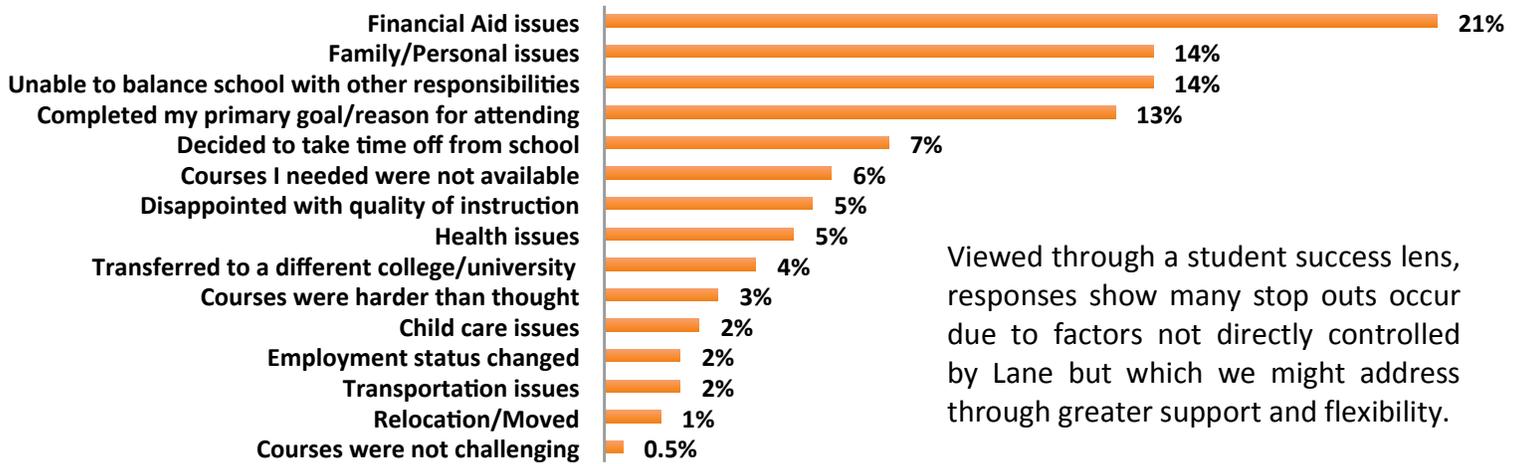


A Stop-Out Survey

As reported in TIPSS #14, **about 16% of Lane’s new students stop out after one term; 45% after one year.**

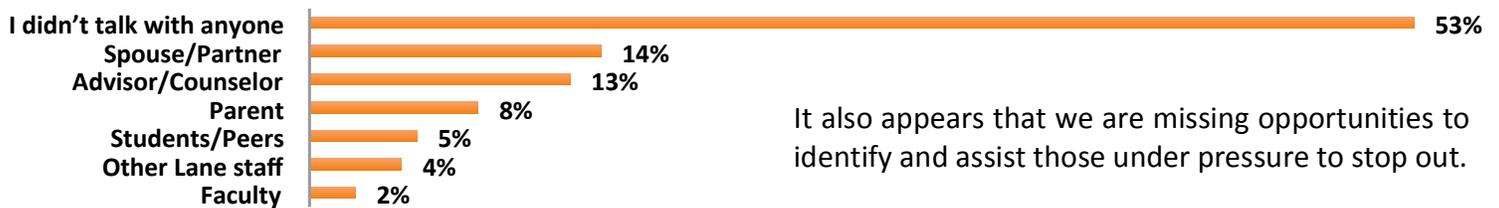
The College recently surveyed enrollment-eligible award seeking students who enrolled in Fall 2016 but not in Winter 2017, including students described in TIPSS #14 as “stopped out” or “on break”. 1,276 students were contacted by email; 136 completed the survey. A full report is available at <https://www.lanecc.edu/ir/surveys>.

What made you decide not to enroll this winter at Lane Community College?



Viewed through a student success lens, responses show many stop outs occur due to factors not directly controlled by Lane but which we might address through greater support and flexibility.

With whom did you talk regarding not re-enrolling at Lane?



It also appears that we are missing opportunities to identify and assist those under pressure to stop out.

Sixty-three respondents (46%) took advantage of an opportunity for open-ended comment.

Sample comments and their overall distribution (*Positive/Negative/Financial/Other*) are shown below. Note that, since 74% of all respondents rated their experience at Lane as “satisfied” or better, it is likely that comments disproportionately represent dissatisfied students.

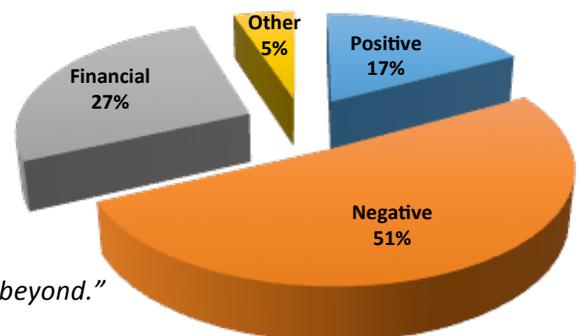
“Gratitude and appreciation for the excellent education.”

“Lane doesn't want us to graduate. They would rather take as much money as they can.”

“Your system needs an entire reboot.”

“I am really worried, after the years I put in, that it will all be for nothing due to my financial status.”

“I do really want to learn what I need in order to succeed at my major and beyond.”



Forty-three of the respondents (32%) enrolled again at Lane in Spring 2017.