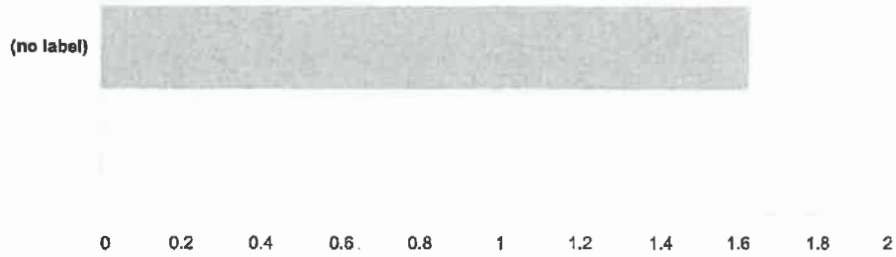


Answer Choices	Responses	
Yes	41.72%	68
No	58.28%	95
Total		163

LCC Public Safety Survey

Q32 Do you feel that this program would be useful for you?

Answered: 160 Skipped: 45

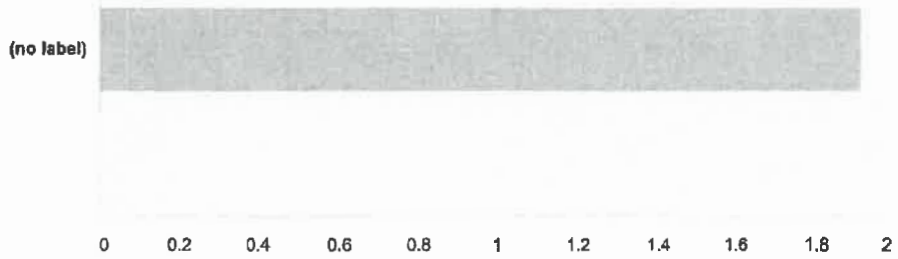


	Very useful	Somewhat useful	Not useful at all	Total	Weighted Average
(no label)	43.75% 70	50.00% 80	6.25% 10	160	1.63

LCC Public Safety Survey

Q33 How likely would you be to attend such a program?

Answered: 160 Skipped: 49

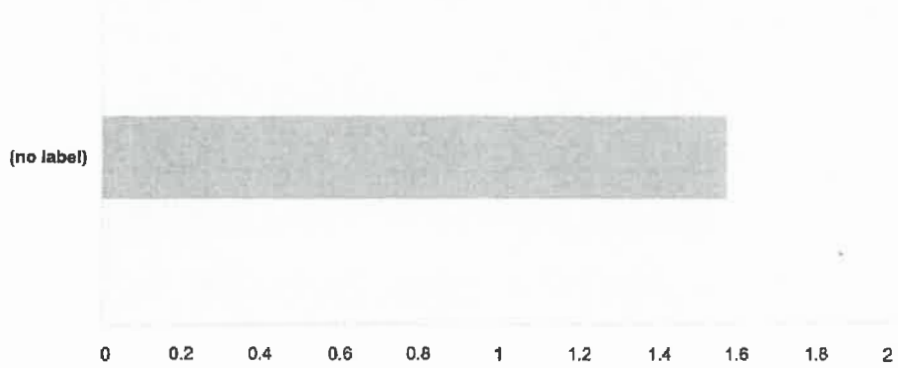


	Highly likely	Somewhat likely	Not likely at all	I have attended a LCC Public Safety Personal Safety program.	Total	Weighted Average
(no label)	30.63% 49	50.63% 81	15.00% 24		3.75% 6	160 1.92

LCC Public Safety Survey

Q34 Would you recommend this program to a friend?

Answered: 156 Skipped: 53

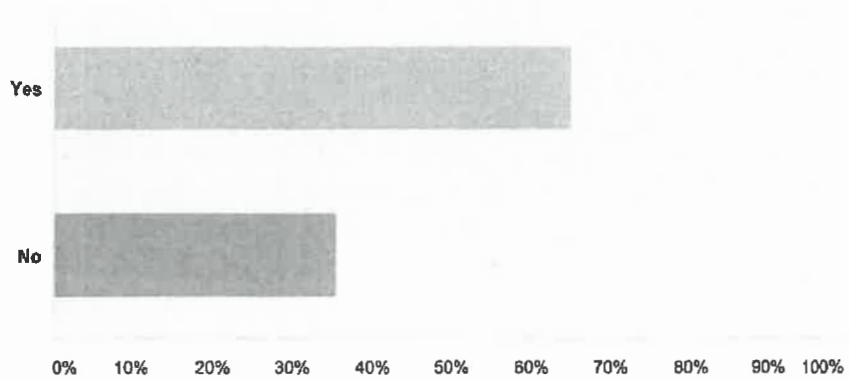


	Strongly recommend	Somewhat recommend	Not recommend at all	Total	Weighted Average
(no label)	48.72% 76	45.51% 71	5.77% 9	156	1.57

LCC Public Safety Survey

Q35 Have you heard of LCC Public Safety's Sexual Assault, Domestic Violence, and Self Defense program?

Answered: 162 Skipped: 47

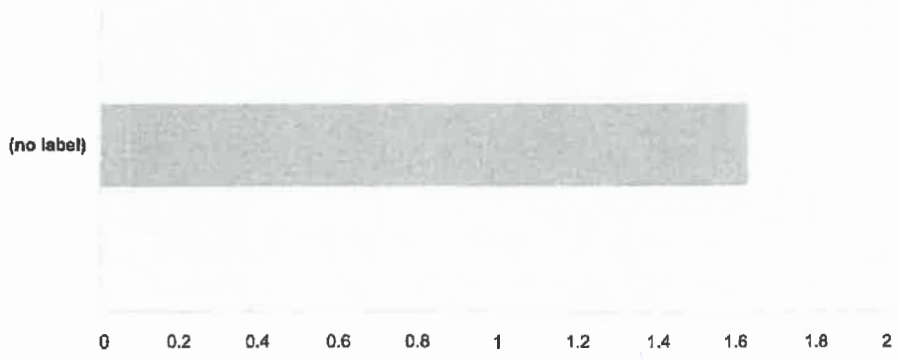


Answer Choices	Responses	
Yes	64.81%	105
No	35.19%	57
Total		162

LCC Public Safety Survey

Q36 Do you feel that this program would be useful for you?

Answered: 163 Skipped: 46

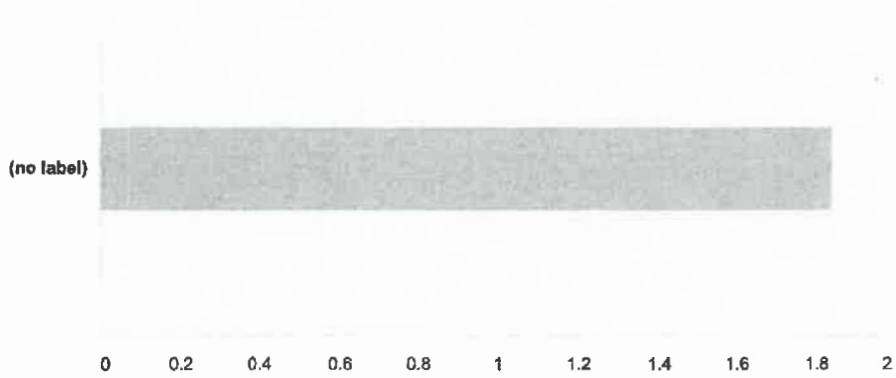


	Very useful	Somewhat useful	Not useful at all	Total	Weighted Average
(no label)	44.79% 73	47.24% 77	7.98% 13	163	1.63

LCC Public Safety Survey

Q37 How likely would you be to attend such a program?

Answered: 159 Skipped: 56

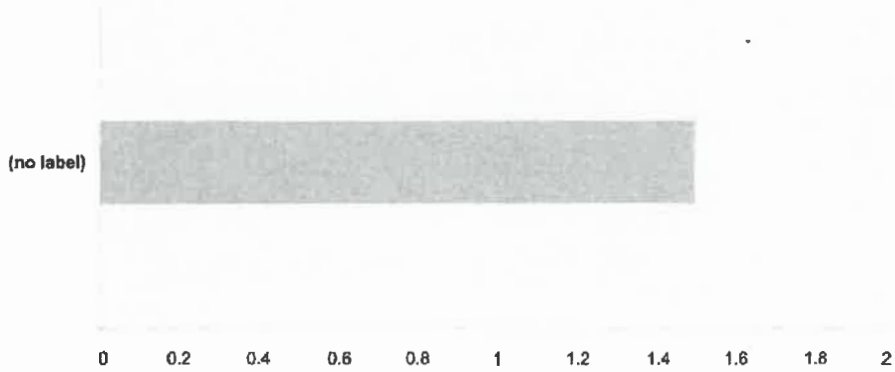


	Very likely	Somewhat likely	Not likely	Total	Weighted Average
(no label)	37.11% 59	41.51% 66	21.38% 34	159	1.84

LCC Public Safety Survey

Q38 Would you recommend this program to a friend?

Answered: 160 Skipped: 49

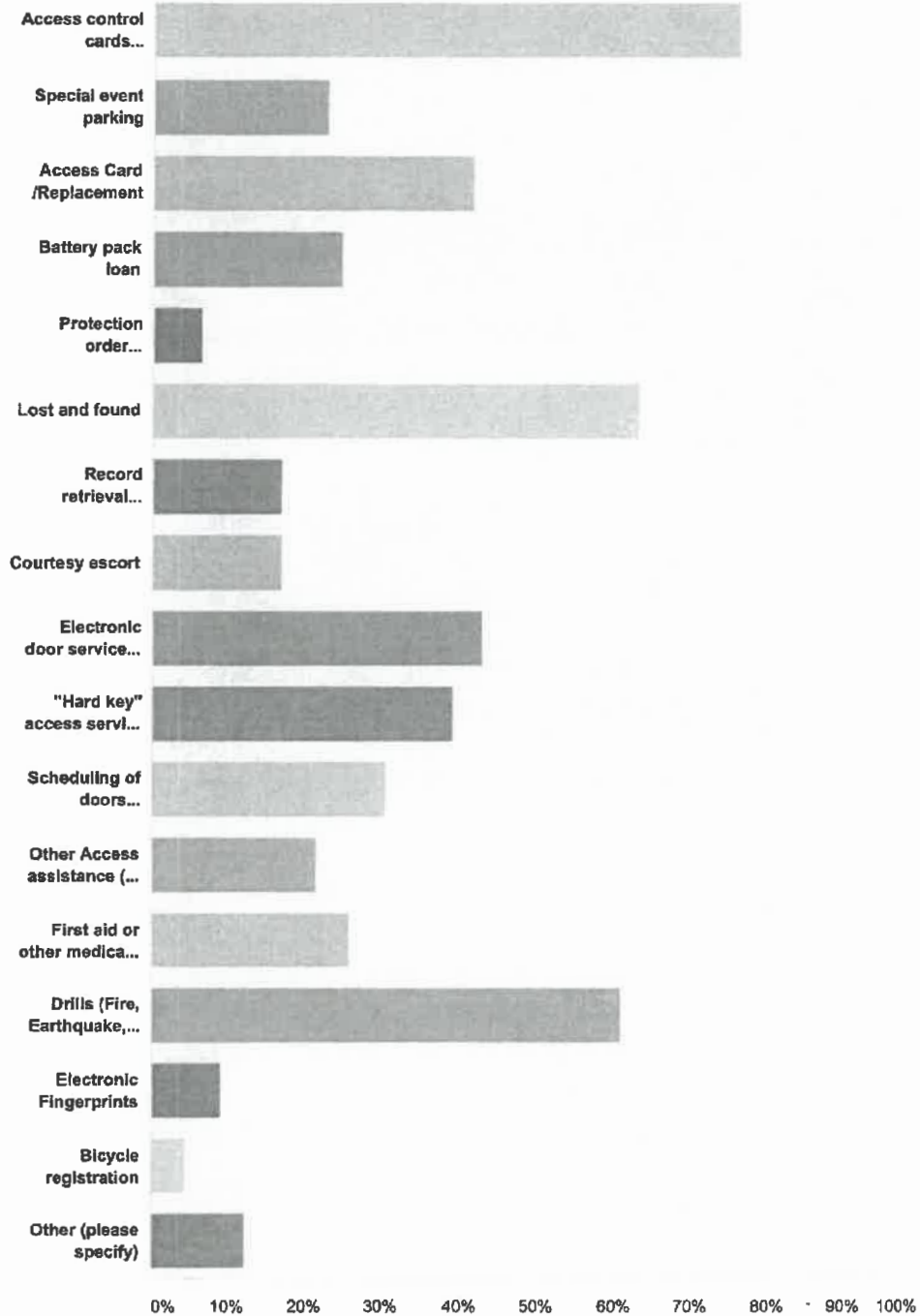


	Strongly recommend	Somewhat recommend	Not recommend at all	Total	Weighted Average
(no label)	56.25% 90	38.75% 62	5.00% 8	160	1.49

LCC Public Safety Survey

Q39 Please identify the services that you have utilized (used/attended). Select all that apply

Answered: 154 Skipped: 55



Answer Choices

Responses

LCC Public Safety Survey

Access control cards (producing, replacing, and managing cards)	75.97%	117
Special event parking	22.73%	35
Access Card /Replacement	41.56%	64
Battery pack loan	24.68%	38
Protection order assistance	6.49%	10
Lost and found	62.99%	97
Record retrieval (criminal records checks, reports, Clery data, etc.)	16.88%	26
Courtesy escort	16.88%	26
Electronic door service (assisting with electronic door issues)	42.86%	66
"Hard key" access service (unlocking a door with a key for a community member)	38.96%	60
Scheduling of doors (electronic access control system)	30.52%	47
Other Access assistance (any campus, building, gate, or door access service not previously listed)	21.43%	33
First aid or other medical assistance	25.97%	40
Drills (Fire, Earthquake, Active Shooter)	61.04%	94
Electronic Fingerprints	9.09%	14
Bicycle registration	4.55%	7
Other (please specify)	12.34%	19

Total Respondents: 154

#	Other (please specify)	Date
1	Disgruntled and aggressive student in class	4/13/2016 3:45 PM
2	We had a theft problem in our warehouse and Public Safety came and helped and caught the guy.	3/29/2016 3:42 PM
3	difficult/problem students	3/17/2016 2:49 PM
4	threat assement, disruptive student, standby serivoces to report bad driver	3/17/2016 2:33 PM
5	Possible thieves in Titan Store	3/15/2016 11:19 AM
6	Parking citations	3/15/2016 10:41 AM
7	HAZMAT / CCERT	3/14/2016 12:27 PM
8	Special Events	3/11/2016 12:23 PM
9	Special Events	3/11/2016 8:45 AM
10	Community Assistance - Helping community members find an event, way finding.	3/11/2016 8:37 AM
11	C-CERT	3/8/2016 8:41 AM
12	Suspicious person on campus after hours.	3/8/2016 8:31 AM
13	Women's Center	3/1/2016 8:02 PM
14	Lots of meetings on campus	3/1/2016 1:46 PM
15	Employee separation assistance	2/26/2016 10:28 AM
16	medical emergency	2/23/2016 8:25 PM
17	I locked myself out of my office and public safety was able to let me in :)	2/23/2016 10:36 AM
18	Building checked for noises I heard.	2/19/2016 5:31 PM

LCC Public Safety Survey

19

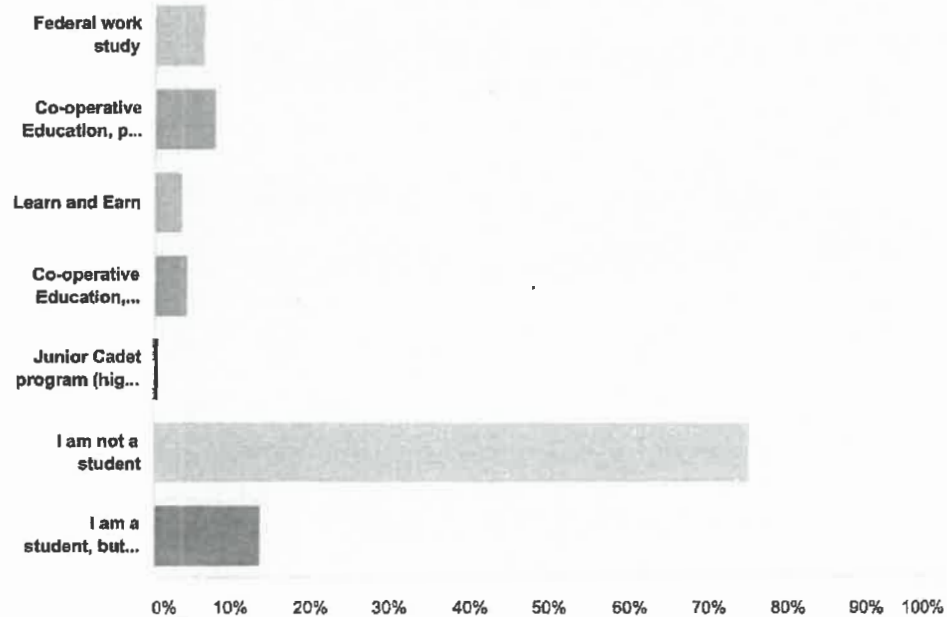
C-CERT traininf

2/19/2016 3:31 PM

LCC Public Safety Survey

Q40 Have you taken part in any Student Worker Programs in Public Safety?

Answered: 143 Skipped: 66



Answer Choices

Responses

Answer Choice	Percentage	Count
Federal work study	6.29%	9
Co-operative Education, paid (Cadet Program)	7.69%	11
Learn and Earn	3.50%	5
Co-operative Education, unpaid	4.20%	6
Junior Cadet program (high school students)	0.70%	1
I am not a student	74.83%	107
I am a student, but have not participated in any of these Public Safety work/learning opportunities	13.29%	19

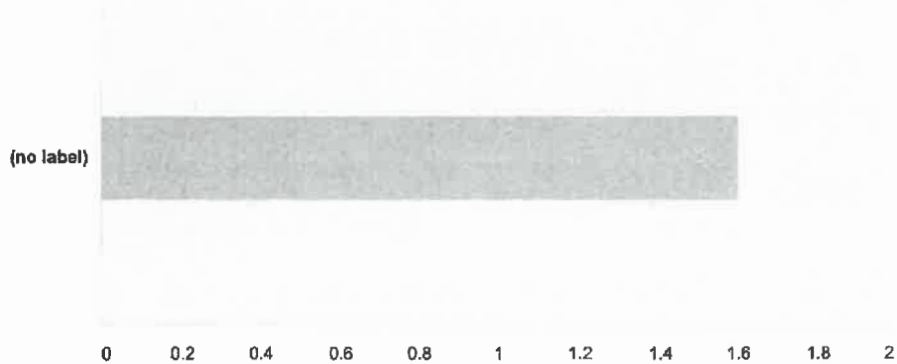
Total Respondents: 143

#	Comments on the work experience (if applicable)	Date
1	Great educational experience	4/4/2016 9:57 AM
2	I would like to take LCC C-CERT	3/28/2016 5:16 PM
3	Supports them	3/14/2016 10:36 AM
4	Former student and part-time employee.	2/25/2016 3:29 PM
5	Currently feel we may not be prepared for the worst, a bad person that wants to kill people.	2/19/2016 6:31 PM

LCC Public Safety Survey

Q41 The Public Safety Office is located inside a temporary modular building that is 20 years beyond its intended span of occupancy. With this in mind, would you support the construction/designation of a new Public Safety Office?

Answered: 165 Skipped: 44

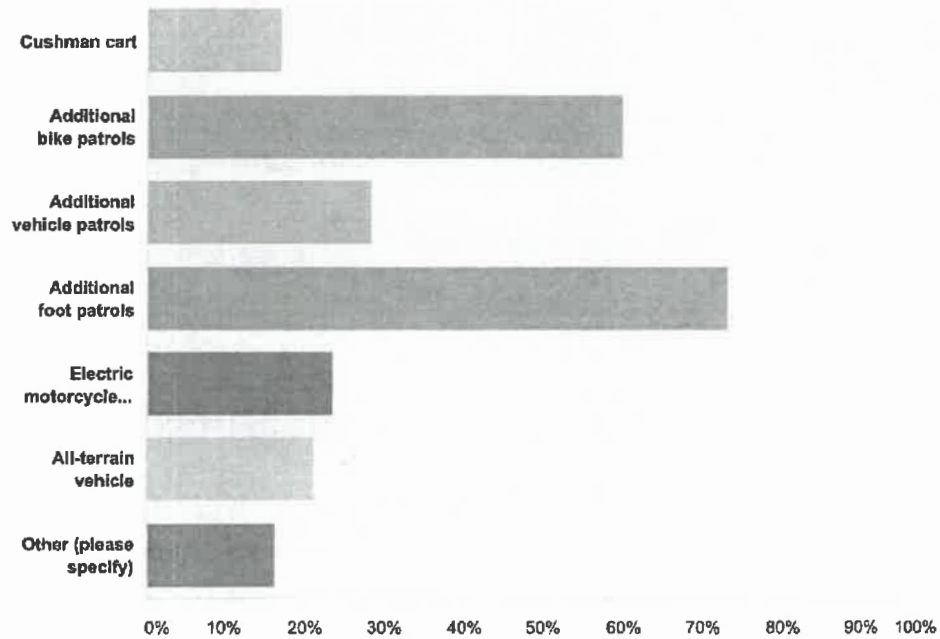


	Strongly support	Support	Neutral	Do not support	Strongly do not support	Total	Weighted Average
(no label)	64.85%	18.79%	10.91%	2.42%	3.03%	165	1.60
	107	31	18	4	5		

LCC Public Safety Survey

Q42 What other patrol options would you like to see Public Safety employees utilize on campus? Please select all that apply

Answered: 143 Skipped: 66



Answer Choices	Responses	Count
Cushman cart	16.78%	24
Additional bike patrols	59.44%	85
Additional vehicle patrols	27.97%	40
Additional foot patrols	72.73%	104
Electric motorcycle patrols	23.08%	33
All-terrain vehicle	20.98%	30
Other (please specify)	16.08%	23

Total Respondents: 143

#	Other (please specify)	Date
1	More traffic enforcement. Many people running stop signs and speeding on campus.	4/11/2016 9:10 PM
2	Anything the officers feel would be effective	3/31/2016 5:06 PM
3	Just not segways. No segways.	3/31/2016 11:02 AM
4	not sure what some of the vehicles are	3/30/2016 10:15 AM
5	More safety of students, and less harassment	3/29/2016 1:02 PM
6	1-3, maintain levels	3/17/2016 2:49 PM

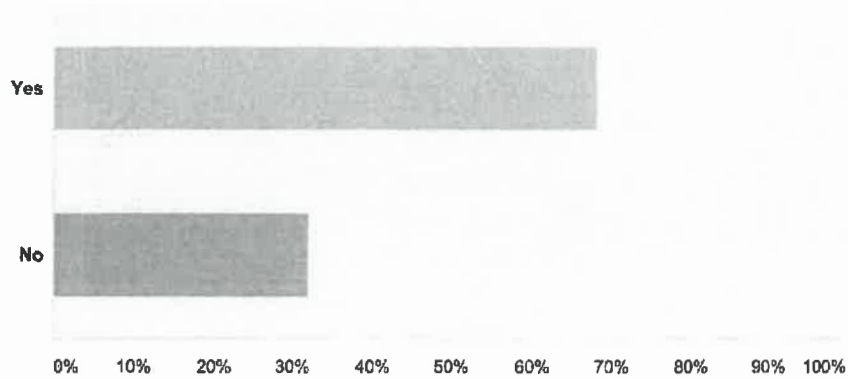
LCC Public Safety Survey

7	doing fine as is	3/17/2016 2:33 PM
8	rumor from Ss is that smoking sheds are rife with marijuana - patrol that?	3/17/2016 1:32 PM
9	More temporary parking spaces with 30 minute limits	3/15/2016 12:31 PM
10	To have the ability to protect themselves in the case of an active shooter!!!	3/15/2016 11:19 AM
11	I do not agree of sending out people to give tickets to cars where 1 tire touches the line, especially when there are 8 cars in a parking lot that's meant for 100	3/15/2016 10:41 AM
12	Besides a couple of vehicle patrols, we hardly see any patrols, particularly inside the campus, I have never seen any bike patrol.	3/15/2016 9:22 AM
13	Would like to see higher visibility of officers around campus	3/9/2016 8:44 AM
14	More in person around building and pathways, out of vehicles.	3/8/2016 11:04 AM
15	I'd like to see officers walking around campus greeting students and staff. I never see this anymore.	3/8/2016 10:00 AM
16	unsure	3/2/2016 8:55 AM
17	child safety seat installation checks, not patrol, but wanted to suggest it.	3/1/2016 5:24 PM
18	Equestrian unit. :)	3/1/2016 1:46 PM
19	Cart assistance for ADA and Senior Citizens and others with limited mobility	2/26/2016 5:18 PM
20	What is a Cushman cart?	2/25/2016 5:09 PM
21	You're getting ridiculous here. They are fine with what is available.	2/25/2016 1:33 PM
22	SxS. Helos	2/20/2016 3:06 PM
23	That 3 wheeled thing looks like it works well.	2/19/2016 5:31 PM

LCC Public Safety Survey

Q43 In your opinion, would it be beneficial to campus crime fighting to grant LCC Public Safety this additional authority?

Answered: 153 Skipped: 56



Answer Choices	Responses	
Yes	67.97%	104
No	32.03%	49
Total		153

#	Comments?	Date
1	They need same authority as Police Officers. No less. Most other universities/colleges have police departments now.	4/11/2016 9:10 PM
2	At this time, we do not have enough PS Officers available on campus to patrol and witness events across the entire campus... therefore the would be arriving after the fact most of the time and should be able to arrest based on Probable Cause	4/7/2016 1:53 PM
3	Make Public Safety a sworn agency	4/4/2016 9:57 AM
4	Is this an issue needing to be addressed? I've never heard LCC Public Safety have issues with jurisdiction/arrests/"PC Authority". If there is data supporting the change then I would be interested in learning more about this need.	3/31/2016 11:02 AM
5	I like that Public Safety is here and very responsive but leave the police work to the police. Let's help the police not have a police state.	3/29/2016 3:42 PM
6	They are already harassing students they do not need more power to harass harder	3/29/2016 1:02 PM
7	I don't know...	3/29/2016 9:54 AM
8	Carry a Gun	3/28/2016 5:16 PM
9	Not sure. I'm fairly isolated from crime on campus personally.	3/28/2016 4:03 PM
10	reserve-certified as reg.	3/17/2016 2:49 PM
11	with adequate training	3/17/2016 1:32 PM
12	The need for higher authority is inevitable. Public Safety does great with the authority they have, however, they often meet situations that they can't overcome because they are forced to turn the cheek because of their authority or ability to correctly handle the situation. This has been a forced hand upon them by state legislature as well as college administration.	3/17/2016 12:40 AM
13	If there were consequences of actually getting arrested, it would send a message that crime doesn't belong here.	3/15/2016 2:28 PM
14	Yes, they are well trained with experience we can depend on.	3/15/2016 11:08 AM

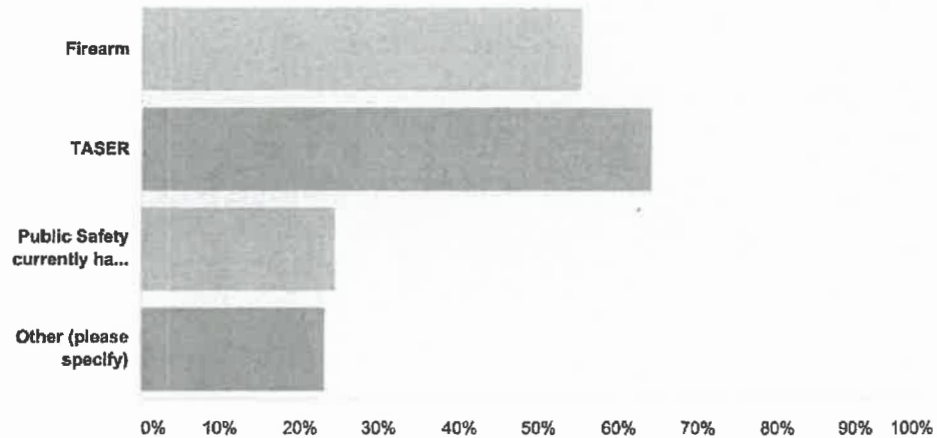
LCC Public Safety Survey

15	unsure	3/15/2016 9:49 AM
16	I don't think there is enough violent or immediately dangerous crime here to warrant further authority, persons can be detained until licensed cops arrive	3/15/2016 8:49 AM
17	Should be a full PD.	3/14/2016 11:20 AM
18	At this time, Doesn't think CC PS is on the same level as law enforcement. CC is a second chance for some. Having more authority could hurt that.	3/14/2016 10:36 AM
19	It seems like it actually hinders you from doing your job and puts you in more unsafe positions while doing your job.	3/14/2016 10:28 AM
20	Other, undecided	3/14/2016 10:20 AM
21	dont know	3/13/2016 8:09 PM
22	only if there is a strong review of Probable Cause arrests every term/ three months	3/11/2016 12:15 PM
23	I lack the knowledge to have an informed opinion on this issue	3/11/2016 9:51 AM
24	Because I think it's essential...not unless we were going to move PS to a sworn force	3/11/2016 8:37 AM
25	based on verified source info and not someone just wanting to have an ex harassed	3/9/2016 8:44 AM
26	This is not an issue I have much information about.	3/8/2016 3:54 PM
27	Many of the situations happen in the classroom, as witnessed by the instructor. We should be trusted to provide accurate and detailed information about any incident but we aren't.	3/8/2016 11:04 AM
28	Absolutely not. Lane is an educational institution and public safety is here to support the educational mission of the college by providing a safe learning and working environment. Law enforcement is not within the scope of our mission.	3/8/2016 10:00 AM
29	If I were harassed by someone who intended to kidnap or rape me, I'd want someone to arrest him first and ask questions later.	3/2/2016 9:38 PM
30	Umpqua shooter has brought home the need for additional protections	3/2/2016 9:44 AM
31	no I feel they would power trip too much	3/1/2016 8:08 PM
32	Been there, done that. Spilde and Prozanski both said "hell no".	3/1/2016 1:46 PM
33	It would save time from having to wait until the authorities arrive and free up officers to continue their duties	3/1/2016 11:42 AM
34	Not without EXTENSIVE and proper training.	2/29/2016 2:52 PM
35	Campus demographic and commuter based student body justifies it.	2/25/2016 3:29 PM
36	Anything you could do would be helpful. You should not be restricted.	2/23/2016 12:34 PM
37	I think that PS has their hands tied behind their back too often to really create a safe environment for both student and staff. PS should be held accountable for their actions (including the demeanor with which they approach and deal with others) but that is separate from their need to be able to appropriately deal with safety issues on campus.	2/23/2016 12:23 PM
38	I would like to see them carry firearms and/or taser. You can't take a baton to a gun fight.	2/23/2016 12:07 PM
39	We have to allow students to carry concealed weapons and have active shooter training, yet employees can't carry with a concealed weapons permit, and PS can't protect any of us against a shooter with no firearms or means to subdue the shooter.	2/23/2016 11:05 AM
40	I'm not sure what that does to a student who is not guilty - does this show as an arrest on student's record?	2/23/2016 10:21 AM
41	Some officers seem more over-eager than sworn city officers, and I worry about ability to use discretion.	2/23/2016 9:58 AM
42	I thought they already could do this.	2/23/2016 9:35 AM
43	I thought they could already, why are they not doing it to be more safe.	2/19/2016 5:31 PM

LCC Public Safety Survey

Q44 As a citizen, are there any other tools/weapons that you believe LCC Public Safety Officers should carry? Please select all that apply

Answered: 159 Skipped: 56



Answer Choices

Responses

Firearm	55.35%	88
TASER	64.15%	102
Public Safety currently has sufficient tools to meet hazards and provide protection for the public. No additional tools are needed.	24.53%	39
Other (please specify)	23.27%	37

Total Respondents: 159

#	Other (please specify)	Date
1	Same weapons that Police carry to react to active shooters and other threats on/around campus.	4/11/2016 9:10 PM
2	We are in a county with limited officer coverage and rely on our PS for first response, we should give them the tools to both be a higher level of deterrent and having the ability to respond to the likely event that we have violent actors on campus.	4/7/2016 1:53 PM
3	I strongly oppose granting authority to carry firearms or use tasers	4/5/2016 4:52 PM
4	At minimum a taser. A gun would be good to have accessible in a school shooting situation	4/4/2016 9:57 AM
5	NO FIREARMS OR TASERS!	3/31/2016 11:02 AM
6	I believe all of america should ban gun free zones, as where all shootings happen. Are inside of gun free zones. There is no reason to have only one small group of people armed, when you have students armed and pycopath killer will have many guns at him, and the pycopath would probably never come to the campus in the first place, because he knows he would get fired back upon	3/29/2016 1:02 PM
7	I'm undecided.	3/29/2016 9:54 AM
8	mixed feelings about this	3/28/2016 4:14 PM
9	I would like carrying a firearm to be possible but not requires for LCC Public Safety Officers with CHLs	3/19/2016 2:39 PM
10	if cert + trained	3/17/2016 2:49 PM

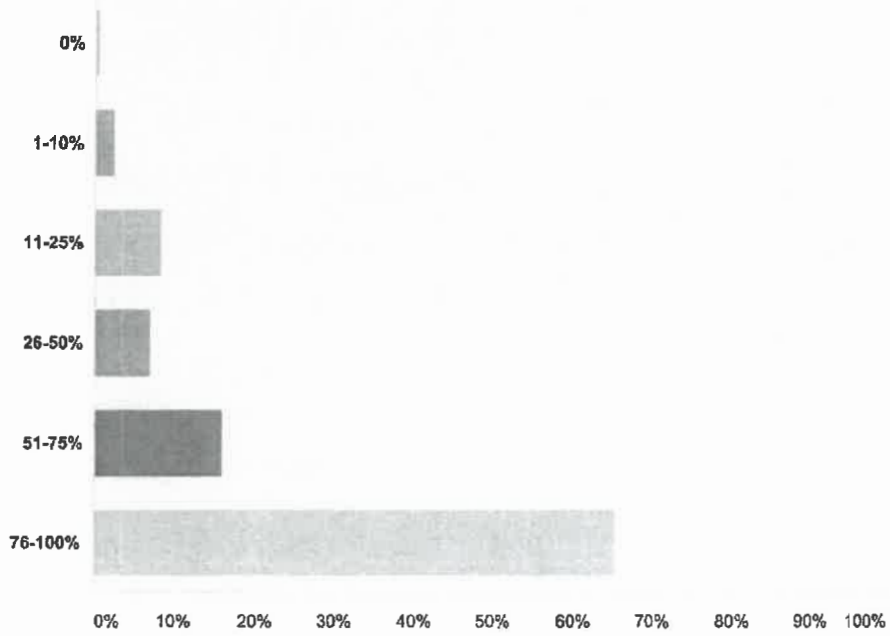
LCC Public Safety Survey

11	with extensive and ongoing training	3/17/2016 1:32 PM
12	Regular high quality training in community policing, de-escalating interactions, defensive/disarming martial arts.	3/15/2016 4:10 PM
13	cameras for documentation	3/15/2016 12:31 PM
14	I don't support carrying it, but to have guns in a storage for extreme emergency (like a shooting) situations might be helpful.	3/15/2016 9:22 AM
15	Long guns	3/14/2016 11:20 AM
16	More video capabilities	3/14/2016 10:36 AM
17	Undecided	3/14/2016 10:20 AM
18	Open to conversation	3/11/2016 12:23 PM
19	modified K9 type officer	3/11/2016 12:15 PM
20	Open to conversation	3/11/2016 8:45 AM
21	Firearm no, until PS. Sworn and then a campus and bd conversation TASER would like to see more info officer safety issue.	3/11/2016 8:37 AM
22	Firearms for use in emergency only, kept in PS office	3/8/2016 3:54 PM
23	firearms should be locked up but immediately available for an active shooter incident.	3/2/2016 9:44 AM
24	unsure	3/2/2016 8:55 AM
25	I don't feel like I have enough info, but I'm very wary of firearm. Not sure about that idea.	3/1/2016 5:24 PM
26	Firearms and TASERS would be useful, if the department was properly authorized and trained. Ultimately, I believe there should be a fully-authorized police department.	3/1/2016 3:27 PM
27	Just FYI: uniforms, vests, spray, cuffs, batons , and a 2 officer minimum per shift were all achieved by grievances filed by the union.	3/1/2016 1:46 PM
28	Shotgun, SWAT gear, they should have access to anything that would help them do there job in the best case and WORST case scenario	2/25/2016 5:09 PM
29	I am all for officers carrying firearms on campus!	2/23/2016 12:34 PM
30	I think that PS should have these tools available for their use in appropriate ways which may not require that all officers carry firearms or tasers at all times.	2/23/2016 12:23 PM
31	We have to allow students to carry concealed weapons and have active shooter training, yet employees can't carry with a concealed weapons permit, and PS can't protect any of us against a shooter with no firearms or means to subdue the shooter.	2/23/2016 11:05 AM
32	While I trust that LCC PSD wouldn't use force unless they had to, I am hesitant to say they should carry Firearms or tasers. if you have them, you might use them and there's a lot of opportunity for that to go awry	2/23/2016 10:36 AM
33	If campus has an active shooter-I would like our officers to have firearms.	2/23/2016 10:21 AM
34	I would feel significantly less safe if they carried TASER or firearms	2/23/2016 9:56 AM
35	They should have evry tool they need to keep me and my friends safe.	2/23/2016 9:35 AM
36	long guns,	2/20/2016 3:06 PM
37	Bear spray for the cougars.	2/19/2016 5:31 PM

LCC Public Safety Survey

Q45 What percentage of parking lots and roadways should have video surveillance?

Answered: 156 Skipped: 53

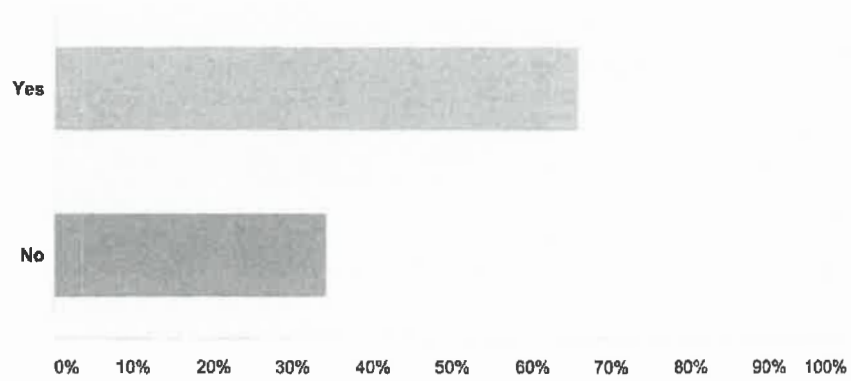


Answer Choices	Responses	Count
0%	0.64%	1
1-10%	2.56%	4
11-25%	8.33%	13
26-50%	7.05%	11
51-75%	16.03%	25
76-100%	65.38%	102
Total		156

LCC Public Safety Survey

Q46 Have you attended a program and/or presentation held by LCC's Public Safety Department?

Answered: 161 Skipped: 42



Answer Choices	Responses	
Yes	65.84%	106
No	34.16%	55
Total		161

LCC Public Safety Survey

Q47 If yes, please name and rate the most recent program/presentation you attended (1 being low, 5 being high)

Answered: 105 Skipped: 104

(no label)



0 1 2 3 4 5 6 7 8 9 10

	1	2	3	4	5	Total	Weighted Average
(no label)	2.86%	1.90%	9.52%	17.14%	68.57%		
	3	2	10	18	72	105	4.47

#	Program name:	Date
1	Active Shooter	4/14/2016 9:04 AM
2	Shooting response	4/14/2016 8:45 AM
3	Active Shooter Talk	4/13/2016 3:45 PM
4	Active Shooter	4/11/2016 3:37 PM
5	Violent Actor Training / Drill	4/7/2016 1:53 PM
6	active shooter	4/6/2016 10:14 PM
7	Active Shooter	4/5/2016 3:07 PM
8	Violent Actor	4/5/2016 9:32 AM
9	active shooter drill building 30 2 years ago	4/5/2016 9:26 AM
10	Sexual Assault, Domestic Violence and Self Defense	4/4/2016 9:57 AM
11	Self defense	4/3/2016 10:14 AM
12	Active Shooter	3/31/2016 11:15 AM
13	Safety Seminar? Unsure of name	3/31/2016 11:02 AM
14	Active Shooter Training	3/30/2016 11:11 PM
15	Active Shooter Training	3/30/2016 7:56 AM
16	CERT	3/29/2016 5:01 PM
17	I missed this year's active shooter training due to flu, I hope there's a repeat soon.	3/29/2016 9:54 AM
18	Active shooter	3/29/2016 9:22 AM
19	Hazmat and C Cert	3/29/2016 9:16 AM
20	Shooter training, safety, cert. training	3/29/2016 8:49 AM

LCC Public Safety Survey

21	G-CERT	3/29/2016 7:51 AM
22	Training by two of the Officers	3/28/2016 5:16 PM
23	active shooter presentation	3/28/2016 4:14 PM
24	CCERT - Training In Facilities Dept re: active shooter	3/28/2016 4:03 PM
25	Violent Actor	3/23/2016 6:47 PM
26	Violent actor training	3/23/2016 11:52 AM
27	Active shooter	3/20/2016 2:19 AM
28	act shooter	3/17/2016 2:49 PM
29	active shooter	3/17/2016 2:33 PM
30	active shooter	3/17/2016 1:32 PM
31	Self Defense Program	3/17/2016 12:40 AM
32	Personal Safety	3/15/2016 6:27 PM
33	Active Shooter	3/15/2016 4:10 PM
34	active shooter presentation	3/15/2016 3:29 PM
35	active shooter training	3/15/2016 1:33 PM
36	active shooter drill	3/15/2016 12:31 PM
37	Titan Store All Staff Orientation many years ago	3/15/2016 11:19 AM
38	Active Shooter	3/15/2016 11:08 AM
39	active shooter	3/15/2016 10:53 AM
40	Active Shooter	3/15/2016 10:41 AM
41	Active Shooter	3/15/2016 10:21 AM
42	Violent Actor Drill	3/15/2016 10:09 AM
43	active shooter	3/15/2016 9:49 AM
44	All	3/14/2016 4:19 PM
45	Violent Actor	3/14/2016 3:47 PM
46	Active Shooter/Vehicle Safety	3/14/2016 12:27 PM
47	Violent Shooter	3/14/2016 12:25 PM
48	Active Shooter	3/14/2016 11:20 AM
49	Violent Actor/Shooter Training	3/14/2016 10:36 AM
50	Active Shooter/Violent Actor	3/14/2016 10:28 AM
51	Boardroom Presentation	3/14/2016 10:20 AM
52	presentation at Science Division meeting about active shooter	3/13/2016 8:09 PM
53	Active Shooter presentation for a class	3/11/2016 4:01 PM
54	Active Shooter	3/11/2016 12:23 PM
55	Fire extinguisher usage	3/11/2016 12:15 PM
56	Active Shooter	3/11/2016 10:50 AM
57	Active Shooter	3/11/2016 8:45 AM
58	Violent Actor/Active shooter	3/11/2016 8:37 AM
59	active shooter training	3/10/2016 1:03 PM
60	active shooter training	3/9/2016 8:44 AM
61	Active Shooter	3/8/2016 3:54 PM

LCC Public Safety Survey

62	Active Shooter Training	3/8/2016 3:17 PM
63	active shooter	3/7/2016 2:34 PM
64	Active shooter training	3/4/2016 4:22 PM
65	active shooter	3/2/2016 9:44 AM
66	Active Shooter Training	3/2/2016 8:55 AM
67	Women's Center	3/1/2016 8:02 PM
68	active shooter presentation	3/1/2016 7:08 PM
69	Active Shooter	3/1/2016 4:38 PM
70	Dept. staff meeting some years back.	3/1/2016 1:46 PM
71	Active shooter	3/1/2016 12:34 PM
72	Active Shooter	3/1/2016 11:42 AM
73	Active Shooter	2/26/2016 5:18 PM
74	violent actor presentation	2/26/2016 10:28 AM
75	Active Shooter training	2/26/2016 9:53 AM
76	PS Awards Banquet	2/25/2016 3:29 PM
77	Active shooter presentation- for the dept- not the full bldg. We are working on the full bldg event.	2/25/2016 3:05 PM
78	Unsure	2/24/2016 8:35 AM
79	Active Shooter Training	2/23/2016 4:43 PM
80	Active Shooter	2/23/2016 12:34 PM
81	Active shooter training. Again, because of the limited tools available to them, there is little they can do so the presentation did not make me feel better about the options or my safety.	2/23/2016 12:23 PM
82	booth at wellness fair	2/23/2016 12:07 PM
83	Active Shooter	2/23/2016 10:21 AM
84	Active shooter training - seminar given by Jace Smith	2/23/2016 10:10 AM
85	active shooter training	2/23/2016 10:00 AM
86	Community meeting dealing with problem of officers detaining students who walk in natural areas south of campus.	2/23/2016 9:58 AM
87	dept. meeting; question/answer re: hostile intruder	2/23/2016 9:52 AM
88	Active Shooter	2/22/2016 4:52 PM
89	Active Shooter Training	2/22/2016 3:28 PM
90	active shooter	2/20/2016 3:06 PM
91	Area check for safety.	2/19/2016 5:31 PM
92	Active Shooter training	2/19/2016 3:31 PM

LCC Public Safety Survey

Q48 Please identify any suggestions for improvement in the program/presentation you attended.

Answered: 34 Skipped: 175

#	Responses	Date
1	The training and drills are highly effective. The only improvement to them would be to have them more often (annually for every building) and give them the support of the college leadership as a required training annually. Our faculty, staff, and students should have the experience and understanding... as well has be given the opportunity to troubleshoot potential issues BEFORE we have an incident on campus	4/7/2016 1:53 PM
2	I thought it was excellent	4/5/2016 9:26 AM
3	It was great! I learned about personal safety. Jace demonstrated on me personally how fast an individual can close distance if armed with a knife :)	3/31/2016 11:02 AM
4	none	3/30/2016 7:56 AM
5	I may want to join CERT	3/29/2016 5:01 PM
6	more often.	3/29/2016 9:54 AM
7	Stronger membership Numbers	3/29/2016 9:16 AM
8	None, was excellent	3/23/2016 6:47 PM
9	Additional time	3/17/2016 12:40 AM
10	learned a lot personally, may benefit from being able to be customized to meet needs of department	3/15/2016 3:29 PM
11	The officers leading the presentation should be more educated in the program and should practice together to make it flow better...keep audience interest. They should also be serious about the subject rather than make jokes/laugh. And they need to be more sensitive to questions.	3/15/2016 1:33 PM
12	it was just right	3/15/2016 12:31 PM
13	Hold it more often :)	3/15/2016 10:21 AM
14	Should be better advertised, I didn't know we had these programs until this survey	3/15/2016 8:49 AM
15	No Change	3/14/2016 12:27 PM
16	It was good.	3/14/2016 12:25 PM
17	None	3/14/2016 11:20 AM
18	Have a person participate with shooter on how to react to shooter.	3/14/2016 10:36 AM
19	None	3/14/2016 10:28 AM
20	This survey is too long. I am stopping now. I have work to do.	3/13/2016 8:09 PM
21	Jace had a strong presence when he gave the presentation. He had everyone's attention the whole time. He was great and I really think he gets through to people.	3/11/2016 4:01 PM
22	N/A	3/11/2016 12:23 PM
23	none, I feel safe in the use of a fire extinguisher and were and when to use one.	3/11/2016 12:15 PM
24	N/A	3/11/2016 8:45 AM
25	N/A	3/11/2016 8:37 AM
26	Less focus on wanting to carry firearms. Avoid contradictions: ie: "everyone for themselves" vs. "work together as a team". Give concrete help with how to work together as a team and also to help students in an active shooter situation.	3/8/2016 3:54 PM
27	No improvement needed.	3/2/2016 8:55 AM
28	DPS is fine. The administrators they work for, not so much.	3/1/2016 1:46 PM

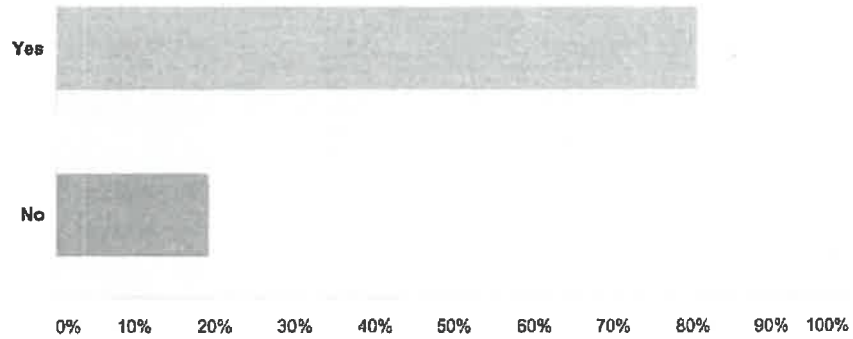
LCC Public Safety Survey

29	none at this time	3/1/2016 12:34 PM
30	Presentation needed to be better prepared and choose a better room. Toastmasters would be advised.	2/26/2016 5:18 PM
31	None	2/25/2016 3:29 PM
32	I would like to take some of the self defense and other short trainings, just have not had time to squeeze it into the work schedule. Yet I will.	2/25/2016 3:05 PM
33	Conversation was positive and constructive. However, I want to stress that free use of natural areas is especially important for students experiencing mental health challenges such as depression and the fear of being stopped by a uniformed officer is a major obstacle to some students. We really should encourage student contact with nature.	2/23/2016 9:58 AM
34	Felt like they did not have enough time.	2/19/2016 5:31 PM

LCC Public Safety Survey

**Q49 Have you ever dealt with LCC Public Safety in a non-law enforcement situation?
For example: borrowed a jump start pack, requested assistance with access, had an access control badge printed, requested a security site survey, etc.)**

Answered: 135 Skipped: 54

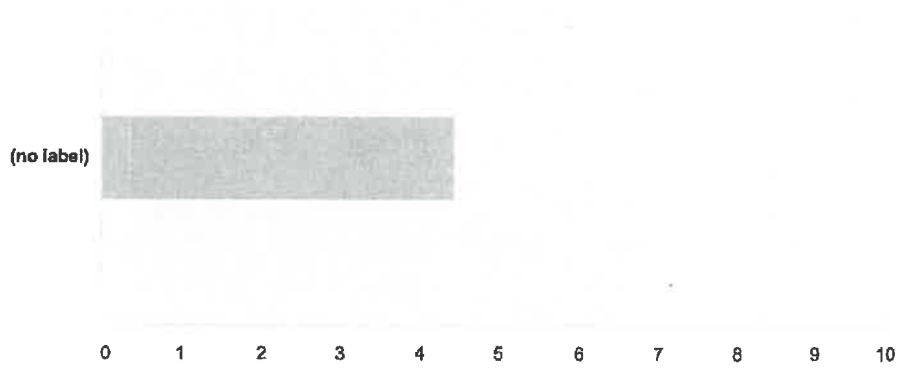


Answer Choices	Responses	
Yes	80.65%	125
No	19.35%	30
Total		155

LCC Public Safety Survey

Q50 If yes, please rate the service provided.

Answered: 124 Skipped: 85



	1	2	3	4	5	Total	Weighted Average
(no label)	5.65% 7	3.23% 4	4.03% 5	16.94% 21	70.16% 87	124	4.43

LCC Public Safety Survey

Q51 Please identify any suggestions for improvement in the service you received.

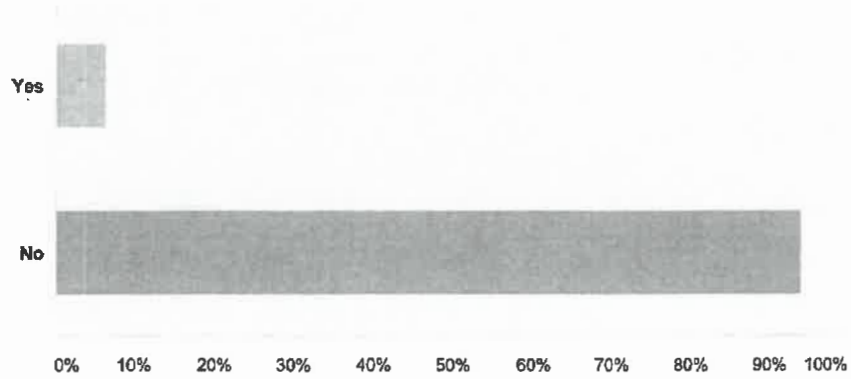
Answered: 28 Skipped: 151

#	Responses	Date
1	quick response time and not trying to pass the buck to another department who could not help me.	4/12/2016 11:28 AM
2	The jump start packs are not as helpful...especially at night. I really liked the PS vehicles that have a adapter for jumpstarting	4/7/2016 1:53 PM
3	I wish I didn't have to walk so far to get a battery pack, but I was very glad to be able to borrow it.	3/31/2016 5:06 PM
4	Just friendly chats with Lisa, no improvements possible	3/31/2016 11:02 AM
5	Can't think of any right now.	3/29/2016 3:42 PM
6	CERT	3/29/2016 7:07 AM
7	Jump start pack for pov	3/16/2016 12:16 PM
8	none	3/15/2016 3:29 PM
9	None	3/14/2016 12:27 PM
10	None	3/14/2016 11:20 AM
11	It was great	3/14/2016 10:36 AM
12	The battery pack It was raining and I had to walk over to get it and take it back to my car. It would have been nice if someone could have brought it to my car	3/11/2016 4:01 PM
13	No comment	3/11/2016 12:23 PM
14	N/A	3/11/2016 8:37 AM
15	I think Puvblic Safety should be more locally situated, but don't know how that could be made to happen	3/9/2016 8:44 AM
16	I think the use of sirens and flashing lights for non-emergency situations is a bit excessive.	3/8/2016 10:00 AM
17	Student worker badges should have first and last name on them - they'd look more official.	3/2/2016 9:38 PM
18	Have back-ups for creating access control badges. When the 1 person is out/off work, we have to wait.	3/1/2016 5:24 PM
19	50. Excellent service is consistently provided. (Is 1 or 5 excellent!)	2/25/2016 6:21 PM
20	More consistency with info/procedures.	2/25/2016 3:29 PM
21	My student asked for a jump start this week and told me Public Safety said they couldn't help her	2/23/2016 8:25 PM
22	Control badge, keys, students of concern.	2/23/2016 12:34 PM
23	I think that PS staff could be more approachable and less officious in benign situations with known staff or students. Sometimes they can be glib, make things seem more grim, or act distant and intimidating.	2/23/2016 12:23 PM
24	Perhaps people could show more kindness and compassion.	2/23/2016 12:23 PM
25	Maybe the officers could be a little nicer. When people are in crisis it would be nice to have a friendly face.	2/23/2016 12:07 PM
26	99% of my dealings have been great. When I first started and received my key cards, then had it replaced when moving to another department, they were not very friendly and didn't want to change the name on my card.	2/23/2016 11:05 AM
27	I showed up as they were closing, so had to return after closing which was harder do to no officer and had to wait.	2/23/2016 9:35 AM
28	Maybe open the door if they know for sure who I am by giving them my card number before the door unlocks.	2/19/2016 5:31 PM

LCC Public Safety Survey

Q52 Have you ever been a "patient" (i.e. had an injury or illness) treated by LCC's PSD?

Answered: 158 Skipped: 51



Answer Choices	Responses	
Yes	6.33%	10
No	93.67%	148
Total		158

LCC Public Safety Survey

Q53 If yes, please rate the level of professionalism of the officer. (1 being low, 5 being high)

Answered: 12 Skipped: 197

(no label)



0 1 2 3 4 5 6 7 8 9 10

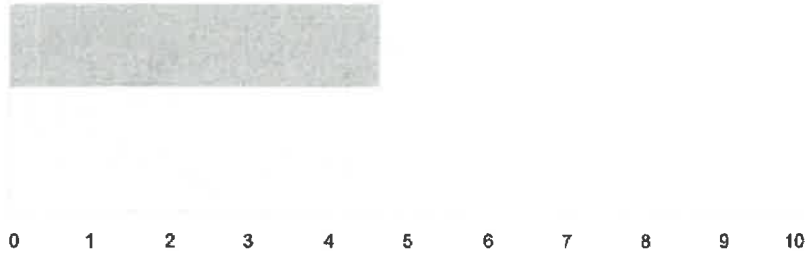
	1	2	3	4	5	Total	Weighted Average
(no label)	0.00%	0.00%	0.00%	8.33%	91.67%	12	4.92
	0	0	0	1	11		

LCC Public Safety Survey

Q54 If yes, please rate the quality of medical treatment provided.

Answered: 11 Skipped: 193

(no label)



	1	2	3	4	5	Total	Weighted Average
(no label)	0.00%	0.00%	9.09%	18.18%	72.73%	8	4.64
	0	0	1	2	8	11	

LCC Public Safety Survey

Q55 Please identify any suggestions for improving the level of professionalism or treatment you received.

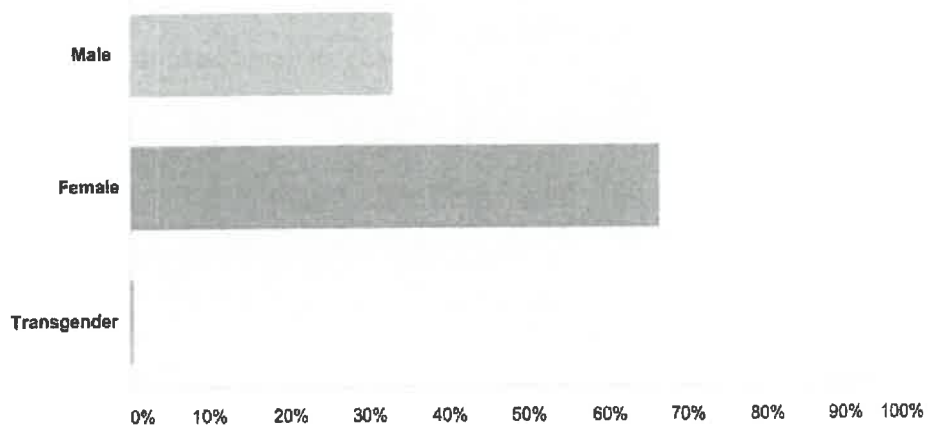
Answered: 8 Skipped: 201

#	Responses	Date
1	In 2 cases I dealt with, the officers were wonderful, but they lacked appropriate equipment to take care of the injured student. We sent runners to the health clinic to get necessary items.	3/31/2016 5:06 PM
2	great level of compassion by all department	3/15/2016 3:29 PM
3	PS officer came and helped student who fell. They were very professional with the student	3/15/2016 10:09 AM
4	very responsive, excellent service	3/14/2016 10:36 AM
5	N/A	3/11/2016 8:37 AM
6	If department is involved (called) please provide follow-up feedback about department's call.	3/1/2016 5:24 PM
7	Treatment was great. Clinic staff also arrived, Goshen FD ambulance to Riverbend.	3/1/2016 1:46 PM
8	Have seen but never been patient, I really like the fact that they are EMTS now.	2/19/2016 5:31 PM

LCC Public Safety Survey

Q56 What is your gender?

Answered: 158 Skipped: 51

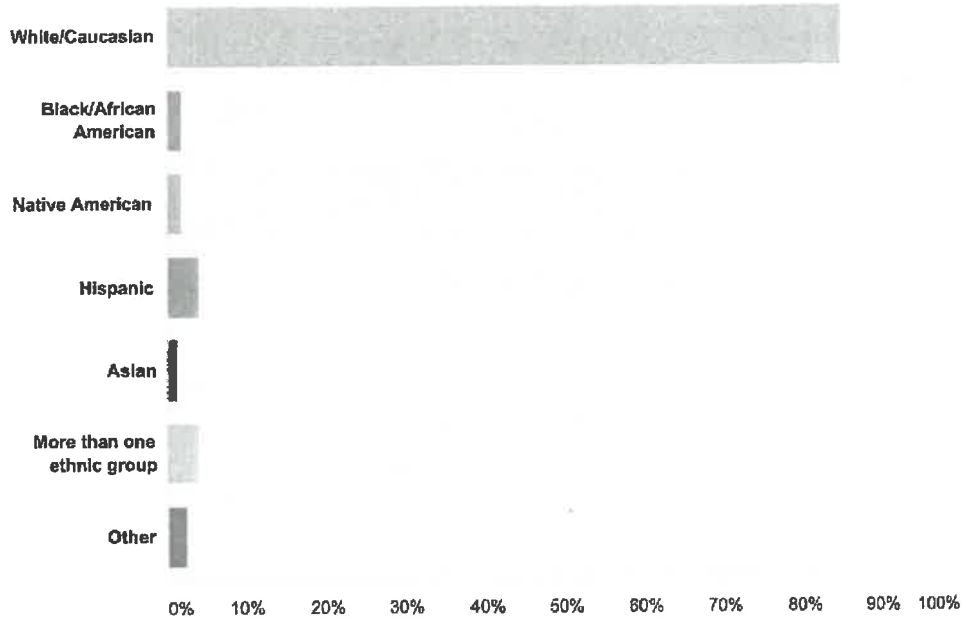


Answer Choices	Responses	
Male	32.91%	52
Female	66.46%	105
Transgender	0.63%	1
Total		158

LCC Public Safety Survey

Q57 Which racial/ethnic demographic best describes you?

Answered: 155 Skipped: 54



Answer Choices	Responses	Count
White/Caucasian	84.52%	131
Black/African American	1.94%	3
Native American	1.94%	3
Hispanic	3.87%	6
Asian	1.29%	2
More than one ethnic group	3.87%	6
Other	2.58%	4
Total		155

LCC Public Safety Survey

Q58 What year were you born?

Answered: 137 Skipped: 72

#	Responses	Date
1	1981	4/14/2016 9:05 AM
2	1980	4/14/2016 8:45 AM
3	1970	4/13/2016 3:46 PM
4	1992	4/13/2016 3:12 PM
5	1976	4/12/2016 11:29 AM
6	1990	4/11/2016 9:10 PM
7	1960	4/11/2016 3:38 PM
8	1979	4/7/2016 1:53 PM
9	1983	4/7/2016 1:16 PM
10	1995	4/7/2016 12:54 PM
11	1973	4/6/2016 10:15 PM
12	1951	4/5/2016 4:52 PM
13	1980	4/5/2016 3:08 PM
14	1980	4/5/2016 9:45 AM
15	1954	4/5/2016 9:33 AM
16	1966	4/5/2016 9:27 AM
17	1985	4/4/2016 9:58 AM
18	1954	4/3/2016 10:15 AM
19	1965	3/31/2016 5:07 PM
20	1969	3/31/2016 2:02 PM
21	1978	3/30/2016 11:12 PM
22	1950	3/30/2016 10:16 AM
23	1967	3/30/2016 7:57 AM
24	1985	3/30/2016 3:42 AM
25	1962	3/29/2016 8:45 PM
26	1964	3/29/2016 3:43 PM
27	1990	3/29/2016 1:03 PM
28	1953	3/29/2016 9:55 AM
29	1951	3/29/2016 9:28 AM
30	1959	3/29/2016 9:23 AM
31	1956	3/29/2016 9:16 AM
32	1954	3/29/2016 8:52 AM
33	1969	3/29/2016 7:52 AM
34	1960	3/28/2016 4:15 PM
35	1945	3/28/2016 4:03 PM

LCC Public Safety Survey

36	1963	3/23/2016 6:47 PM
37	1996	3/23/2016 11:53 AM
38	1970	3/19/2016 2:39 PM
39	1944	3/17/2016 2:49 PM
40	1955	3/17/2016 2:34 PM
41	1948	3/17/2016 1:32 PM
42	1984	3/17/2016 12:41 AM
43	1969	3/16/2016 12:17 PM
44	1955	3/15/2016 6:27 PM
45	1953	3/15/2016 3:30 PM
46	1963	3/15/2016 2:29 PM
47	1976	3/15/2016 2:01 PM
48	1958	3/15/2016 1:34 PM
49	1941	3/15/2016 12:32 PM
50	1964	3/15/2016 11:38 AM
51	1956	3/15/2016 11:22 AM
52	1962	3/15/2016 11:09 AM
53	1968	3/15/2016 10:58 AM
54	1949	3/15/2016 10:53 AM
55	1955	3/15/2016 10:43 AM
56	1961	3/15/2016 10:22 AM
57	1955	3/15/2016 10:09 AM
58	1975	3/15/2016 9:52 AM
59	1980	3/15/2016 9:49 AM
60	1981	3/15/2016 9:46 AM
61	Don't see the relevance of this question	3/15/2016 9:26 AM
62	1993	3/15/2016 8:49 AM
63	1973	3/14/2016 4:20 PM
64	1954	3/14/2016 3:47 PM
65	1973	3/14/2016 12:28 PM
66	1951	3/14/2016 12:26 PM
67	1989	3/14/2016 11:20 AM
68	1952	3/14/2016 10:36 AM
69	1965	3/14/2016 10:29 AM
70	1968	3/14/2016 10:20 AM
71	1960	3/14/2016 8:38 AM
72	1966	3/11/2016 4:01 PM
73	1951	3/11/2016 12:23 PM
74	1967	3/11/2016 12:16 PM
75	1953	3/11/2016 10:51 AM
76	1983	3/11/2016 9:52 AM

LCC Public Safety Survey

77	1951	3/11/2016 8:46 AM
78	1966	3/11/2016 8:37 AM
79	1977	3/10/2016 1:03 PM
80	1971	3/10/2016 1:00 PM
81	1979	3/9/2016 8:37 PM
82	1952	3/9/2016 1:35 PM
83	1956	3/9/2016 12:39 PM
84	1957	3/9/2016 8:44 AM
85	1962	3/8/2016 3:56 PM
86	1954	3/8/2016 3:18 PM
87	1970	3/8/2016 11:05 AM
88	1971	3/8/2016 9:54 AM
89	1979	3/8/2016 9:11 AM
90	1961	3/7/2016 2:35 PM
91	1977	3/4/2016 4:22 PM
92	1960	3/4/2016 2:52 PM
93	1998	3/2/2016 9:39 PM
94	1995	3/2/2016 4:55 PM
95	1936	3/2/2016 9:45 AM
96	1973	3/1/2016 8:03 PM
97	1969	3/1/2016 7:08 PM
98	1953	3/1/2016 5:25 PM
99	1964	3/1/2016 4:39 PM
100	1993	3/1/2016 3:28 PM
101	1963	3/1/2016 1:47 PM
102	1955	3/1/2016 12:35 PM
103	1952	3/1/2016 11:43 AM
104	1959	2/29/2016 6:04 PM
105	1962	2/29/2016 2:53 PM
106	1996	2/29/2016 2:27 PM
107	1967	2/29/2016 1:05 PM
108	1965	2/26/2016 5:19 PM
109	1969	2/26/2016 10:28 AM
110	59	2/25/2016 9:41 PM
111	1953	2/25/2016 6:22 PM
112	1989	2/25/2016 5:09 PM
113	1956	2/25/2016 3:39 PM
114	1971	2/25/2016 3:29 PM
115	1955	2/25/2016 3:05 PM
116	1965	2/25/2016 1:34 PM
117	1960	2/24/2016 1:09 PM

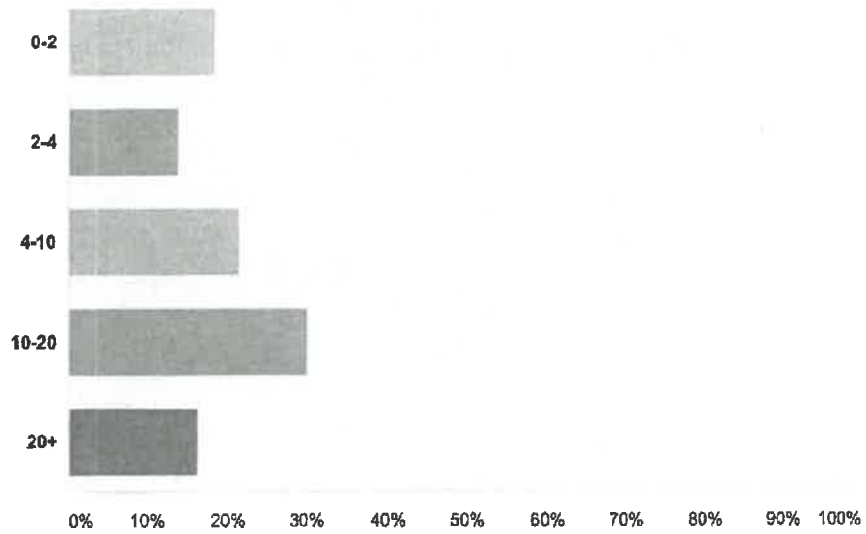
LCC Public Safety Survey

118	1969	2/24/2016 8:35 AM
119	1960	2/23/2016 8:26 PM
120	1970	2/23/2016 4:44 PM
121	Then	2/23/2016 1:56 PM
122	1957	2/23/2016 12:34 PM
123	1964	2/23/2016 12:07 PM
124	1970	2/23/2016 11:06 AM
125	1981	2/23/2016 10:36 AM
126	1958	2/23/2016 10:22 AM
127	1964	2/23/2016 10:00 AM
128	1950	2/23/2016 9:59 AM
129	1979	2/23/2016 9:57 AM
130	1956	2/23/2016 9:53 AM
131	1953	2/23/2016 9:53 AM
132	1998	2/23/2016 9:36 AM
133	1996	2/22/2016 4:52 PM
134	1990	2/22/2016 3:28 PM
135	1992	2/20/2016 3:06 PM
136	No thanks I'm in my prime.	2/19/2016 5:33 PM
137	1978	2/19/2016 3:32 PM

LCC Public Safety Survey

Q59 How many years have you been at LCC?

Answered: 153 Skipped: 56

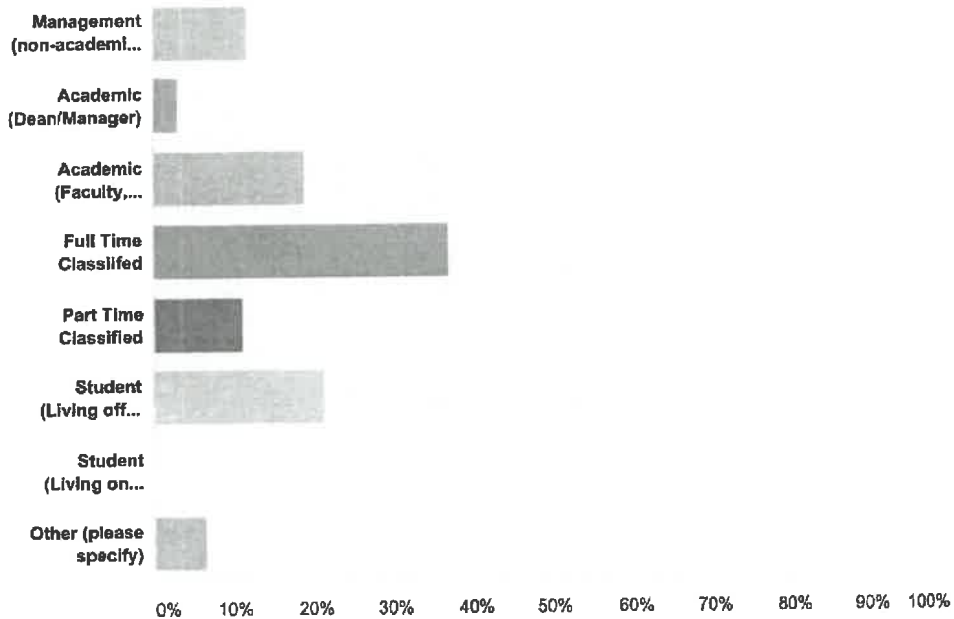


Answer Choices	Responses	
0-2	18.30%	28
2-4	13.73%	21
4-10	21.57%	33
10-20	30.07%	46
20+	16.34%	25
Total		153

LCC Public Safety Survey

Q60 What best describes your position at LCC? Select all that apply

Answered: 155 Skipped: 54



Answer Choices	Responses	
Management (non-academic staff)	11.61%	18
Academic (Dean/Manager)	3.23%	5
Academic (Faculty, lecturer, non-dean)	18.71%	29
Full Time Classified	36.77%	57
Part Time Classified	10.97%	17
Student (Living off campus)	21.29%	33
Student (Living on campus (Titan Court))	0.00%	0
Other (please specify)	6.45%	10

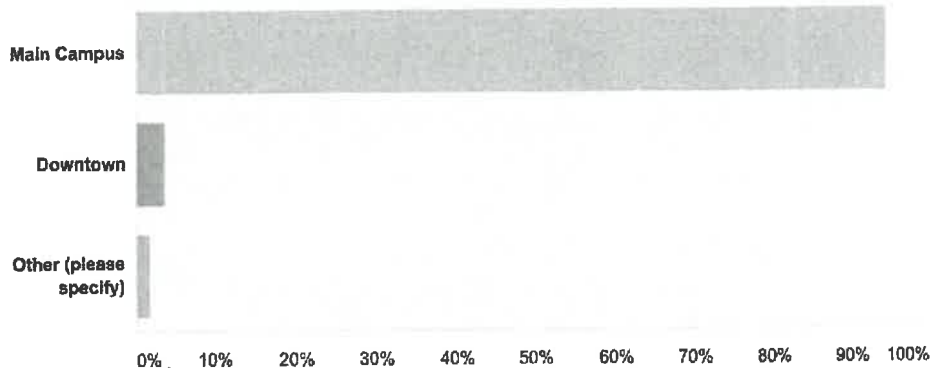
Total Respondents: 155

#	Other (please specify)	Date
1	Student worker	4/13/2016 3:12 PM
2	Don't see the relevance of this question	3/15/2016 9:26 AM
3	lead	3/11/2016 12:16 PM
4	Connect2Complete Peer Advocate	3/8/2016 9:54 AM
5	Work Study	3/2/2016 4:55 PM
6	Former student (Living off campus)	3/1/2016 3:28 PM

LCC Public Safety Survey

Q61 On which campus do you spend most of your time?

Answered: 159 Skipped: 50



Answer Choices	Responses	
Main Campus	94.34%	150
Downtown	3.77%	6
Other (please specify)	1.89%	3
Total		159

#	Other (please specify)	Date
1	Both campus about equally	3/30/2016 7:57 AM
2	Don't see the relevance of this question	3/15/2016 9:26 AM
3	Both	2/26/2016 5:19 PM



LCC Public Safety Survey

Perceptions of Crime and Disorder

Lane Community College Public Safety is attempting to improve its services and operations. With this in mind, please complete the following survey. The identity of all respondents will be anonymous. Thank You.

For the following questions and statements, you will be asked to what extent you agree or disagree or to rate your responses.

These questions are intended to gauge your personal perceptions of crime and disorder on Main Campus.

1. Overall, I feel there is a lot of crime on Main Campus.

Strongly Agree

Agree

Unsure

Disagree

Strongly Disagree

2. Overall, I feel safe on Main Campus (4000 E. 30th Ave).

Strongly Agree

Agree

Unsure

Disagree

Strongly Disagree

3. In your opinion, how big are the following issues or problems?

	Big Problem	Somewhat of a Problem	Not a Problem	Unsure
People loitering on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
People harassing or intimidating others on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vehicle Traffic (Lots, roads, inner campus, include carts/motor vehicles).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skateboarding on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smoking on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alcohol on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vandalism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drug usage on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Noise on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Theft on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Stalking on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Domestic violence on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sexual assault on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bias crimes (Crimes based on gender, ethnicity, religion...)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Do you feel safe walking alone on Main Campus during the day?

Very Safe	Somewhat Safe	Somewhat Unsafe	Very Unsafe
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Do you feel safe walking alone on Main Campus at night?

Very Safe	Somewhat Safe	Somewhat Unsafe	Very Unsafe
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Are there areas around Main Campus that you feel are unsafe to walk during the day?

No

Yes, whole campus

Yes, only specific areas

Which, if any, specific areas?

7. Are there areas around Main Campus that you feel are unsafe to walk during the night?

No

Yes, whole campus

Yes, only specific areas

Which, if any, specific areas?



LCC Public Safety Survey

Attitudes Towards Lane Community College Department of Public Safety

The next section of the survey will ask about your perceptions of the Lane Community College Public Safety Department (PSD). Please share your personal perceptions and know that this survey is anonymous.

8. How many contacts have you had with LCC Public Safety? (List Number, 0 = No contacts)

If no contacts, please skip to question 20.

9. In general, how satisfied are you with LCC PSD?

Very Satisfied Satisfied Unsure Unsatisfied Very Unsatisfied

10. Do you have confidence in LCC's Public Safety Department?

Very Confident Somewhat Confident Unsure Somewhat Not Confident No Confidence

For these next questions, please think back to your most recent contact with the LCC Public Safety Department. Here, the word, "Contact", means some kind of encounter where you had face-to-face contact with an LCC officer and had at least three direct verbal exchanges (in short-a minimum conversation).

11. About what time of day did you have contact with LCC PSD?

- Morning (about 5 am to 11:59 am)
- Afternoon (about 12 pm to 4:59 pm)
- Evening (about 5 pm till 10:59 pm)
- Late evening (about 11 pm till 4:59 am)

12. What was the nature of the contact? (Select all that apply)

- Simple conversation (not crime related)
- Simple conversation (crime related)
- Participation in a public safety sponsored event
- Criminal incident (more than a traffic stop)
- Traffic stop
- Traffic accident
- Other (please specify)

13. To the best of your knowledge, who contacted LCC PSD?

- I contacted LCC PSD
- Someone else contacted LCC PSD
- No one contacted LCC PSD (they were in the area and contacted me)
- Unsure

14. How long did the contact last?

- Less than a minute
- Between 1 and 5 minutes
- Between 6 and 10 minutes
- Between 11 and 20 minutes
- Between 21 and 60 minutes
- More than 60 minutes

15. What was your role during the encounter?

- Victim
- Person of interest/suspect
- Witness
- Citizen receiving aid/service
- Other (please specify)

16. What was the outcome of the encounter? (Select all that apply)

- Exchange of ideas/conversation
- Verbal warning
- Written warning
- Referral to Student Conduct
- Referral to another agency/department
- Provided other professional resources
- Citation
- Arrest
- Unknown
- Other (please specify)

17. Were you satisfied with the contact?

- | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Very satisfied | Satisfied | Unsure | Unsatisfied | Very unsatisfied |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

18. Was the LCC Public Safety employee respectful during the encounter?

- | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Very respectful | Respectful | Unsure | Disrespectful | Very disrespectful |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

19. Did LCC Public Safety address or resolve any questions, issues, or problems during the encounter?

- Yes
- No
- Unsure

Feedback

The next series of questions will examine different attributes about the LCC Public Safety Department.

20. Do you feel that LCC PSD:

	Strongly agree	Agree	Unsure	Disagree	Strongly disagree
Is approachable?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is friendly?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is honest?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is professional?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is effective at reducing crime on campus?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Treats people fairly?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is a useful resource?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is easy to contact?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

21. How satisfied are you with how the LCC PSD handles these issues or performs these duties:

	Very satisfied	Satisfied	Unsure	Unsatisfied	Very unsatisfied
Drug complaints	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Stolen property complaints	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dog complaints (left in vehicles or otherwise on campus)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wild animal complaints (cougars, bears, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Threats	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Violent behavior on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Noise complaints	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Stalking and/or harassment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing programs for the LCC Community (education, training, prevention presentations)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

22. Are you comfortable contacting LCC Public Safety with a personal matter (confidential, consulting, etc.)?

Very comfortable	Comfortable	Unsure	Uncomfortable	Very uncomfortable
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

23. Are you comfortable contacting LCC Public Safety about a criminal matter?

Very comfortable	Comfortable	Unsure	Uncomfortable	Very uncomfortable
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



LCC Public Safety Survey

Program Attitudes

Program Attitudes: Violent Actor/Active Shooter Training.

The LCC Violent Actor/Active Shooter Training program is a lecture, slide presentation, and video presentation followed by a question and answer session. This training is intended to educate the campus community on how to respond to a hostile intruder.

24. Do you feel that this program would be useful for you?

Very useful

Somewhat useful

Not useful at all

25. How likely would you be to attend such a program?

Highly likely

Somewhat likely

Not likely at all

I have already attended this
LCC Public Safety program

26. Would you recommend this program to a friend?

Strongly recommend

Somewhat recommend

Not recommend

Program Attitudes: Bicycle Registration

LCC Public Safety offers a free bicycle registration service. Individuals can register online through the Public Safety website or in person at Public Safety.

27. Have you heard of the Bicycle Registration Program?

28. Do you feel that Bicycle Registration program would be useful for you?

Very useful

Somewhat useful

Not useful at all

29. How likely would you be to utilize such a program?

Very likely

Somewhat likely

Not likely

I have registered my bicycle with
LCC Public Safety

30. Would you recommend this program to a friend?

Strongly recommend

Somewhat recommend

Not recommend at all

Program Attitudes: Personal Safety

The LCC DPS Personal Safety Program provides tips and suggestions on good safety practices and is intended to make LCC Community members aware of: safe practices, crime on campus, and the services provided by the LCC PSD.

31. Have you heard of LCC's Personal Safety Program?

32. Do you feel that this program would be useful for you?

Very useful

Somewhat useful

Not useful at all

33. How likely would you be to attend such a program?

Highly likely

Somewhat likely

Not likely at all

I have attended a LCC Public
Safety Personal Safety program.

34. Would you recommend this program to a friend?

Strongly recommend

Somewhat recommend

Not recommend at all

Program Attitudes: Sexual Assault, Domestic Violence, and Self Defense Programs

The LCC Sexual Assault, Domestic Violence, and Self Defense are programs that include realistic self-defense tactics and techniques.

35. Have you heard of LCC Public Safety's Sexual Assault, Domestic Violence, and Self Defense program?

36. Do you feel that this program would be useful for you?

Very useful

Somewhat useful

Not useful at all

37. How likely would you be to attend such a program?

Very likely

Somewhat likely

Not likely

38. Would you recommend this program to a friend?

Strongly recommend

Somewhat recommend

Not recommend at all

39. Please identify the services that you have utilized (used/attended). *Select all that apply*

- Access control cards (producing, replacing, and managing cards)
- Special event parking
- Access Card /Replacement
- Battery pack loan
- Protection order assistance
- Lost and found
- Record retrieval (criminal records checks, reports, Clery data, etc.)
- Courtesy escort
- Electronic door service (assisting with electronic door issues)
- "Hard key" access service (unlocking a door with a key for a community member)
- Scheduling of doors (electronic access control system)
- Other Access assistance (any campus, building, gate, or door access service not previously listed)
- First aid or other medical assistance
- Drills (Fire, Earthquake, Active Shooter)
- Electronic Fingerprints
- Bicycle registration
- Other (please specify)

40. Have you taken part in any Student Worker Programs in Public Safety?

- Federal work study
- Co-operative Education, paid (Cadet Program)
- Learn and Earn
- Co-operative Education, unpaid
- Junior Cadet program (high school students)
- I am not a student
- I am a student, but have not participated in any of these Public Safety work/learning opportunities

Comments on the work experience (if applicable)

Currently Lane Community College Public Safety operates in a building that is temporary in nature and more than 20 years past its design life.

41. The Public Safety Office is located inside a temporary modular building that is 20 years beyond its intended span of occupancy. With this in mind, would you support the construction/designation of a new Public Safety Office?

Strongly support

Support

Neutral

Do not support

Strongly do not support

42. What other patrol options would you like to see Public Safety employees utilize on campus? *Please select all that apply*

- Cushman cart
- Additional bike patrols
- Additional vehicle patrols
- Additional foot patrols
- Electric motorcycle patrols
- All-terrain vehicle
- Other (please specify)

Currently Lane Community College Public Safety is a non-sworn Public Safety Department. The Department does not have Probable Cause (PC) authority. Here, "Probable Cause" means the authority to arrest based on information and not directly witnessing a crime.

43. In your opinion, would it be beneficial to campus crime fighting to grant LCC Public Safety this additional authority?

Comments?

Currently Lane Community College Public Safety carries handcuffs, pepper spray, and collapsible batons.

44. As a citizen, are there any other tools/weapons that you believe LCC Public Safety Officers should carry? *Please select all that apply*

Firearm

TASER

Public Safety currently has sufficient tools to meet hazards and provide protection for the public. No additional tools are needed.

Other (please specify)

Approximately 15% of Lane Community College parking lots have video surveillance. Cameras enable officers to investigate crimes, accidents, and monitor suspicious activity.

45. What percentage of parking lots and roadways should have video surveillance?

Programs and Presentations

46. Have you attended a program and/or presentation held by LCC's Public Safety Department?

47. If yes, please name and rate the **most recent** program/presentation you attended (1 being low, 5 being high)

1

2

3

4

5

Program name:

48. Please identify any suggestions for improvement in the program/presentation you attended.

Customer Service

49. Have you ever dealt with LCC Public Safety in a non-law enforcement situation? For example: borrowed a jump start pack, requested assistance with access, had an access control badge printed, requested a security site survey, etc.)

50. If yes, please rate the service provided.

1 2 3 4 5

51. Please identify any suggestions for improvement in the service you received.

Medical Services

52. Have you ever been a "patient" (i.e. had an injury or illness) treated by LCC's PSD?

53. If yes, please rate the level of professionalism of the officer. (1 being low, 5 being high)

1 2 3 4 5

54. If yes, please rate the quality of medical treatment provided.

1 2 3 4 5

55. Please identify any suggestions for improving the level of professionalism or treatment you received.



LCC Public Safety Survey

Demographic Information

This survey is completely anonymous however, we would like to learn a little bit about you.

56. What is your gender?

57. Which racial/ethnic demographic best describes you?

- White/Caucasian
- Black/African American
- Native American
- Hispanic
- Asian
- More than one ethnic group
- Other

58. What year were you born?

59. How many years have you been at LCC?

60. What best describes your position at LCC? *Select all that apply*

- Management (non-academic staff)
- Academic (Dean/Manager)
- Academic (Faculty, lecturer, non-dean)
- Full Time Classified
- Part Time Classified
- Student (Living off campus)
- Student (Living on campus (Titan Court))
- Other (please specify)

61. On which campus do you spend most of your time?

- Main Campus
- Downtown
- Other (please specify)

Thank you!