

## Participation Rates and Impact of Lane’s Community Programs and Services

Previous	Current	Trend	Target	Rating
Benchmark, metrics & data delayed due to COVID-19; Plan to develop in future				Emerging

Mission Fulfillment Indicator (MFI) 3 measures the rate of participation by community members in community service programs and services offered by Lane Community College and the impact of those services. Community service is a foundational value at Lane Community College; employees and the College strive to do what is right for and needed by the community. However, sufficient and systematic data gathering has not been a part of this integrated approach. To help provide a clearer picture of how Lane serves the community, the impacts of this service, and the sufficiency of these actions in fulfilling Lane’s mission, community service activities have been organized into four thematic categories.

### Discussion

#### Essential Services

As a Community College, Lane serves many high-risk populations that are often underserved by other institutions. As such, Lane leverages resources and facilities to provide basic services to support success of students and the community as a whole.

Essential Services	Arts and Culture	Civic Education	Support for NGOs
<ul style="list-style-type: none"> <li>▪ Food Pantry</li> <li>▪ Clothing Stash</li> <li>▪ Egan Warming Center</li> <li>▪ Dental Clinic</li> <li>▪ AARP volunteer tax prep</li> <li>▪ Catering/CML reduced rates and donations of unserved food</li> </ul>	<ul style="list-style-type: none"> <li>▪ Rites of Passage</li> <li>▪ Native American Longhouse</li> <li>▪ Chinuk Wawa Program</li> <li>▪ Art Gallery</li> <li>▪ Performing Arts Events</li> <li>▪ Artist Talks</li> <li>▪ KLCC</li> </ul>	<ul style="list-style-type: none"> <li>▪ Lecture series</li> <li>▪ Seniors (55+) learning program</li> <li>▪ Seniors (62+) free to audit credit courses</li> <li>▪ Senior companion program</li> <li>▪ SSS employer</li> <li>▪ Adult literacy and GED prep</li> </ul>	<ul style="list-style-type: none"> <li>▪ Free or low-cost use of LCC facilities</li> <li>▪ Employee service on boards for nonprofits and government</li> <li>▪ Printing/ Graphics special rates for NGOs</li> </ul>

#### Arts and Culture

As part of the commitment to serving the diverse community of Lane County, the College provides opportunities for community members to benefit from enrichment and cultural awareness. The depth and breadth of Lane’s investment in the arts contributes to building a rich and diverse community and student experience.

#### Civic Education

Lifelong learning is a core value shared by Lane’s faculty, staff, and students. The belief in ongoing intellectual growth and civic awareness drives Lane’s commitment to providing accessible opportunities for continuing education to community members of all ages and abilities.

#### Support for Regional and Local NGOs

Lane Community College partners with a network of dedicated organizations to serve our community. These alliances allow Lane to connect students and community members in need with services that are beyond the scope of the College to provide. In addition, Lane provides facilities and services to non-profit organizations at a significant discount.

## Deeper Data Dive

### Egan Warming Center at Lane Community College

The Egan Warming Center operates during cold weather months, November 15 to March 31. Centers open when the overnight temperatures are projected to be below 30 degrees F. Primarily intended for homeless students, the Lane Warming Center will serve anyone who needs shelter for the night. Lane will provide two meals, access to restrooms and showers, and a safe, warm place to sleep, including bedding.

### Rites of Passage

The Rites of Passage summer academies at Lane Community College are designed to inform and inspire high school and middle school students of color in Lane County. Students representing four racial/ethnic groups are immersed in their own respective summer program focusing on their cultural history, literature, folklore, and traditions. These programs are based on an academic framework that promotes positive self-image and self-esteem.

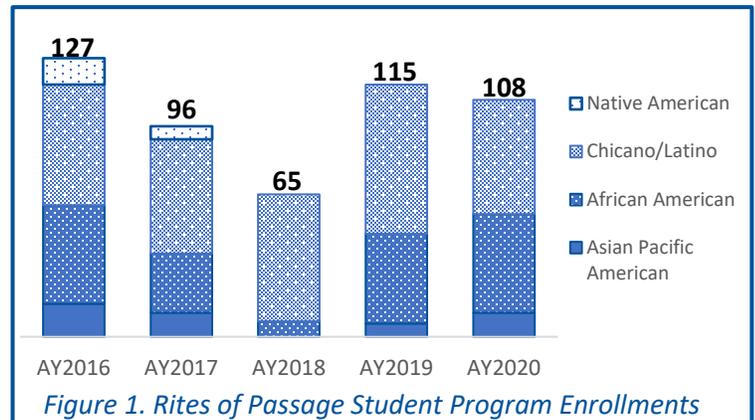


Figure 1. Rites of Passage Student Program Enrollments

### Adult literacy and GED prep

Since 2018, Lane Community College Writing Center has partnered with the Eugene Public Library to provide Talk Time, a conversation group for English language learners, adult literacy and GED tutoring, and citizen preparation tutoring. Academic and Tutoring Services (ATS), the Eugene Public Library, and the Petersen Barn Community Center staff have recently partnered to meet community needs during the Covid-19 pandemic, including Saturday Parent Study Support with free childcare and access to wi-fi, electronic devices, a librarian, the ATS Coordinator, and online tutoring on Saturdays.

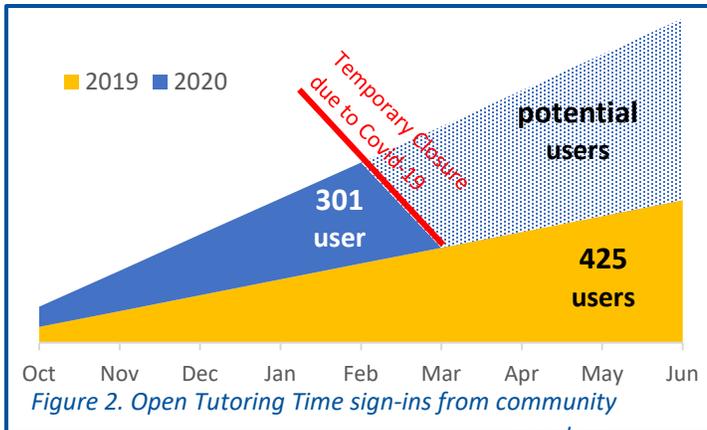


Figure 2. Open Tutoring Time sign-ins from community

## Peer Comparisons

Like other community colleges, Lane’s service district includes all of Lane County. As a result, our efforts are grounded in and tailored for our specific community, and comparisons across institutions based on similar methodologies are not possible. In other words, it is not possible to provide an “apples to apples” comparison with peer institutions for MFI 3.

## Lessons Learned & Next Steps

As the College and community look to the future, the College is facing a simultaneous increase in need for community service and challenges to the College’s ability to meet these needs in a sustainable way as a result of the Covid-19 pandemic. These challenges increase the importance of systematic data gathering to ensure Lane’s community services and programs are recognized and continue to be supported.